



**CHC/NYS** DEFINING NEW DIRECTIONS

Community Health Care Association of New York State [www.chcanys.org](http://www.chcanys.org)



# COVID-19 CPCI Mapping Deep Dive

## Part 1: Mapping Tools and Reports

**April 23<sup>rd</sup>, 2020**

This is a NYS Health Center Controlled network (NYS-HCCN) Activity  
A HRSA Funded Project of the Community Healthcare Association of New York State  
HCCN Grant Number: H2QCS30278

# Agenda

- Welcome & Guidelines
- Get Ready to Work!
- Mapping Tools
- CPCI Reports for COVID-19 & Telehealth
- Q&A
- Announcements



# Zoom Workgroup Guidelines

- Phones have been muted to prevent background noise.
- Please use the chat box to type questions during the meeting. Everyone will also have the opportunity to ask questions during the Q&A.
- This webinar is being recorded.



Sign in to  
your Azara  
CPCI  
Account!

USERNAME

|Username

PASSWORD

Password

[Forgot Password](#)

☐ Remember My Login

Login

# Security Settings

- Make sure you have the necessary security settings!
- Access to:
  - Mapping Admin
  - Validation Admin
  - Validation Tools
  - Patient Health Information (PHI)

Edit

GENERAL

ADVANCED

EMAIL

ALI@CHCANYS.ORG

FIRST NAME

Anita

LAST NAME

Li

TITLE

Project Manager

CENTER

ACCESS TO PATIENT HEALTH INFORMATION (PHI)

ROLES

|                                     | NAME                 |
|-------------------------------------|----------------------|
| <input checked="" type="checkbox"/> | Admin                |
| <input checked="" type="checkbox"/> | Financial Class      |
| <input checked="" type="checkbox"/> | Mapping Admin        |
| <input checked="" type="checkbox"/> | Other Observations   |
| <input checked="" type="checkbox"/> | Patient Diagnosis    |
| <input checked="" type="checkbox"/> | PDF and Excel Export |
| <input checked="" type="checkbox"/> | PVP Referrals        |
| <input checked="" type="checkbox"/> | PVP_SDOH             |
| <input checked="" type="checkbox"/> | SharePinFilters      |


Cancel

Confirm

# Mapping Tools

- Mapping Administration
  - Telehealth Encounter
  - Billable Encounter
  - UDS F2F Qualifying Encounter
  - Patient Interaction
  - Lab Results
  - Service Line
  - Appointment Status
- Measure Validation Workbooks (not available for COVID-19 or Telehealth Reports)




 UDS 2019 CQMs

[FULL REPORT >](#)

TY March 2020

| MEASURE                                                                        | RESULT | CHANGE   |
|--------------------------------------------------------------------------------|--------|----------|
| Childhood Immunization Status (NQF 0038)                                       | 0.0%   | 0.0%     |
| Cervical Cancer Screening (NQF 0032)                                           | 72.1%  | + 2.9% ▲ |
| Child Weight Screening / BMI / Nutritional /Physical Activity Counseling (...) | 59.8%  | + 0.7% ▲ |
| BMI Screening and Follow-Up 18+ Years (NQF 0421/eCQM 69v7)                     | 95.0%  | + 0.3% ▲ |
| BMI Screening and Follow-Up 18+ Years (NQF 0421/eCQM 69v7)                     | 95.0%  | - 1.1% ▼ |
| Tobacco Use: Screening and Cessation (NQF 0028)                                | 88.6%  | + 1.5% ▲ |
| Use of Appropriate Medications for Asthma                                      | 97.2%  | + 0.3% ▲ |
| Statin Therapy for the Prevention and Treatment of Cardiovascular Dise...      | 79.1%  | + 0.5% ▲ |
| IVD Aspirin Use (NQF 0068)                                                     | 63.6%  | - 1.4% ▼ |
| Colorectal Cancer Screening (NQF 0034)                                         | 68.4%  | - 0.5% ▼ |
| Screening for Depression and Follow-Up Plan (NQF 0418)                         | 100.0% | 0.0%     |
| HIV and Pregnant (UDS)                                                         | 88.8%  | - 1.2% ▼ |
| Hypertension Controlling High Blood Pressure (NQF 0018)                        | 78.9%  | + 4.8% ▲ |

14 Measures

 Center Overview


TY March 2020


1,451


PATIENTS

2,549

VISITS



CANCEL 

 Events & Announcements

No Recent Announcements Exist

DRVS<sub>1</sub>

# Breaking it Down

Select or change the category you want to map

MAPPING CATEGORY ⓘ **Telehealth Encounter** CENTER **Access Community Health** TIME PERIOD **Last Year**

Select the timeframe of when you want to map the items for

Values in drives that does not have anything mapped to it

The # of times the text shows up in your eHR: you can click on the count to see which patients appear but you must have access to PHI

## Mapping Summary

Mapped DRVS Values 3

DRVS Values with 0 Count 0

| MAPPED DRVS VALUE | DISTINCT COUNT ▾ |
|-------------------|------------------|
| Unmapped          | 2                |
| No                | 214              |
| Yes               | 2                |

These indicate the values that can be mapped into Azara. Select the row you would like to see what was previously mapped there

Number of items mapped in the value

## EHR Mapping Details ⓘ

Unmapped 2

All 218

| MAPPED DRVS VALUE ▾ | COUNT | SOURCE EHR TEXT    |
|---------------------|-------|--------------------|
| Unmapped            | 11    | Telehealth_Medical |
| Unmapped            | 4     | Telehealth_Psych   |

Clicking any of these values will open up selections for you to map the text into

This is the text or value that shows up in your eHR



# Mapping Options

## Telehealth Encounter

- Yes, No, Unmapped

## Patient Interaction

- Yes, No, Unmapped

## Billable Encounter

- Yes, No, Unmapped

## UDS F2F Qualifying Visit

- Yes, No, Unmapped

## Lab Results

- COVID19 Testing (you may have to search for this)

## Appointment Status

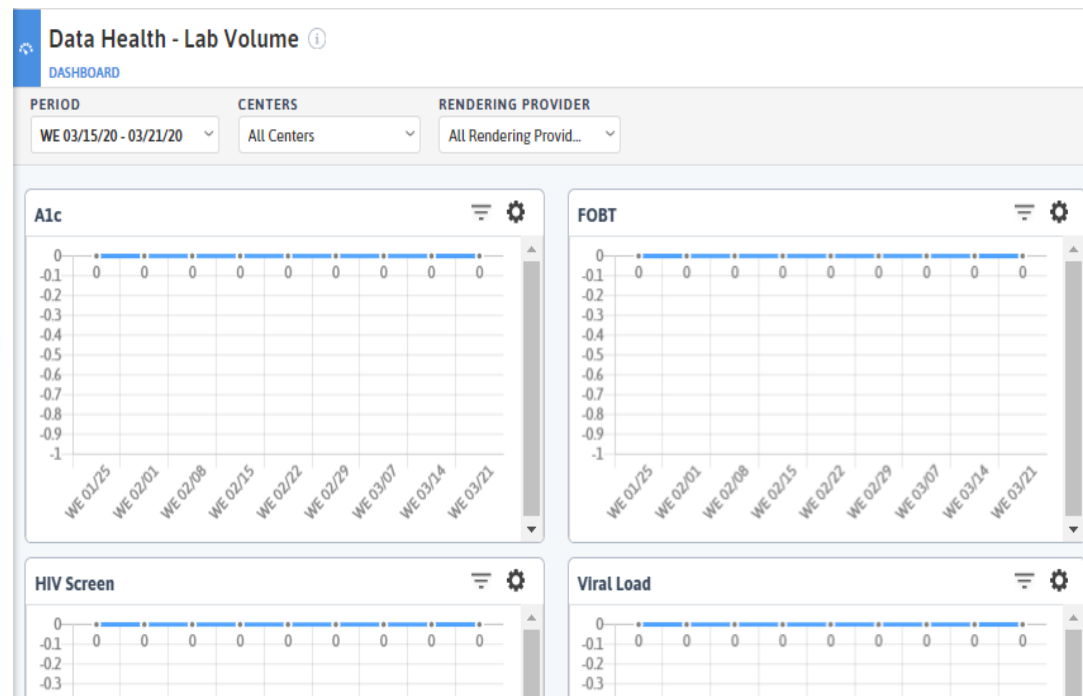
- Canceled, Completed, Ignore, No Show, Rescheduled, Scheduled, Arrived, Cancel/Center, Cancel/Patient, Cancel/Patient Left, Cancel/Patient Reinstated, Checked In, Checked out, Confirmed, Deceased, Departure, Late Show, Unconfirmed, With Provider, Unmapped

## Service Line (UDS)

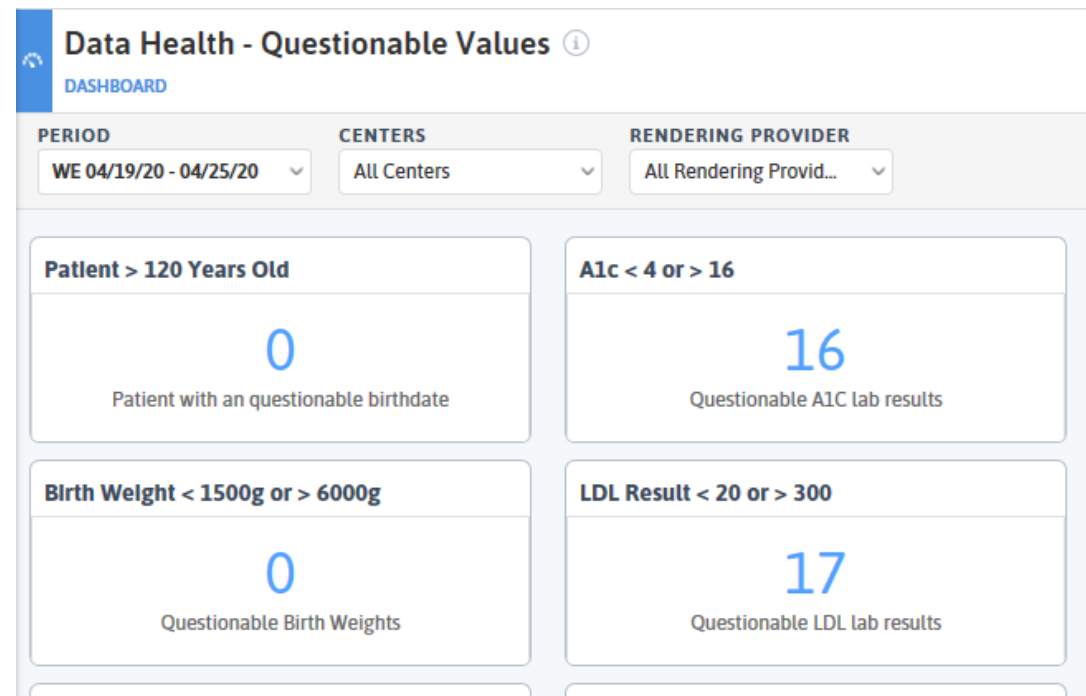
- Primary care (family medicine, pediatrics, internal medicine, and OB-GYN), Behavioral Health, Dental, Optometry, Rehab, and Specialty, Unmapped

# Other Tools to Assist with Your Mapping Needs

## Data Health – Lab Volume



## Data Health – Questionable Values





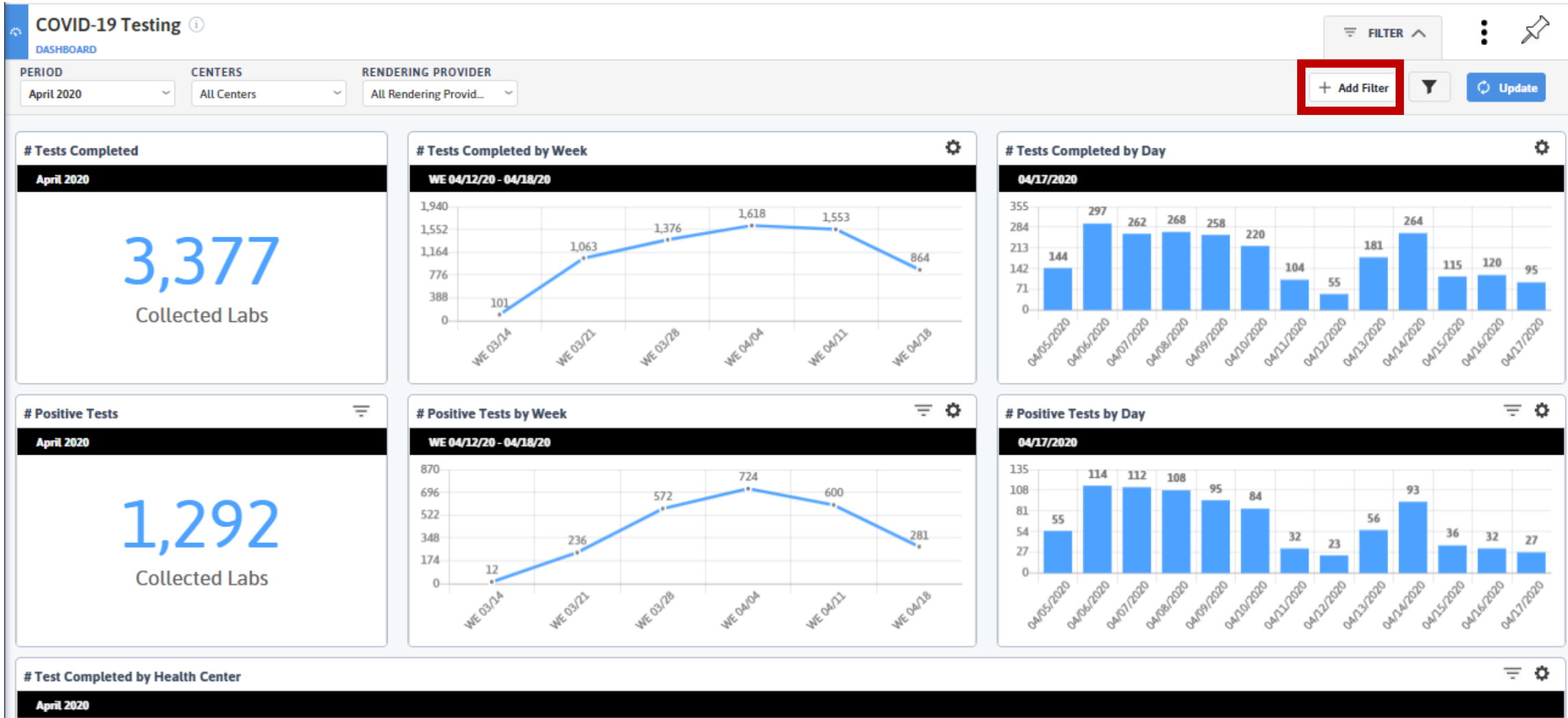
# Helpful Reports

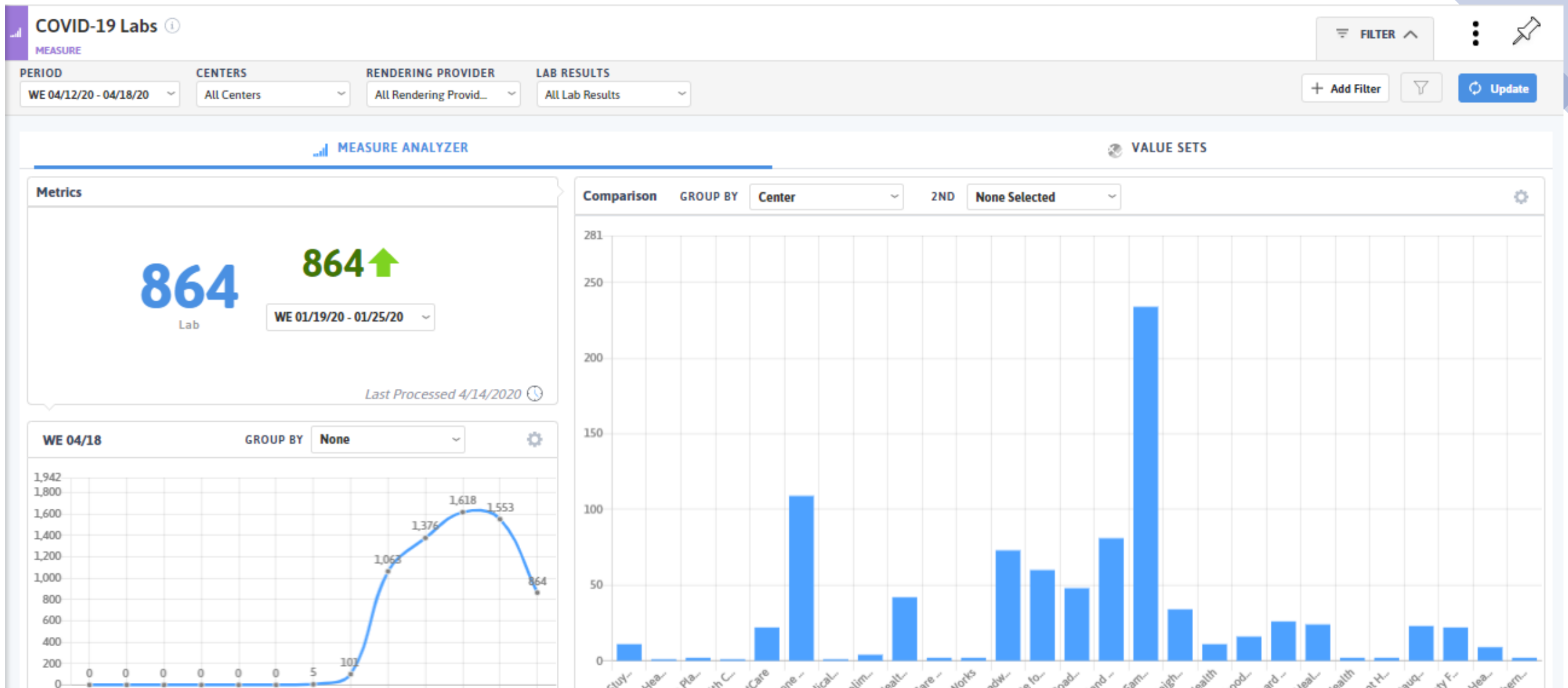
- COVID-19
  - COVID-19 Testing Dashboard
  - COVID-19 Labs Measure
  - Lab Volume Measure
    - Filter for COVID-19
- Telehealth
  - Table 5 – Staffing and Utilization Report
  - Telehealth Expansion and Mapping Dashboard
  - Telehealth Encounter Charges Measure
  - Patient Interaction Measure



# COVID-19 Reports







COVID-19 Labs ⓘ

MEASURE

PERIOD

WE 04/12/20 - 04/18/20

CENTERS

All Centers

RENDERING PROVIDER

All Rendering Provid...

LAB RESULTS

All Lab Results

+ Add Filter

Update

MEASURE ANALYZER

covid

All

Num

Denom

Excl

VALUE SETS

| NUM | DEN | EXCL | CATEGORY   | VALUE SET         | CODE SYSTEM | CODE    | DESCRIPTION |
|-----|-----|------|------------|-------------------|-------------|---------|-------------|
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94306-8 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94307-6 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94308-4 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94309-2 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94314-2 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94315-9 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94316-7 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94500-6 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94533-7 |             |
| N   | N   | N    | Laboratory | COVID-19 Lab Test | LOINC       | 94534-5 |             |



Admin

Measures

Dashboards

Reports

Search

Completed Lab Volume

MEASURE

PERIOD

WE 04/12/20 - 04/18/20

CENTERS

All Centers

RENDERING PROVIDER

All Rendering Provid...

LAB

All Lab

Search

Clear Filters

☐ A1c

☐ Anal Chlamydia

☐ Anal Gonorrhea

☒ COVID-19 Antibody Test

☐ COVID-19 Lab Test

☐ FOBT

☐ Genital Chlamydia

+ Add Filter

FILTER

Update

MEASURE ANALYZER

Search Value Sets ...

| NUM | DEN | EXCL | CATEGORY | VALUE SET           |
|-----|-----|------|----------|---------------------|
| N   | N   | N    | Lab      | A1c                 |
| N   | N   | N    | Lab      | A1c                 |
| N   | N   | N    | Lab      | A1c                 |
| N   | N   | N    | Lab      | A1c                 |
| N   | N   | N    | Other    | Anal Chlamydia      |
| N   | N   | N    | Other    | Anal Chlamydia Test |
| N   | N   | N    | Other    | Anal Chlamydia Test |

VALUE SETS

| CODE    | DESCRIPTION                                                                      |
|---------|----------------------------------------------------------------------------------|
| 17855-8 | Hemoglobin A1c/Hemoglobin.total in Blood by calculation                          |
| 41995-2 | HEMOGLOBIN A1C [MASS/VOLUME] IN BLOOD                                            |
| 55454-3 | HEMOGLOBIN A1C IN BLOOD                                                          |
| A1c     | Glycosylated hemoglobin A1c blood test and result.                               |
| 34710-4 | Chlamydia trachomatis Ag [Presence] in Anal                                      |
| 45072-6 | Chlamydia trachomatis+Neisseria gonorrhoeae rRNA [Presence] in Anal by DNA probe |
| 45089-0 | Chlamydia trachomatis rRNA [Presence] in Anal by DNA probe                       |

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# COVID-19 Coding

## Lab Test

| VALUE SET         | CODE SYSTEM | CODE    |
|-------------------|-------------|---------|
| COVID-19 Lab Test | LOINC       | 94306-8 |
| COVID-19 Lab Test | LOINC       | 94307-6 |
| COVID-19 Lab Test | LOINC       | 94308-4 |
| COVID-19 Lab Test | LOINC       | 94309-2 |
| COVID-19 Lab Test | LOINC       | 94314-2 |
| COVID-19 Lab Test | LOINC       | 94315-9 |
| COVID-19 Lab Test | LOINC       | 94316-7 |
| COVID-19 Lab Test | LOINC       | 94500-6 |
| COVID-19 Lab Test | LOINC       | 94533-7 |
| COVID-19 Lab Test | LOINC       | 94534-5 |

## Antibody Test

| VALUE SET              | CODE SYSTEM | CODE    |
|------------------------|-------------|---------|
| COVID-19 Antibody Test | LOINC       | 94505-5 |
| COVID-19 Antibody Test | LOINC       | 94506-3 |
| COVID-19 Antibody Test | LOINC       | 94507-1 |
| COVID-19 Antibody Test | LOINC       | 94508-9 |
| COVID-19 Antibody Test | LOINC       | 94562-6 |
| COVID-19 Antibody Test | LOINC       | 94563-4 |
| COVID-19 Antibody Test | LOINC       | 94564-2 |

# Telehealth Reports



# Telehealth Visits Counted in DRVS

## CPT & HCPCS Codes

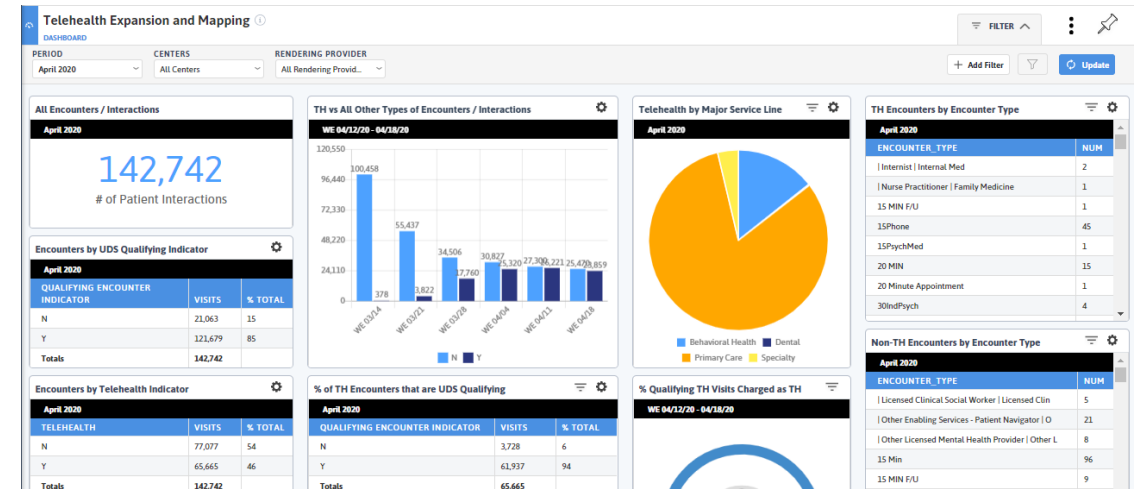
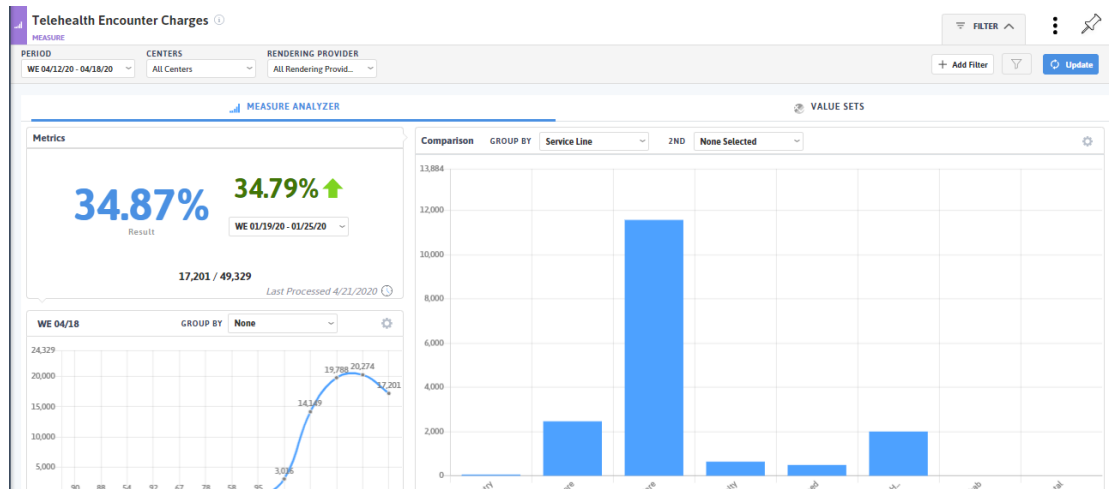
- G2012
- G0071
- Q3014
- 98969
- 99444
- 99442
- 99443
- 99441
- CPT modifier 95 or GT

## Additional Considerations

- Place of Service Code (POS): 02
- Telehealth Encounter Mapping Admin



# Telehealth Encounter Charges



# Telehealth Expansion and Mapping

# Telehealth/Telephonic Visits & UDS

- UDS definition of Virtual Visits:

Live video and/or audio (synchronous, real time): Use of two-way interactive audio (i.e., telephone) and/or video technology, such as video connections between a provider and a patient (i.e., “facetime”).

## Table 5 - Staffing and Utilization <sup>1</sup>

REPORT

FILTER ^



PERIOD

2020

CENTERS

All Centers

RENDERING PROVIDER

All Rendering Provid...

+ Add Filter



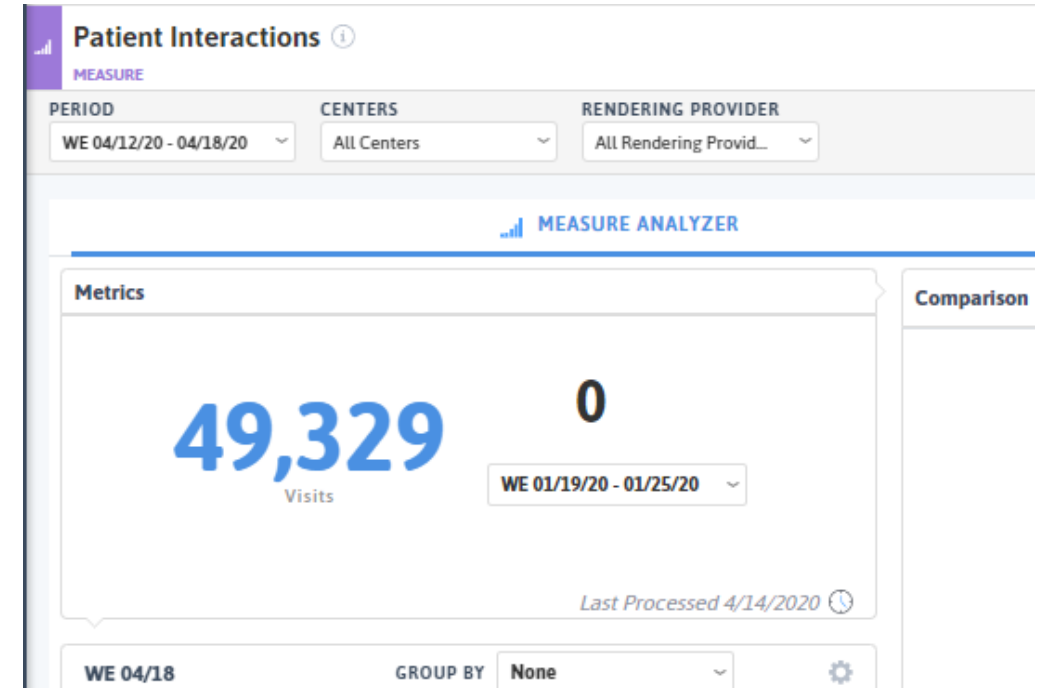
Update

Table 5 - Staffing and Utilization

| PERSONNEL BY MAJOR SERVICE CATEGORY | CLINIC VISITS  | VIRTUAL VISITS | PATIENTS |
|-------------------------------------|----------------|----------------|----------|
| Family Physicians                   | 129,840        | 16,470         |          |
| General Practitioners               | 8,651          | 1,911          |          |
| Internists                          | 54,275         | 5,189          |          |
| Obstetrician/Gynecologists          | 30,109         | 652            |          |
| Pediatricians                       | 61,980         | 2,866          |          |
| Other Specialty Physicians          | 39,901         | 1,533          |          |
| <b>Total Physicians</b>             | <b>324,756</b> | <b>28,621</b>  |          |
| Nurse Practitioners                 | 143,207        | 13,240         |          |
| Physician Assistants                | 59,932         | 8,023          |          |
| Certified Nurse Midwives            | 10,156         | 448            |          |
| <b>Total NPs, PAs, and CNMs</b>     | <b>213,295</b> | <b>21,711</b>  |          |
| Nurses                              | 1,372          | 128            |          |
| Other Medical Personnel             |                |                |          |
| Laboratory Personnel                |                |                |          |

# Patient Interactions

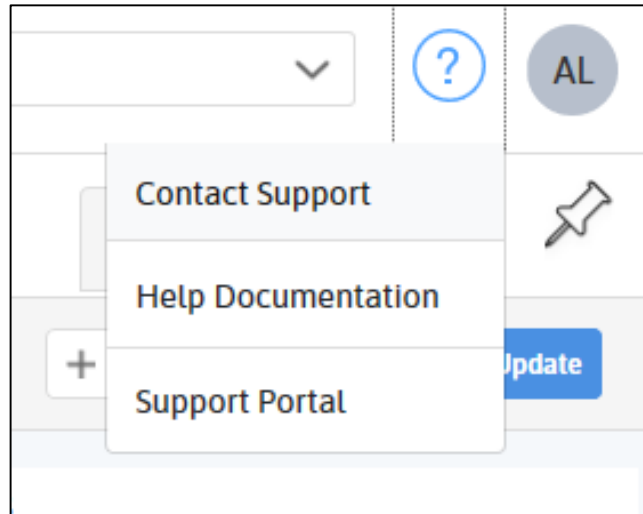
- Patient Interactions are any meaningful contact between the patient and the health center. This includes in-person medical as well as non-traditional visits and methods of communication including:
  - Warm hand-offs, Telephone calls, Outreach calls
  - Patient portal access
  - Records management (scanning, release, etc.)
  - Telehealth
  - Home visits
  - Health education, Care coordination, Case management
  - Counseling, one-on-one or in a group setting at the center
  - Community resource assessments
  - Intakes (with or without medical services)
  - Consultations
  - Medication management, Discharge planning
- Patient interactions usually do not include events such as:
  - Prescription refills, Labs or Letters/other passive patient communications







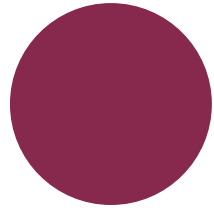
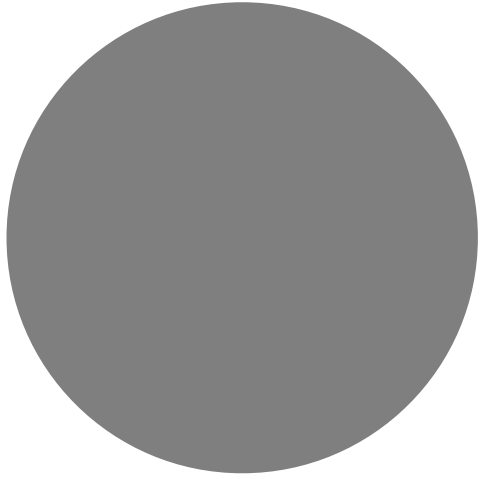
# Contact Support

A screenshot of the 'azara healthcare' login page. The page has a green header with the 'azara healthcare' logo. Below the header, the title 'Log in' is displayed. There are two input fields: 'Username' and 'Password'. Below the password field is a blue 'Log in' button. Underneath the button is a checkbox labeled 'Keep me logged in'. Below the checkbox is a link 'Forgot your password?'. At the bottom, there is a link 'Don't have a login?' followed by the text 'Sign up for an account to raise and comment on requests' and another link 'Sign up for an account'.

# Announcements

- **COVID-19 CPCI Mapping Deep Dive**
  - April 30th - EHR workflows & CPCI Transition
  - May 7th - Registries for post-COVID Care Management
    - Time: **Thursdays** from **1-2pm**
- **Diabetes and Cardiovascular Disease Prevention T/TA**
  - Health centers interested in this opportunity may contact [skatz@chcanys.org](mailto:skatz@chcanys.org) for further information
- Get the latest news on COVID-19 [HERE](#)





Let's Map!

