



CHC/NYS DEFINING NEW DIRECTIONS

Community Health Care Association of New York State www.chcanys.org



COVID-19 CPCI Mapping Deep Dive

Part 3: Registries for COVID & Post-COVID Care Management

May 7th, 2020

This is a NYS Health Center Controlled network (NYS-HCCN) Activity
A HRSA Funded Project of the Community Healthcare Association of New York State
HCCN Grant Number: H2QCS30278

Agenda

- Welcome & Guidelines
- COVID-19 Registries
- Build Your Registries 101
- Health Center Experience
- Q&A
- Evaluations & Announcements



Zoom Workgroup Guidelines

- Phones have been muted to prevent background noise.
- Please use the chat box to type questions during the meeting. Everyone will also have the opportunity to ask questions during the Q&A.
- This webinar is being recorded.



Sign in to
your Azara
CPCI
Account!

USERNAME

|Username

PASSWORD

Password

[Forgot Password](#)

☐ Remember My Login

Login

Infectious Disease – COVID 19 Complication Risk

COVID 19 Complication Risk Data Elements

- Patients Demographics
- Diagnoses
 - Diabetes
 - COPD
 - CHF
 - ASCVD
 - Persistent Asthma
- Risk Level (only for those with the Risk Stratification Module)
- Most Recent Encounter
- Next Appointment



Infectious Disease - COVID 19 Complication Risk



REGISTRY

FILTER



DATE RANGE

April 24, 2020 - May 1, 2020

CENTERS

All Centers

RENDERING PROVIDER

All Rendering Provid...

+ Add Filter



Update

REGISTRY

VALUE SETS

Search Patients ...



DEMOGRAPHICS >			DIABETES DX			COPD DX		CHF DX		ASCVD DX		PERSISTENT ASTHMA	
CENTER NAME	NAME	MRN	AGE	DATE	CODE	DATE	CODE	DATE	CODE	DATE	CODE	DATE	COD
Access Community Health	Grzegorek, Desmond	8734169	47	2/24/2018	E10.21					2/24/2018	434.00	2/4/2019	J45.3
Access Community Health	Vivion, Gertrudis	8971297	56	6/5/2018	E10.21					6/5/2018	I24.8	6/5/2018	J45.3
Access Community Health	Slawter, Tashia	3647298	29	1/1/2020	250.00					1/1/2020	I24.8	1/1/2020	J45.3
Access Community Health	Bilderback, Russell	5765289	18							12/25/2018	I61.1	12/25/2018	J45.3
Access Community Health	Burgener, Rosalind	2660599	12	1/18/2019	E10.321	10/10/2019	493.20			1/18/2019	I63.00	12/18/2018	J45.3
Access Community Health	Sobolewski, Dan	4477309	1							12/26/2019	I21.3		
Access Community Health	Blakeborough, Sebastian	6461034	67	2/26/2018	250.00	11/4/2018	493.20			11/4/2018	I63.139		
Access Community Health	Maignan, Gerard	8491219	49	2/11/2020	250.00					2/11/2020	I61.1		

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Infectious Disease - COVID 19 Complication Risk

Created By: Azara

Created On: 3/21/2020 6:35:57 PM

Modified By: Azara

Modified On: 3/21/2020 6:35:57 PM

The Infectious Disease – COVID-19 Complication Risk registry provides a method to identify patients of all ages who are considered at risk for Coronavirus Disease 2019 (COVID-19) as identified by the CDC (see reference below). The registry lists each patient's most recent related diagnosis or medication record, demographics, next appointment and most recent encounter (including telehealth).

Inclusion Criteria: Patients with an active diagnosis of COPD, moderate or severe asthma, congestive heart failure, severe obesity, diabetes with complications, cirrhosis, kidney failure, or stage 3 HIV, or are currently pregnant, or are taking medicines such as cancer treatment that suppress immunity who have had a medical encounter (or pending appointment) during the specified reporting period.

All data shown will be the most recent values and dates collected, unless otherwise noted.

Notes:

 FILTER

RENDERING PROVIDER

All Rendering Provid...

 Update

 **VALUE SETS**

Q

Excl

INCLUSION	EXCLUSION	ISTRY DATA ELEMENT	CATEGORY	CODE SYSTEM	CODE	DESCRIPTION
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.01	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING LEFT MAIN CORONARY ARTERY
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.02	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING LEFT ANTERIOR DESCENDING CORONARY ...
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.09	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING OTHER CORONARY ARTERY OF ANTERIOR ...
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.11	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING RIGHT CORONARY ARTERY
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.19	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING OTHER CORONARY ARTERY OF INFERIOR ...
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.21	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING LEFT CIRCUMFLEX CORONARY ARTERY
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.29	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION INVOLVING OTHER SITES
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.3	ST ELEVATION (STEMI) MYOCARDIAL INFARCTION OF UNSPECIFIED SITE
Y	N	ASCVD	Diagnosis	ICD-10-CM	I21.4	NON-ST ELEVATION (NSTEMI) MYOCARDIAL INFARCTION

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Infectious Disease – COVID 19 Testing



COVID 19 Testing Data Elements

- Patient Demographics
- COVID 19 Test
- Symptoms
 - Fever
 - Dyspnea
 - Cough
- Diagnoses
 - Acute Respiratory Disease
 - Acute Upper Respiratory Infection
 - Pneumonia Infection
- Most Recent Encounter
- Next Appointment



Infectious Disease - COVID 19 Testing

REGISTRY

FILTER ^

⋮



DATE RANGE

April 24, 2020 - May 1, 2020

CENTERS

All Centers

RENDERING PROVIDER

All Rendering Provid...

+ Add Filter



Update

REGISTRY

VALUE SETS

Search Patients ...



DEMOGRAPHICS <			RESPIRATO...	PNEUMONIA INFECTION ...		MOST RECENT ENCOUNTER			NEXT APPOINTMENT	
CENTER NAME	NAME	MRN	CODE	DATE	CODE	DATE	PROVIDER	LOCATION	DATE	PROVIDER
Access Community Health	Slawter, Tashia	3647298		1/1/2020	J16.0	1/1/2020	Crowley, Patrick	1400 Cambridge St.	3/27/2020	Decelles, Larry
Family Health Center	Stottlar, Ramiro	4649430	J06.0	3/1/2020	J16.0	3/1/2020	Ryan, Frank	Lakeview Adult Medicine	3/25/2020	Weixel, Evan
Family Health Center	Rothove, Lashandra	3654208	J06.0	10/2/2019	J16.0	10/12/2019	Plant, Robert	Lakeview Adult Medicine	4/28/2020	Ryan, Frank
Family Health Center	Starry, Carrol	5047206	J06.0	9/3/2019	J16.0	9/3/2019	Plant, Robert	Lakeview Adult Medicine	3/28/2020	House, Gregory
Family Health Center	Hansberger, Donnie	1454847	J06.0	6/16/2019	J16.0	1/11/2020	Weixel, Evan	Florence Ave. Center	4/11/2020	Mejido, Daniel
Access Community Health	Balas, Shane	7454551	J06.0	1/25/2020	J16.0	1/25/2020	Doe, Jane	Main St. Office	3/22/2020	Crowley, Patrick
Neighborhood Health Center	Auzenne, Bettye	6340707	J06.0			7/1/2019	Lynes, Lori	Adult Health	3/21/2020	Green, Leslie
Neighborhood Health Center	Spanger, Rodrigo	1993165	J06.0	11/9/2019	J16.0	11/9/2019	Pane, Janet	Neighborhood Medical Center	3/30/2020	Parker, Philip

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Infectious Disease - COVID 19 Testing

Created By: Azara

Created On: 3/21/2020 6:35:58 PM

Modified By: Azara

Modified On: 3/21/2020 6:35:58 PM

The Infectious Disease – COVID-19 Testing registry provides a method to evaluate and monitor patients of all ages who have been tested for Coronavirus Disease 2019 (COVID-19). The registry lists each patient's most recent testing dates, coded symptoms, demographics, next appointment and most recent encounter (including telehealth).

Inclusion Criteria: Patients with a lab result of a COV-19 test who have had a medical encounter (or pending appointment) during the specified reporting period. All data shown will be the most recent values and dates collected, unless otherwise noted.

Notes:

- Contact Azara Support if you have new labs for COVID testing that are not appearing in the registry. Review the Value Set Tab to see tests included.

Reference: <https://www.cdc.gov/nchs/data/icd/ICD-10-CM-Official-Coding-Gudance-Interim-Advice-coronavirus-feb-20-2020.pdf>

Infectious Disease - COVID 19 Testing ?

REGISTRY

FILTER ^



DATE RANGE

April 24, 2020 - May 1, 2020

CENTERS

All Centers

RENDERING PROVIDER

All Rendering Provid...

+ Add Filter



Update

REGISTRY

VALUE SETS

Search Patients ...



DEMOGRAPHICS <			RESPIRATO...	PNEUMONIA INFECTION ...		MOST RECENT ENCOUNTER			NEXT APPOINTMENT	
CENTER NAME	NAME	MRN	CODE	DATE	CODE	DATE	PROVIDER	LOCATION	DATE	PROVIDER
Access Community Health	Slawter, Tashia	3647298		1/1/2020	J16.0	1/1/2020	Crowley, Patrick	1400 Cambridge St.	3/27/2020	Decelles, Larry
Family Health Center	Stottlar, Ramiro	4649430	J06.0	3/1/2020	J16.0	3/1/2020	Ryan, Frank	Lakeview Adult Medicine	3/25/2020	Weixel, Evan
Family Health Center	Rothove, Lashandra	3654208	J06.0	10/2/2019	J16.0	10/12/2019	Plant, Robert	Lakeview Adult Medicine	4/28/2020	Ryan, Frank
Family Health Center	Starry, Carrol	5047206	J06.0	9/3/2019	J16.0	9/3/2019	Plant, Robert	Lakeview Adult Medicine	3/28/2020	House, Gregory
Family Health Center	Hansberger, Donnie	1454847	J06.0	6/16/2019	J16.0	1/11/2020	Weixel, Evan	Florence Ave. Center	4/11/2020	Mejido, Daniel
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Neighborhood Health Center	Auzenne, Bettye	6340707	J06.0			7/1/2019	Lynes, Lori	Adult Health	3/21/2020	Green, Leslie
Neighborhood Health Center	Spanger, Rodrigo	1993165	J06.0	11/9/2019	J16.0	11/9/2019	Pane, Janet	Neighborhood Medical Center	3/30/2020	Parker, Philip

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<< < Page 1 of 22 > >|

Search Patients ...



DEMOGRAPHICS >				COVID19 TEST			SOB SX	F
CENTER NAME	NAME	MRN	AGE	DATE	CODE	RESULT		
Access Community Health	Slawter, Tashia	3647298	29	1/1/2020	94307-6	Detected		
Family Health Center	Rothove, Lashandra	3654208	59	10/12/2019	94307-6	Not Detecte		
Family Health Center	Starry, Carrol	5047206	66	9/3/2019	94307-6	Not Detecte		
Family Health Center	Bolstad, Darrin	9479041	59	7/9/2019	94307-6	Not Detecte		
Neighborhood Health Center	Auzenne, Bettye	6340707	82	7/1/2019	94307-6	Not Detecte		
Neighborhood Health Center	Spanger, Rodrigo	1993165	30	7/11/2019	94307-6	Not Detecte		
Neighborhood Health Center	Tenny, Lorri	7370326	33	7/4/2019	94307-6	Not Detecte		
			<					
1 to 7 of 181								

Search...

☒ (Select All)

☒ Detected

☒ Not Detected

Clear Filter

Infectious Disease - COVID 19 Complication Risk ⓘ

REGISTRY

DATE RANGE

April 24, 2020 - May 1, 2020 📅

CENTERS

All Centers ▾

RENDERING PROVIDER

All Rendering Provid... ▾

REGISTRY

VALUE SETS

Search Patients ... 🔍

DEMOGRAPHICS >			DIABETES DX			COPD DX		CHF DX		ASCVD DX		PERSISTENT ASTHMA	
CENTER NAME	NAME	MRN	AGE	DATE	CODE	DATE	CODE	DATE	CODE	DATE	CODE	DATE	CODE
Access Community Health	Grzegorek, Desmond	8734169	47	2/24/2018	E10.21					2/24/2018	434.00	2/4/2019	J45.3
Access Community Health	Vivion, Gertrudis	8971297	56	6/5/2018	E10.21					6/5/2018	I24.8	6/5/2018	J45.3
Access Community Health	Slawter, Tashia	3647298	29	1/1/2020	250.00					1/1/2020	I24.8	1/1/2020	J45.3
Access Community Health	Bilderback, Russell	5765289	18							12/25/2018	I61.1	12/25/2018	J45.3
Access Community Health	Burgener, Rosalind	2660599	12	1/18/2019	E10.321	10/10/2019	493.20			1/18/2019	I63.00	12/18/2018	J45.3
Access Community Health	Sobolewski, Dan	4477309	1							12/26/2019	I21.3		
Access Community Health	Blakeborough, Sebastian	6461034	67	2/26/2018	250.00	11/4/2018	493.20			11/4/2018	I63.139		
Access Community Health	Maignan, Gerard	8491219	49	2/11/2020	250.00					2/11/2020	I61.1		

1 to 8 of 1,421

<< < Page 1 of 178 > >

FILTER ^

Export Excel

Copy Registry



Poll

What registries have your health center actively used during this COVID-19 pandemic?



Build Your Registries 101



Security Settings

- Make sure you have the necessary security settings!
- Access to:
 - Customization Admin
 - Patient Health Information (PHI)

Edit

GENERAL

ADVANCED

EMAIL

ALi@CHCANYS.ORG

FIRST NAME

Anita

LAST NAME

Li

TITLE

Project Manager

CENTER

ACCESS TO PATIENT HEALTH INFORMATION (PHI)

ROLES

	NAME
<input checked="" type="checkbox"/>	Admin
<input checked="" type="checkbox"/>	Financial Class
<input checked="" type="checkbox"/>	Mapping Admin
<input checked="" type="checkbox"/>	Other Observations
<input checked="" type="checkbox"/>	Patient Diagnosis
<input checked="" type="checkbox"/>	PDF and Excel Export
<input checked="" type="checkbox"/>	PVP Referrals
<input checked="" type="checkbox"/>	PVP_SDOH
<input checked="" type="checkbox"/>	SharePinFilters

Cancel

Confirm

a

PVP

CMP

Reports

Dashboards

Measures

Registries

Admin

Search

All Centers

?

CD

UDS 2019 CQMs

FULL REPORT >

TY March 2020

MEASURE	RESULT	CHANGE
Childhood Immunization Status (NQF 0038)	0.0%	0.0%
Cervical Cancer Screening (NQF 0032)	70.7%	+ 3.1% ▲
Child Weight Screening / BMI / Nutritional /Physical Activity Counseling (...)	58.2%	- 0.3% ▼
BMI Screening and Follow-Up 18+ Years (NQF 0421/eCQM 69v7)	91.4%	- 1.1% ▼
BMI Screening and Follow-Up 18+ Years (NQF 0421/eCQM 69v7)	94.3%	- 0.8% ▼
Tobacco Use: Screening and Cessation (NQF 0028)	88.0%	+ 1.7% ▲
Use of Appropriate Medications for Asthma	97.8%	+ 0.6% ▲
Statin Therapy for the Prevention and Treatment of Cardiovascular Dise...	77.9%	+ 0.3% ▲
IVD Aspirin Use (NQF 0068)	68.4%	+ 7.9% ▲
Colorectal Cancer Screening (NQF 0034)	72.3%	+ 1.6% ▲
Screening for Depression and Follow-Up Plan (NQF 0418)	99.7%	0.0%
HIV and Pregnant (UDS)	90.6%	- 0.5% ▼
Hypertension Controlling High Blood Pressure (NQF 0018)	77.9%	+ 10.3% ▲

14 Measures

Network Overview

TY March 2020

2,936

PATIENTS

5,163

VISITS

DM A1c > 9 or Untested

TY March 2020

100%

Events & Announcements


APR 29

EVENT













Webinar 4/30

DRVS

Clean Up and Review

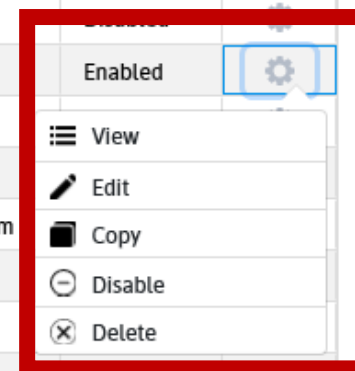
Search Registries... 

All Enabled Disabled

CENTER	NAME	CREATE DATE	CREATED BY	LAST UPDATED DATE	LAST UPDATED BY	STATUS	
Access Community Health	AHS-33096 Social Determinants of Health (SDOH)	05/05/20	Azara	05/05/20	Azara	Enabled	
All Centers	CHCANYS Test - Infectious Disease - COVID 19 Testing	05/04/20	hccn@chcanys.org	05/04/20	hccn@chcanys.org	Enabled	
All Centers	CHCANYS Test COVID Care Management	05/03/20	hccn@chcanys.org	05/03/20	hccn@chcanys.org	Enabled	
All Centers	Pedi Risk - Test	04/30/20	Azara	04/30/20	Azara	Enabled	
Access Community Health	Undiagnosed HTN ACH	04/09/20	jennifer@ccmcn.com	04/09/20	jennifer@ccmcn.com	Enabled	
Access Community Health	Predominant Condition Outreach	04/07/20	Azara	04/07/20	Azara	Enabled	
All Centers	CCM for Medication Reconciliation	03/31/20	Azara	03/31/20	Azara	Enabled	
Access Community Health	CDPHE Undiagnosed HTN	03/25/20	jennifer@ccmcn.com	03/25/20	jennifer@ccmcn.com	Enabled	
All Centers	ToC - ED	03/22/20	Azara	03/22/20	Azara	Enabled	
All Centers	Women of Reproductive Age	03/22/20	Azara	03/22/20	Azara	Enabled	
All Centers	Over 60 (COVID19)	03/22/20	Azara	03/22/20	Azara	Enabled	
All Centers	MMR Vaccine - High Risk	03/22/20	Azara	03/22/20	Azara	Enabled	

< 1 to 12 of 40 >

<< Page 1 of 4 >>



Create Registry

GENERAL

POPULATION DEFINITION

DATA ELEMENTS

NAME

CENTER

All Centers

STATUS

Enabled

Disabled

DESCRIPTION

Cancel

Confirm

Name
the
registry

Put
together a
short
description

Select Enable to
allow others access
your registry or
Disable

Create Registry

GENERAL

POPULATION DEFINITION

DATA ELEMENTS

INCLUSION CRITERIA

MIN AGE

0

MAX AGE

120

SEX AT BIRTH

Any

▼

INCLUSION OBSERVATIONS

REQUIRE ANY OR ALL OBSERVATIONS FOR INCLUSION

All▼

EXCLUSION CRITERIA

EXCLUSION OBSERVATIONS

REQUIRE ANY OR ALL OBSERVATIONS FOR EXCLUSION

All▼

Cancel

Confirm

Select the minimum and maximum age as well as gender

Select patients based on options available here (e.g. lab test, diagnosis, medications, etc.). You can select more than one here.

Include ALL or ANY observations

Exclude ALL or ANY observations

Select patients based on options available here (e.g. lab test, diagnosis, medications, etc.) to exclude from your registry. You can select more than one here.

Create Registry

GENERAL

POPULATION DEFINITION

DATA ELEMENTS

Select from the options below, double click to add from the left or double click from the right to remove.

REGISTRY DATA ELEMENTS

Search

OPTIONS

All

Demographics

Medication

Diagnosis

Encounter

Lab

Screening

Other

Hypertension

HIV

Asthma Dx

Asthma Severity

Depression/Bipolar

IVD, AMI, CABG, or PCI

Pregnancy

CAD

SELECTED

First Name

Middle Name

Last Name

Diabetes

Cancel

Confirm

Type in the data element you are looking for

Select the category you would like to view to add

Double click or drag the item to select the elements you would like to see in your registry

Indicates selected data elements. To remove an item from here, double click or drag it back to the options column. The order can be changed by clicking and dragging the selection.

Build Your Own COVID-19 Care Management Registry

- What you want your registry to tell you
- Ask your various teams (e.g. Care managers, providers, nurses, etc.)
- Possible Helpful Data points
 - Patient Demographics
 - SDOH Risk Factors (e.g. housing, food insecurity, etc.)
 - ER visits/Hospitalization
 - History of Chronic Illness (e.g. diabetes, persistent asthma)
 - Vitals (e.g. BMI)
 - Behavioral Health History
 - Symptoms



General Information Available

Patient Demographics

- Patient Name
- MRN
- Address
- Phone
- Language
- Race/Ethnicity
- Usual/Rendering Provider
- Age
- Risk*

SDOH*

- Housing Status
- Poverty Level
- SDOH Triggers
- Transportation

Encounters

- Next Appointment
- Most Recent Encounter
- Behavioral Health Encounter



*Options will appear depending on your health center's access to the module



Medical Information Available

Diagnoses

- Diabetes
- HIV
- COPD
- CHF
- ASCVD
- Asthma – Persistent
- COVID-19 Lab Test

Mental Health History

- PHQ Assessment
- Depression/Bipolar
- Substance Abuse
- Opioid Use Disorder
- Alcohol Use Disorder

Hospitalization*

- E/D Episode
- I/P Episode
- Hospital Discharge
- Hospital Admission
- ED Discharge
- ED Admission

Save Filters

CHCANYS Test - Infectious Disease - COVID 19 Testing ⓘ

REGISTRY

DATE RANGE: April 27, 2020 - May 4, 2020

CENTERS: All Centers

RENDERING PROVIDER: All Rendering Provid...

HOUSING SITUATION: 7 selected

SDOH: All SDOH

+ Add Filter

Update

REGISTRY

Search Patients ...

DEMOGRAPHICS >			MOST RECENT ENCOUNTER			
CENTER NAME	NAME	MRN	AGE	DATE	PROVIDER	LOCATION
Access Community Health	Slawter, Tashia	3647298	29	1/1/2020	Crowley, Patrick	1400 Can...
Family Health Center	Rothove, Lashandra	3654208	59	10/12/2019	Plant, Robert	Lakeview
Family Health Center	Starry, Carrol	5047206	66	9/3/2019	Plant, Robert	Lakeview
Family Health Center	Bolstad, Darrin	9479041	59	7/9/2019	Cote, David	Florence
Neighborhood Health Center	Auzenne, Bettye	6340707	82	7/1/2019	Lynes, Lori	Adult Ho...
Neighborhood Health Center	Spanger, Rodrigo	1993165	30	11/9/2019	Pane, Janet	Neighbo...
Neighborhood Health Center	Tenny, Lorri	7370326	33	1/30/2020	Reddington, Robert	Neighbo...

1 to 7 of 168

< Page 1 of 24 > |

Saved Filters + Add New

Save the set of currently set filters for easy and fast re-use.

FILTER NAME*

Homeless Only

☐ Share this Filter
Shared filters can be set as defaults for reports

☐ Set as Default Filter
This will override the previous default filter

Save

Using Filters

CHCANYS Test - Infectious Disease - COVID 19 Testing ⓘ

REGISTRY

DATE RANGE April 27, 2020 - May 4, 2020

CENTERS All Centers ▾

RENDERING PROVIDER All Rendering Provid... ▾

HOUSING SITUATION 7 selected ▾

SDOH 3 selected ▾

+ Add Filter

Update

REGISTRY

Search Patients ...

DEMOGRAPHICS >			MOST RECENT ENCOUNTER			
CENTER NAME	NAME	MRN	AGE	DATE	PROVIDER	LOCATION
Access Community Health	Slawter, Tashia	3647298	29	1/1/2020	Crowley, Patrick	1400 ...
Family Health Center	Rothove, Lashandra	3654208	59	10/12/2019	Plant, Robert	Lakeview
Family Health Center	Starry, Carrol	5047206	66	9/3/2019	Plant, Robert	Lakeview
Family Health Center	Bolstad, Darrin	9479041	59	7/9/2019	Cote, David	Florence
Neighborhood Health Center	Auzenne, Bettye	6340707	82	7/1/2019	Lynes, Lori	Adult Health
Neighborhood Health Center	Spanger, Rodrigo	1993165	30	11/9/2019	Pane, Janet	Neighborhood Medical Center
Neighborhood Health Center	Tenny, Lorri	7370326	33	1/30/2020	Reddington, Robert	Neighborhood Medical Center

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Page 1 of 24

Saved Filters + Add New

MY FILTERS

Homeless Only

Low Income Level

SHARED FILTERS

No Shared Filters

Health Center Experience

- **Mosaic Health**

- **Kathi McLiverty**, Quality Business and Project Coordinator
- **Deb Pratt**, Informatics Coordinator



Health Center Experience

- **Acacia Network**

- **David Collymore**, MD, Chief Medical Officer
- **Lauren Mendenhall**, VP of Quality Assurance
- **Jackeline Figueroa**, Senior Quality Improvement Coordinator





Acacia's Quality Improvement department is using Azara's COVID Complication Risk registry to help identify patients with an active chronic disease such as COPD, asthma, or diabetes. These patients are our most vulnerable and in need for immediate outreach and care management.

This COVID campaign is one of many that are currently underway to ensure Acacia's patients continue to receive high quality care.

We are also actively converting these patients into Telehealth visits and continuously monitoring their health outcomes.

Infectious Disease - COVID 19 Complication Risk

REGISTRY

DATE RANGE

February 1, 2019 - February 29, 2020

RENDERING PROVIDER

All Rendering Provid...

RENDERING LOCATION

All Rendering Locati...

REGISTRY

VALUE SETS

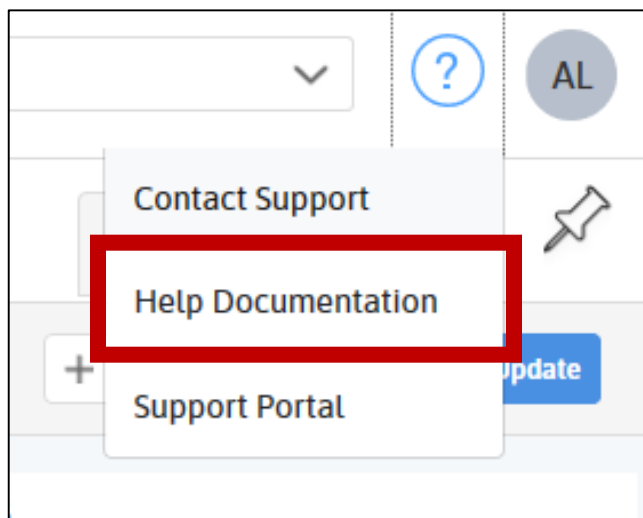
Search Patients ...

DEMOGRAPHICS >		COPD DIAGNOSIS		CHF DX		MODERATE ASTHMA DX		SEVERE ASTHMA DX		
NAME	MRN	AGE	DATE	CODE	DATE	CODE	DATE	CODE	DATE	CODE
	116357	37								
	113186	50								
	112389	32								
	112539	26								
	112282	73								
	111230	59								
	110368	62								
	108283	54	3/16/2020	J44.0						
	107548	29								
	102427	52								
	95515	31							1/22/2020	J45.51

A	B	C	D	E	F	G	H
Upload Date	Focused Initiative	Outreach Date	Outcome of outreach	NEW appt date?	NEW Appt Status?	Name of staff who outreached	Program
4/1/2020	High Risk Patient	4/6/2020	Scheduled	4/8/2020	Kept	Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	5/16/2020		Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	4/15/2020	No Show	Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	5/14/2020		Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Unable to reach- 1st try			Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Voicemail			Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	6/12/2020		Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	4/6/2020	Kept	Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	4/8/2020	Kept	Daysi	Primary Care
4/1/2020	High Risk Patient	4/6/2020	Scheduled	4/6/2020	Kept	Daysi	Primary Care



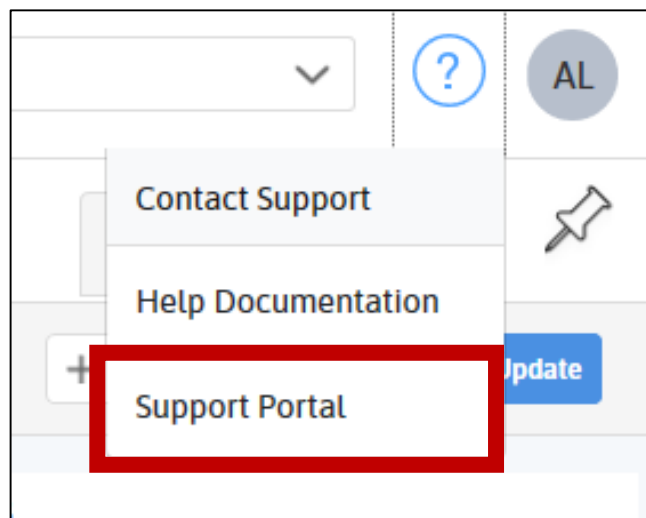
Documents and Videos



A screenshot of the 'Help Documentation' page. The page has a header with a gear icon, a back arrow, and the title 'Help Documentation'. Below the header is a search bar labeled 'Search Help...'. The main content is a table with three columns: 'CATEGORY', 'RESOURCE', and 'TYPE'.

CATEGORY	RESOURCE	TYPE
Resource	A Deep Dive on New Care Delivery Paradigms	Video
Resource	A Deep Dive on New Care Delivery Paradigms	PowerPoint
Resource	Data Processing – Quick Tip Clip	Video
Using DRVS	COVID-19 Digging in Your DRVS Tools	PowerPoint
Using DRVS	COVID-19 Digging in Your DRVS Tools	Video
Resource	Visit Trends Dashboard	PowerPoint
Resource	Visit Trends Dashboard – Interview with Greg	Video
Resource	COVID-19 Reporting in DRVS – 03/25/2020	Document
Using DRVS	Telehealth – Quick Tip Clip	Video
Using DRVS	Coronavirus Disease	Video
Using DRVS	Coronavirus Disease	PowerPoint
Using DRVS	User Guide: Mapping	Document

Contact Support

A screenshot of the 'azara healthcare' login page. The page has a green header with the 'azara healthcare' logo. Below the header, the title 'Log in' is displayed. There are two input fields: 'Username' and 'Password'. Below the 'Password' field is a blue 'Log in' button. Under the button is a checkbox labeled 'Keep me logged in'. Below that is a link 'Forgot your password?'. At the bottom, there is a link 'Don't have a login?' followed by the text 'Sign up for an account to raise and comment on requests' and another link 'Sign up for an account'.

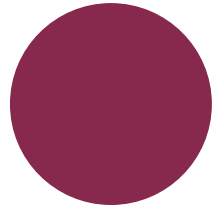
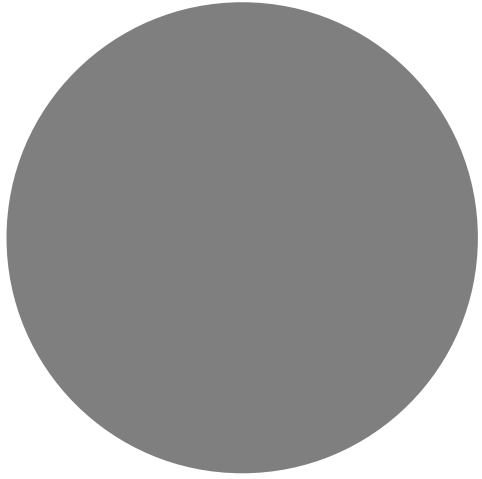
Evaluations



Announcements

- **Diabetes and Cardiovascular Disease Prevention T/TA**
 - Health centers interested in this opportunity may contact skatz@chcanys.org for further information
- **eCW User Group**
 - Monthly User Group Focused around eCW use and Updates
 - Date: Tuesday, May 12 at 11a.m.
- **PCMH Office Hours**
 - Monthly office hours to share your challenges, lessons learned, and ground-breaking insights!
 - Date: Tuesday, May 19th at 12 p.m.
- Get the latest news on COVID-19 and Health Center Guidance at <https://www.chcanys.info/>





Let's Build!

