

CHCANYS Diabetes Continuum of Care Conversation

Supporting Patients' Diabetes Management & Optimizing Care Delivery

Natalie Levy, MD

Director, Primary Care Diabetes Program, Bellevue Hospital

Associate Professor, NYU Grossman School of Medicine

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CHCANYS

Disclosures

- No Financial Disclosures

Framework

- 90 minute session
- My presentation is over an hour
- Questions/ comments in the chat
- Will save time at the end
- Sharing my screen: You will see me moving my video box



Framework

- People with T2DM
 - Are at risk for multiple co-morbidities (diabetic retinopathy, chronic kidney disease)
 - Often benefit from a regimen designed with cardiorenal protection in mind
 - Perhaps benefit from a continuous glucose monitor
 - Have a long daily 'to do list' which can feel burdensome
 - Particularly true for high risk patients with long standing and uncontrolled disease
 - Require support of a coordinated diabetes care team



Learning Objectives

- Defining and providing examples of optimal **diabetes management care delivery services** to support high risk patient populations at risk of further developing complications, such as chronic kidney disease and diabetic retinopathy
- Identifying solutions to common barriers in support of **increased patient activation** as well as care plan and medication adherence
- Illuminate workflows and processes to support **innovations in clinical care**, such as remote patient monitoring, to ensure patient self-empowerment and management of insulin levels, and greater communication and shared decision-making between the patient and care team

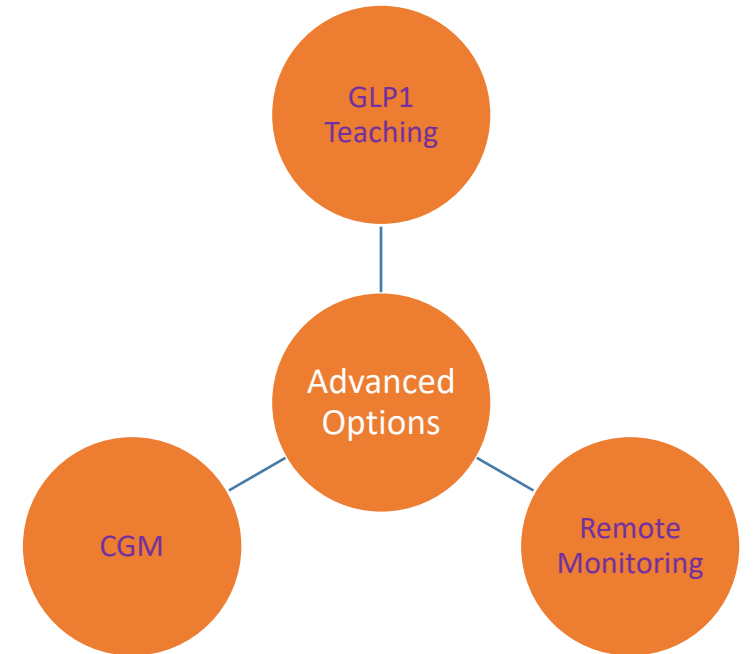
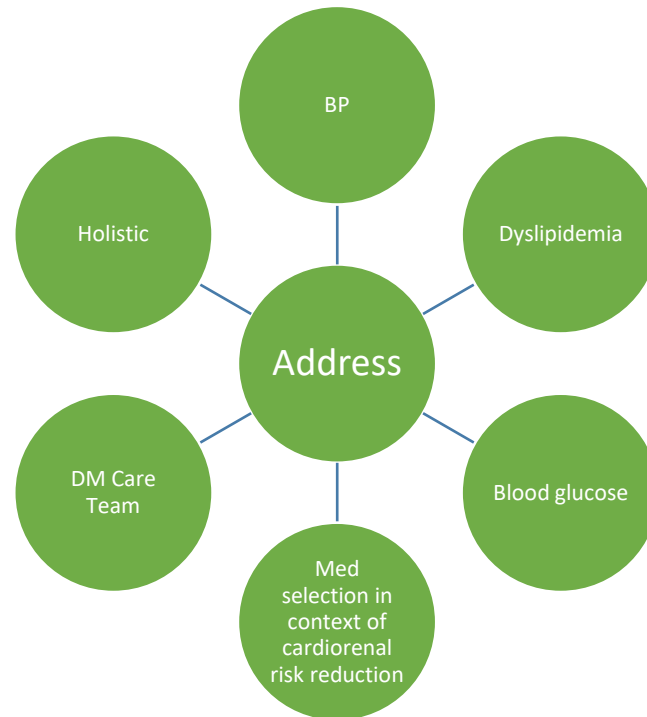
Framework

- At Bellevue we are lucky to have a team
 - PCAs (medical assistants)
 - PCPs
 - Pharm Ds
 - Diabetes Nursing Team
 - Nutritionist
 - Community Health Workers and Social Workers
 - Depression Care Team
 - Epic/EMR IT
 - The Patient !!



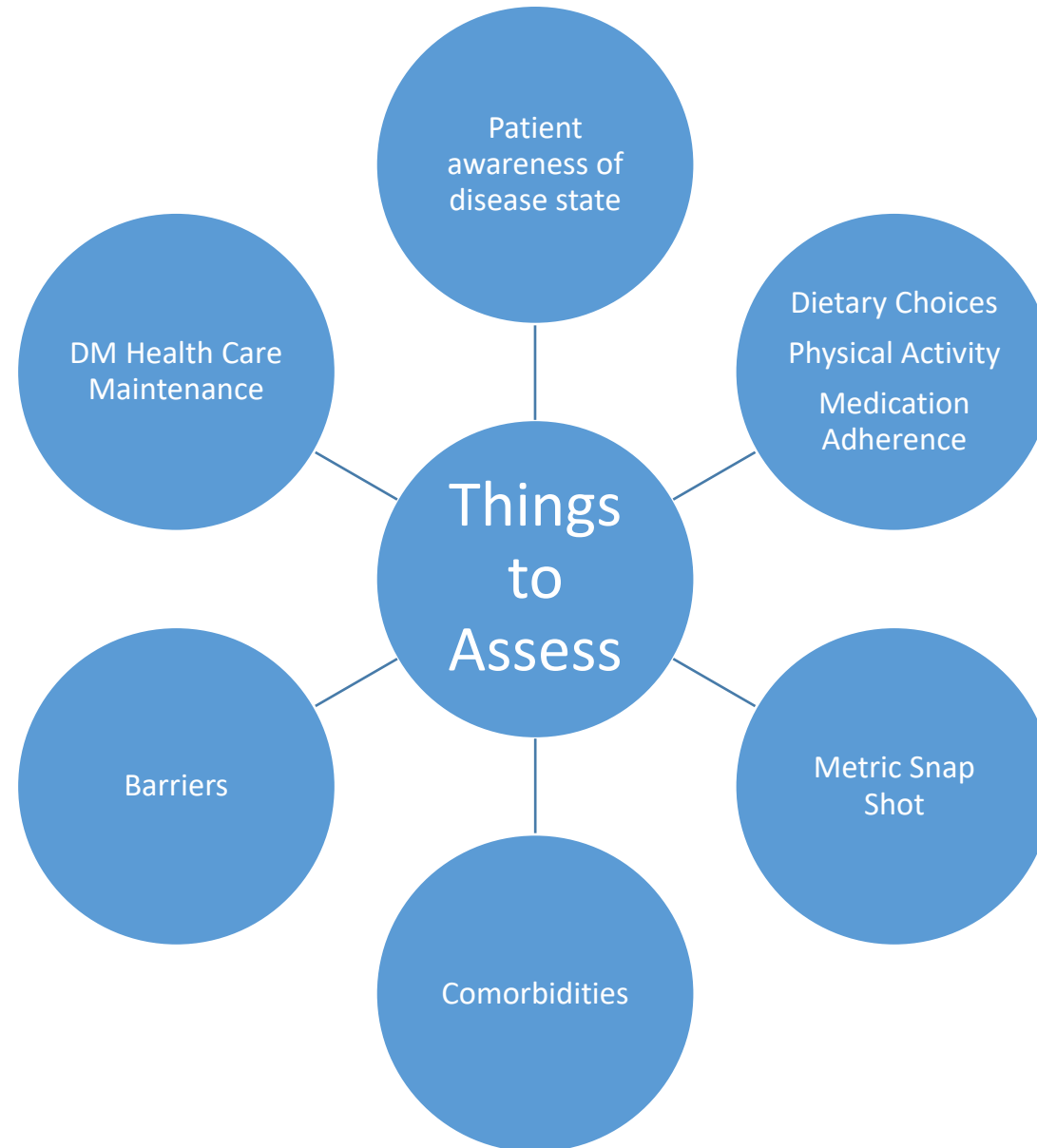
Framework

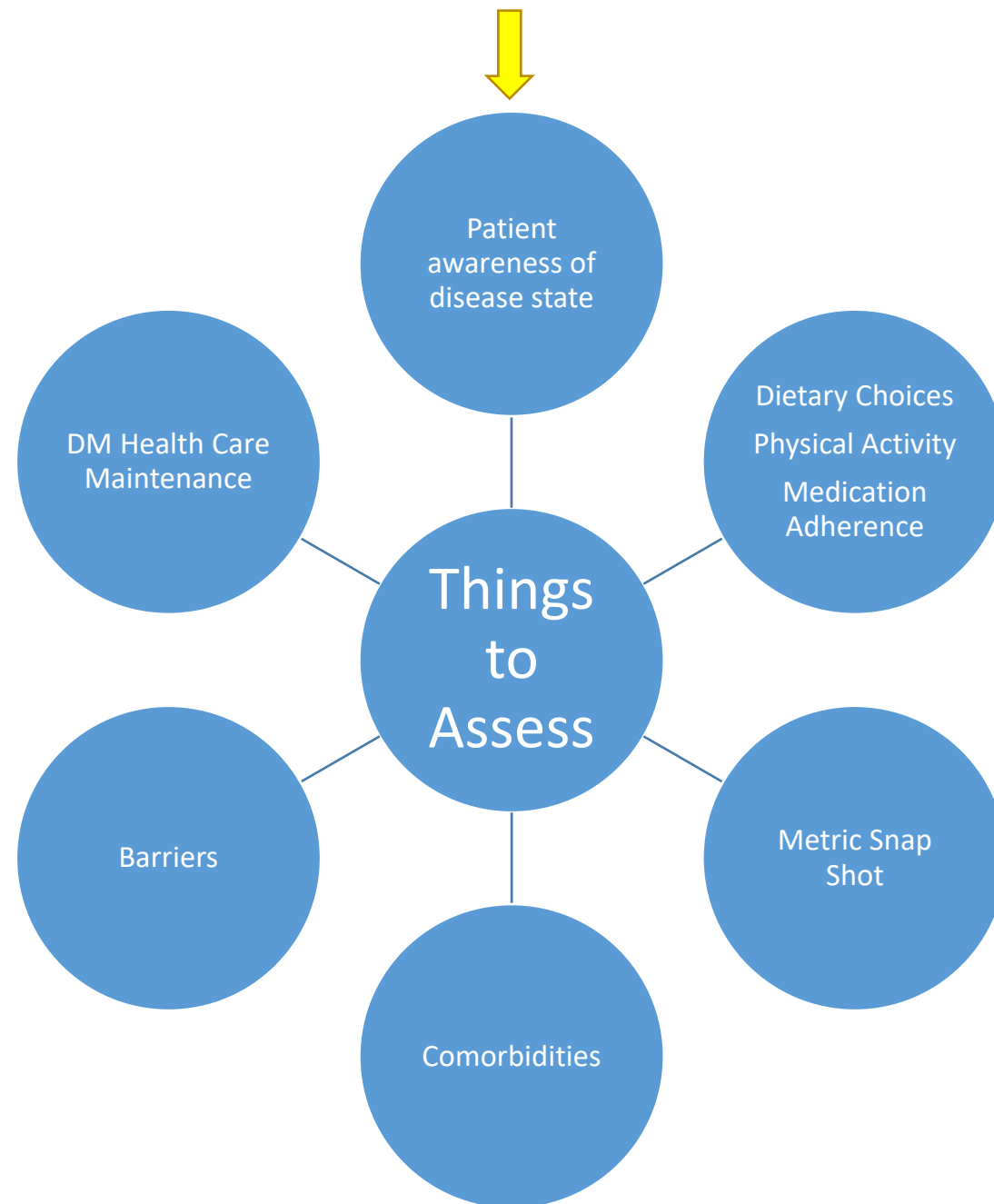
- In this talk we'll focus on the patient with *uncontrolled* T2DM



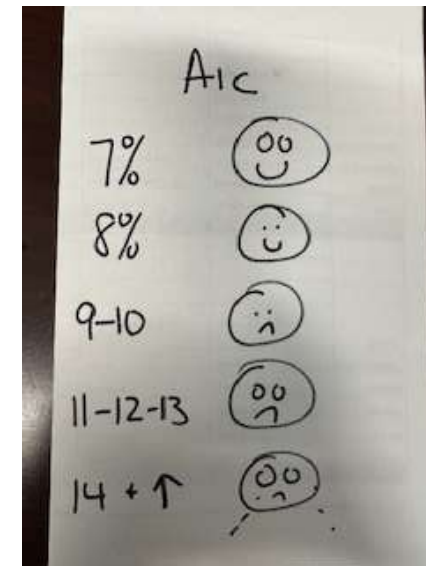
**The numbers 19 and
20 got into a fight.**

21.





- Ensure person understands how uncontrolled their DM is currently
 - Ask if they have heard of the A1c test
 - Sketch out a quick chart
 - Ask if they know their A1c
 - Have them show me where their A1c is
 - Discuss the interpretation of their number

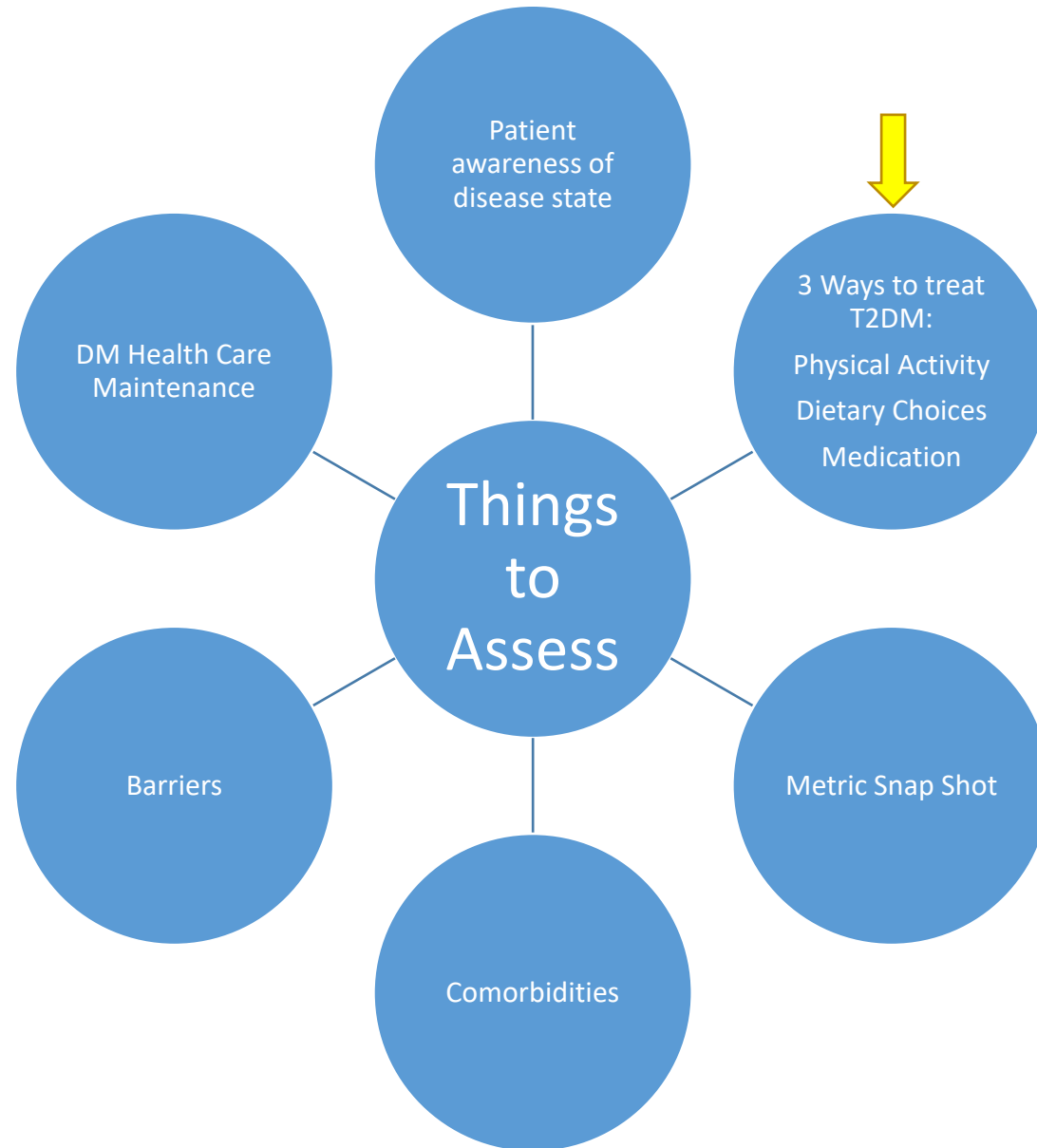




- Trend A1c on the screen to show the value and chronicity of poor control
- Take this as a first opportunity to
 - Inspire: Point out periods where control was good!
 - Reality: Show that is been uncontrolled for a long time

12/10/2020	1/7/2021	3/22/2021	4/29/2021	6/17/2021	8/19/2021	11/4/2021	2/7/2022	3/24/2022	6/7/2022	12/15/2022	2/16/2023	5/4/2023	7/6/2023	11/9/2023	2/1/2024
10.8 ▲	10.3 ▲ 10.1 ▲	8.2 ▲	8.2 ▲	9.4 ▲	11.7 ▲	11.4 ▲	10.9 ▲	9.9 ▲	7.5 ▲	9.7 ▲	8.8 ▲	7.0 ▲	7.2 ▲	8.5 ▲	11.3 ▲

12/9/2021	12/10/2021	2/28/2022	4/5/2022	5/9/2022	7/20/2022	8/31/2022	10/28/2022	12/6/2022	1/10/2023	3/20/2023	5/1/2023	9/22/2023	11/9/2023	3/21/2024
>14.0 ▲	15.1 ▲	15.0 ▲	>14.0 ▲	14.6 ▲	>14.0 ▲	>14.0 ▲	14.4 ▲	13.0 ▲	>14.0 ▲	14.0 ▲	14.3 ▲	>14.0 ▲	17.3 ▲	17.4 ▲
							366.6 ▲			355.1 ▲	363.7 ▲		449.8 ▲	452.7 ▲



3 ways to
treat T2DM

- Three ways to treat T2DM
 - Being more physically active
 - Eating Healthier
 - Medication
- Assess each category
- Start with...
 - not medications

A1c Clinic
PCP- Levy, Natalie, MD
Last encounter (visit or telephone call) with me- 4/18/2024

y.o. male

Duration of Diabetes

Interim hx

Exercise

Food

Medications

Current Outpatient Medications on File Prior to Visit

Medication	Sig	Dispense	Refill
• Alcohol Swabs 70 % Pads	1 each 2 (two) times a day.	200 each	1
• amLODIPine (NORVASC) 5 MG tablet	Take 1 tablet (5 mg total) by mouth daily.	90 tablet	1
• aspirin (BAYER) 81 MG chewable tablet	Chew 1 tablet (81 mg total) daily.	90 tablet	1

- Medication List Review
- Establish an accurate baseline of current medication use
- Create a comfort level that allows people to share what they are actually taking
 - “I see what is prescribed, let me start by asking you what you are actually taking”
 - “Glargine dose is 40 units at night”
 - How often do you change the dose.... and take 30 or 36 or 42?
 - Out of 7 nights, how often do you forget to take your insulin? Or get into bed and realize you didn’t take it but you are too tired at that point to get back up?
 - “Your Metformin is written as twice a day”
 - Out of 7 days in the week, how many days do you take it once a day?
- Ask about side effects: that make you miserable or make you need to skip a dose?
 - GLP1/Metformin-N/V/D?
 - SGLT2i-GU?

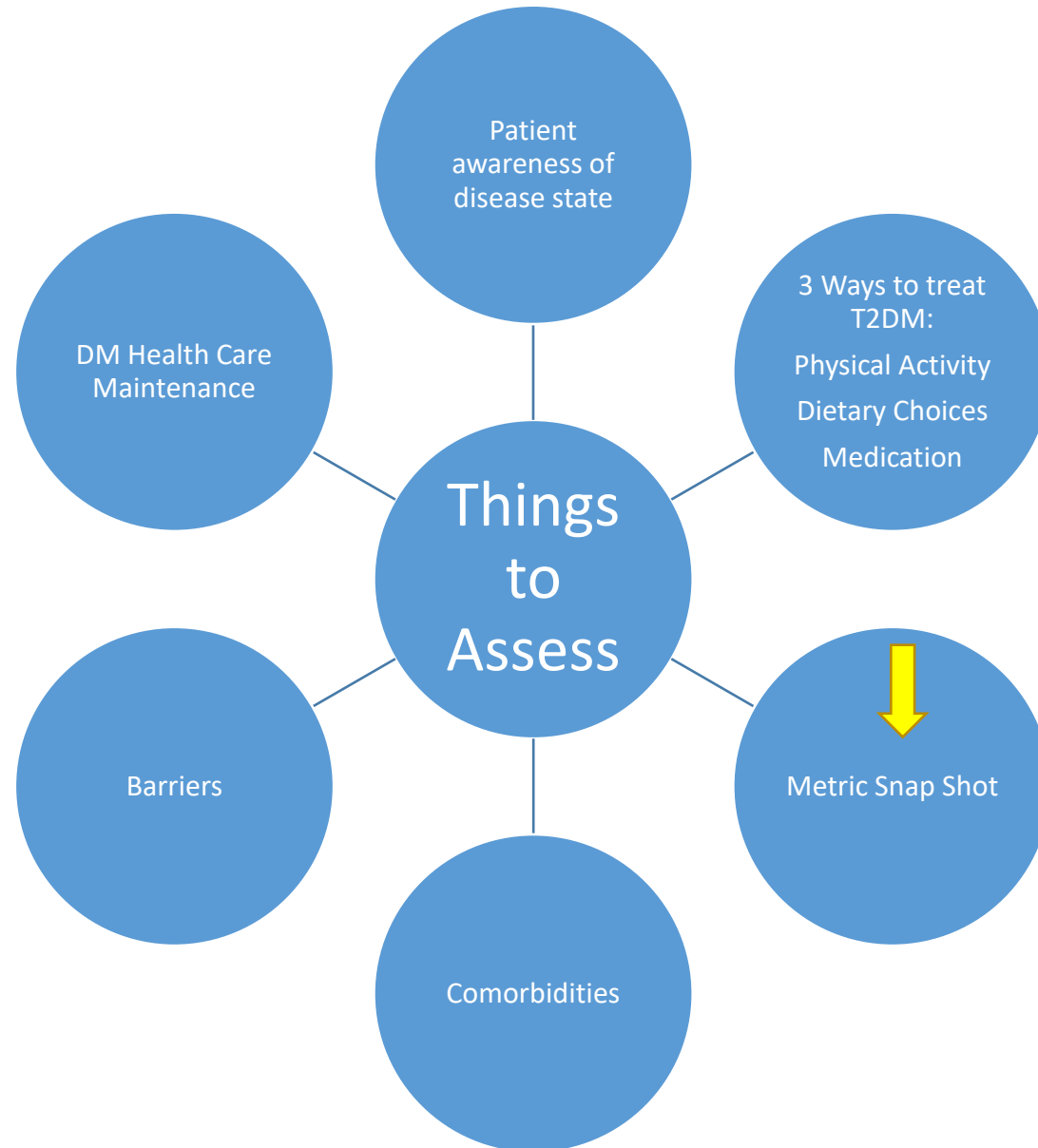
Patient awareness of disease state

3 ways to treat T2DM



- Normalize non full adherence
 - Encourage them to share truthfully
 - No one is 'in trouble'
- Find something positive to comment on
- We are aiming for your best, not 'perfect'







- Assess
 - Blood Pressure
 - Lipid Panel
 - Blood Glucose

Patient Vitals		2023		2024	
	Most Recent	11/16/23	11/23/23	12/22/23	1/11/24
Representative home SBP	01/11/24 150 mmHg				150 mmHg
Representative home DBP	01/11/24 47 mmHg				47 mmHg
BP	04/30/24 140/52 !	141/51 !	171/63 !	158/55 !	158/50 !
					168/51 !
					140/52 !

PCA- BP Partners

Proper blood pressure measurement



Component	2/14/23	12/6/22
Ref Range & Units	0922	1503
Cholesterol	150	229 ^
<=200 mg/dL		
HDL	32 v	39 v
>=40 mg/dL		
Triglyceride	166 ^	381 ^
<=150 mg/dL		
Non-HDL	118	190
Cholesterol		
mg/dL		
LDL	85	114 ^
Cholesterol		
Calculated		
<=100 mg/dL		



- Assess
 - Blood Pressure
 - Lipid Panel
 - Blood Glucose

12/10/2020	1/7/2021	3/22/2021	4/29/2021	6/17/2021	8/19/2021	11/4/2021	2/7/2022	3/24/2022	6/7/2022	12/15/2022	2/16/2023	5/4/2023	7/6/2023	11/9/2023	2/1/2024
10.8 ▲	10.3 ▲ 10.1 ▲	8.2 ▲	8.2 ▲	9.4 ▲	11.7 ▲	11.4 ▲	10.9 ▲	9.9 ▲	7.5 ▲	9.7 ▲	8.8 ▲	7.0 ▲	7.2 ▲	8.5 ▲	11.3 ▲

GLUCOSE STATISTICS AND TARGETS

April 14, 2024 - April 27, 2024 14 Days
 Time CGM Active: 98%

Ranges And Targets For	Type 1 or Type 2 Diabetes
Glucose Ranges	Targets % of Readings (Time/Day)
Target Range 70-180 mg/dL	Greater than 70% (16h 48min)
Below 70 mg/dL	Less than 4% (58min)
Below 54 mg/dL	Less than 1% (14min)
Above 180 mg/dL	Less than 25% (6h)
Above 250 mg/dL	Less than 5% (1h 12min)
Each 5% increase in time in range (70-180 mg/dL) is clinically beneficial.	

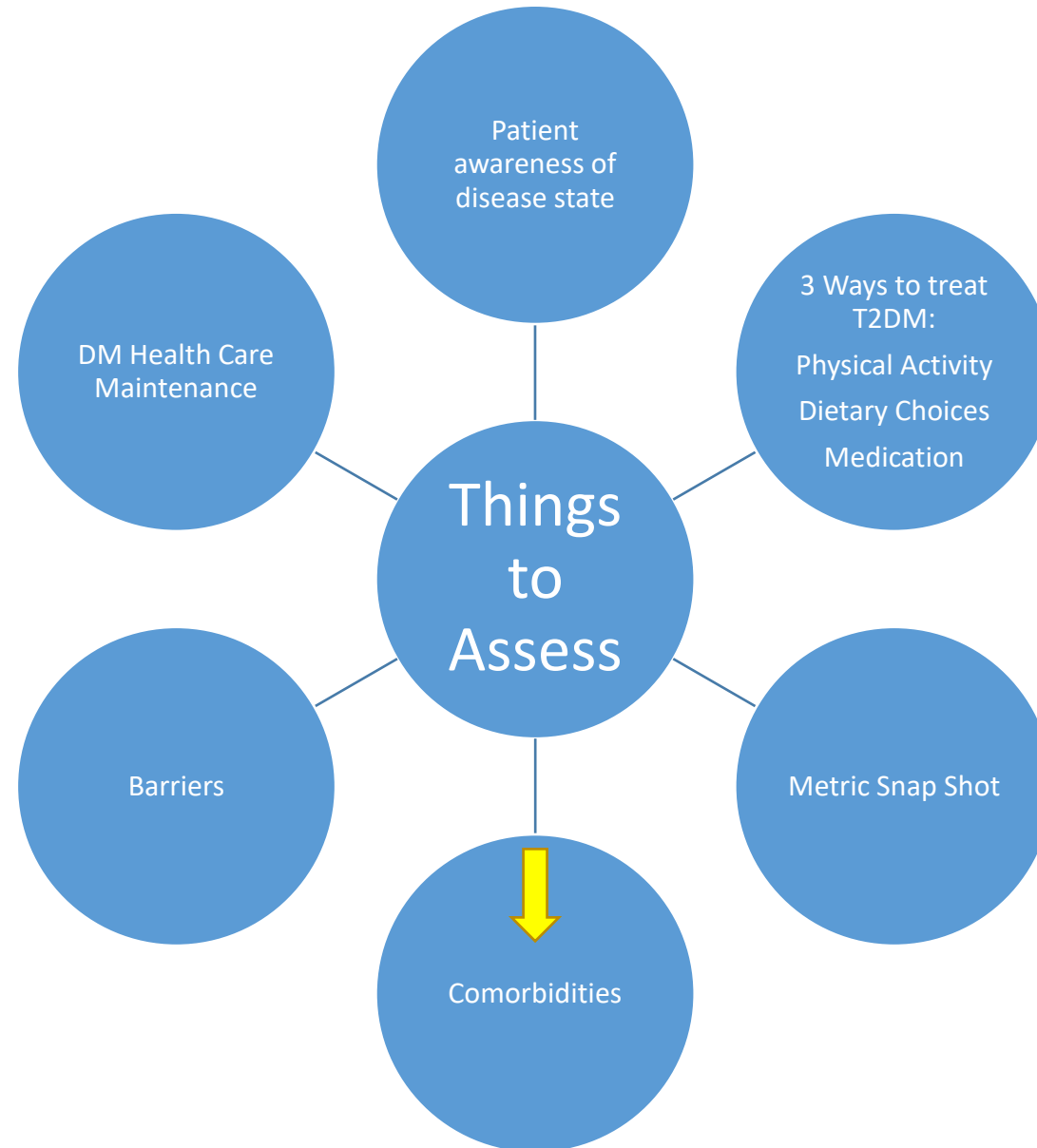
Average Glucose 179 mg/dL
Glucose Management Indicator (GMI) 7.6%
Glucose Variability 26.7%
 Defined as percent coefficient of variation (%CV); target ≤36%

TIME IN RANGES



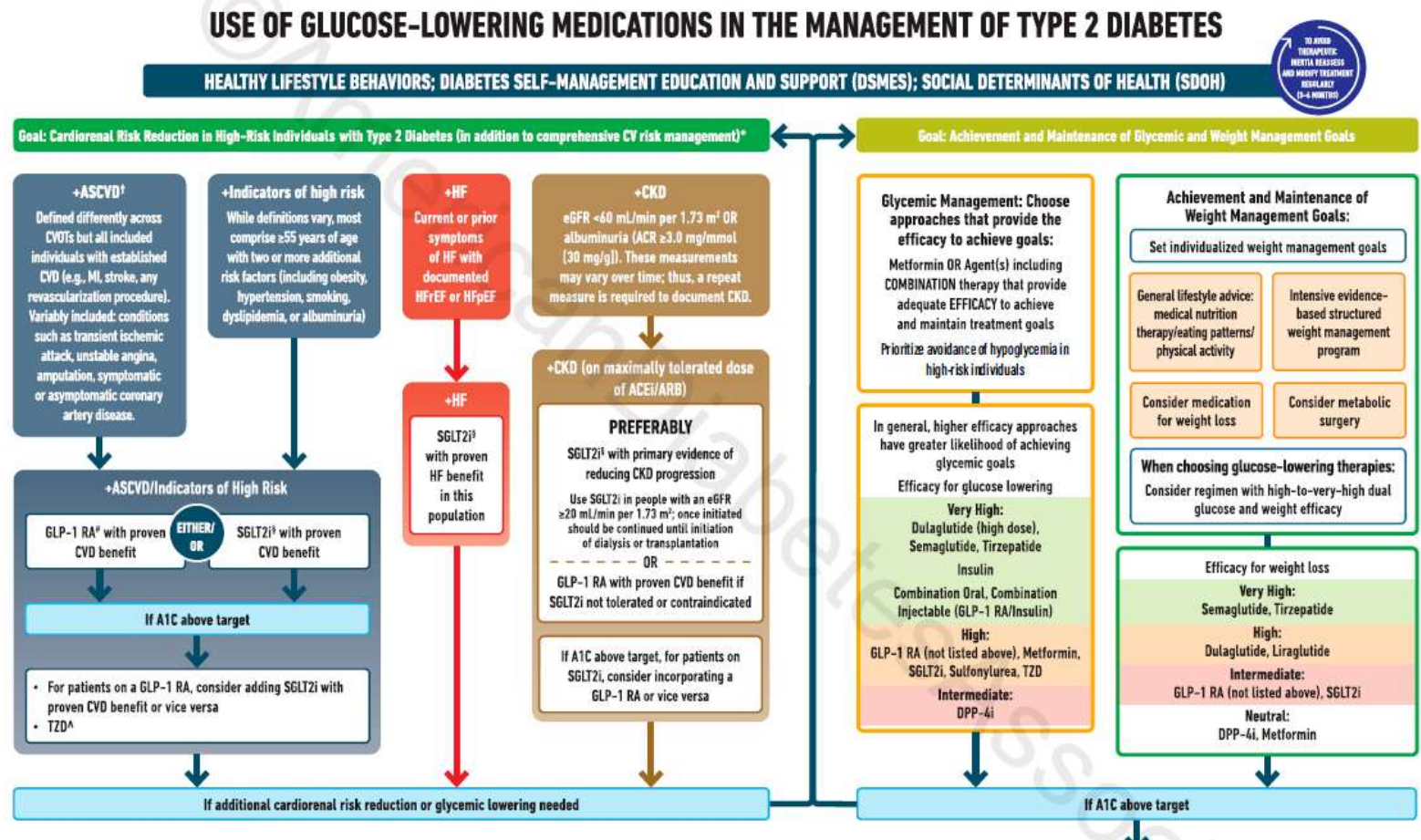
BLOOD SUGAR LOG

Date	#	Before	After	Notes
	Breakfast			
	Lunch			
	Dinner			
	Bedtime			
	Breakfast			
	Lunch			
	Dinner			
	Bedtime			
	Breakfast			
	Lunch			
	Dinner			
	Bedtime			
	Breakfast			
	Lunch			
	Dinner			
	Bedtime			
	Breakfast			
	Lunch			
	Dinner			
	Bedtime			



Comorbidities

- Retinopathy
- BMI
- Nephropathy
 - UACR, GFR
- Heart Failure
- ASCVD
 - CAD, CVA, PVD



Diabetic Retinopathy

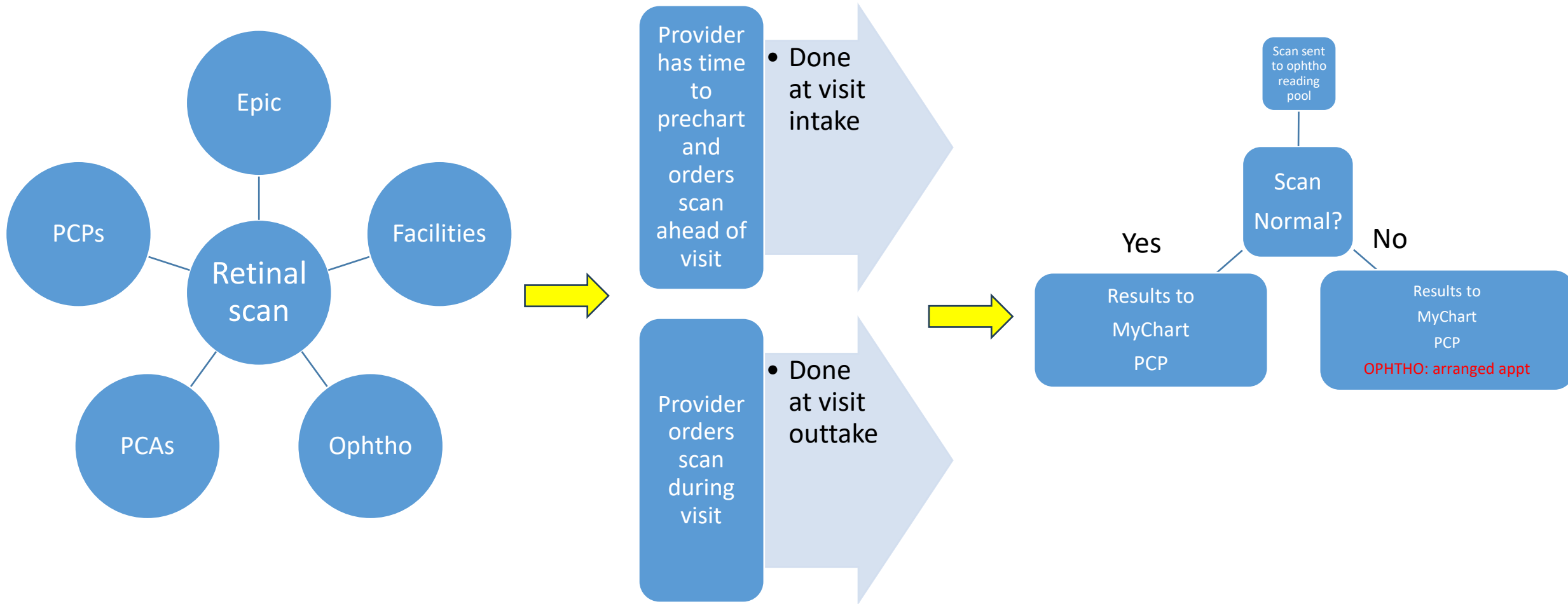
- Diabetic retinopathy is a leading cause of vision loss
- Increased risks with
 - Longer duration of diabetes
 - Worse glycemic control
- Important to screen all patients with T2DM for DM retinopathy
 - At diagnosis
 - In general, annually

Bellevue

- At Bellevue we have a retinal camera
- H+H Central Office made the investment
- Everyone wins
 - The patient- same day
 - The system
 - Patients with normal scans do not take up spots on the ophtho schedule
 - Patients with abnormal scans or other eye conditions can get into ophtho more easily

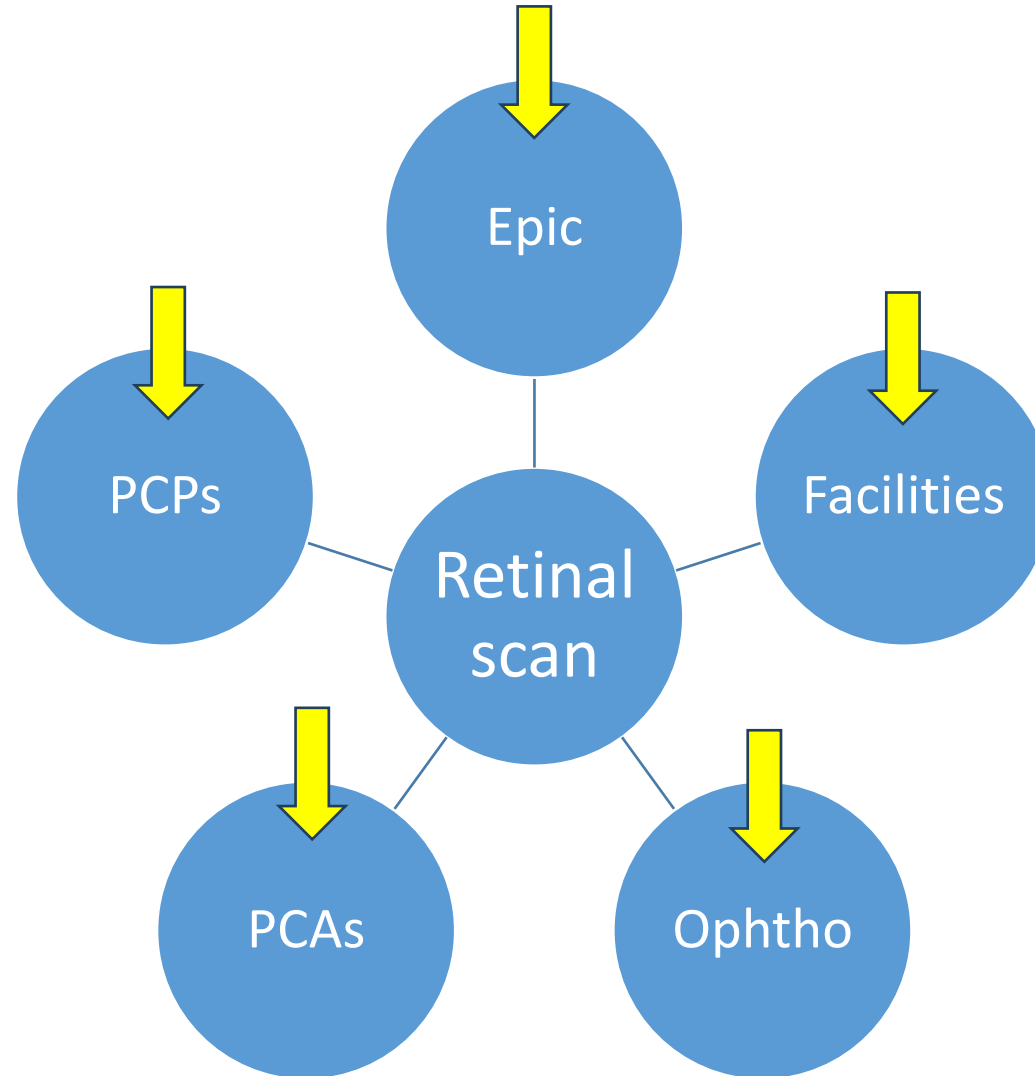


DR Workflow



DR Workflow: Prep Work

Status	Order Date	Time	Patient	Age
New	05/15/2024	12:08 PM		
Order: Retinal Screening Photo -				
Provider: NP				
Comment:				
Result: YES				
New	05/15/2024	10:54 AM		
Order: Retinal Screening Photo -				
Provider: NP				
Comment:				
Result: YES				
New	05/15/2024	11:39 AM		
Order: Retinal Screening Photo -				
Provider: MD				
Comment:				
Result: YES				
New	05/15/2024	10:57 AM		
Order: Retinal Screening Photo -				
Provider: NP				
Comment:				
Result: YES				
New	05/15/2024	10:24 AM		
Order: Retinal Screening Photo -				
Provider: MD				
Comment:				
Result: YES				
New	05/15/2024	2:41 PM		
Order: Retinal Screening Photo -				
Provider: MD				
Comment:				
Result: YES				
New	05/15/2024	9:53 AM		
Order: Retinal Screening Photo -				
Provider: MD				
Comment:				
Result: YES				
New	05/15/2024	11:02 AM		
Order: Retinal Screening Photo -				
Provider: MD				
Comment:				
Result: YES				
New	05/15/2024	2:34 PM		
Order: Retinal Screening Photo -				
Provider: MD				
Comment:				
Result: YES				

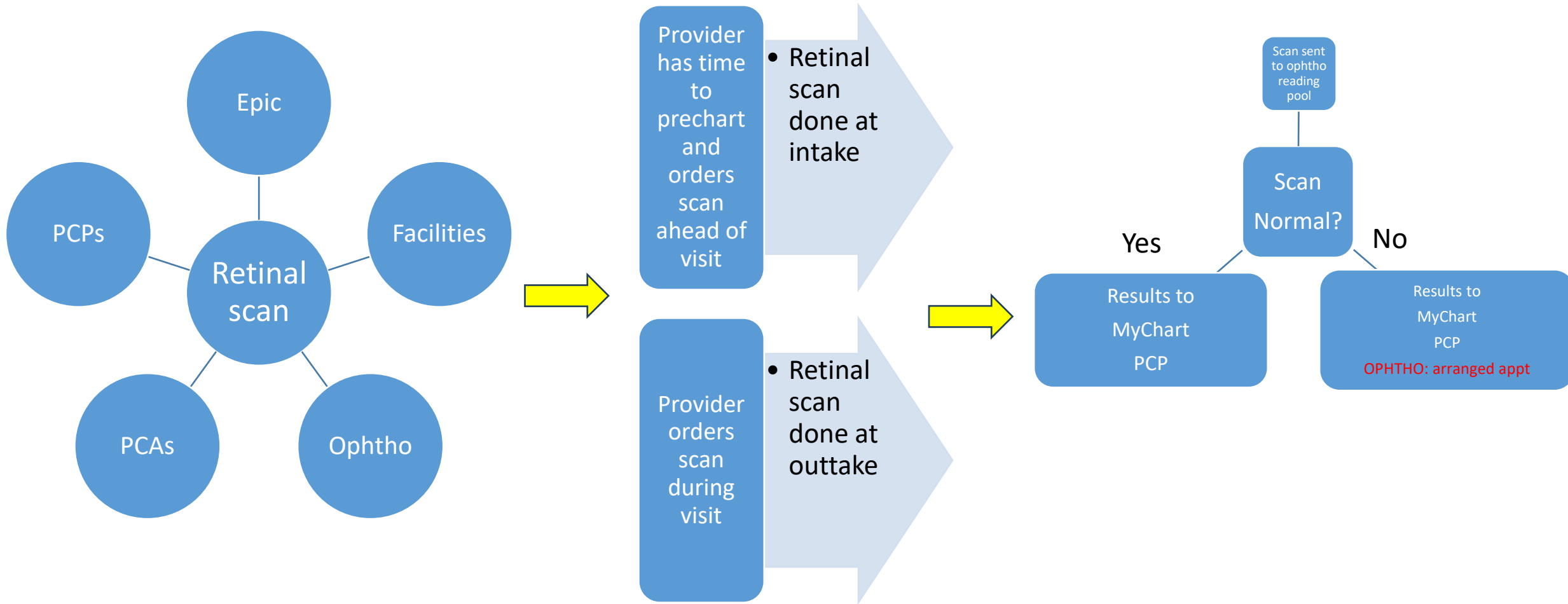


After Visit

Retinal Screening Photo - OU - Both Eyes - Expires: 3 Months

retinal + ADD DX (0)

DR Workflow



DR Workflow: Day of

Pre-chart?

- Retinal Scan is done at intake

Chart review during visit

- Retinal Scan is done at outtake

Chart Review Synopsis Problem List SnapShot findhelp Patient Profile Pre Epic Encounter Report Viewer Health Maintenance

Health Maintenance

Address Topic Remove Override Add Topic Document Past Immunization Edit Modifiers Report Refresh H+H Guidelines

Topic	Due Date	Frequency	Date Completed
Current Care Gaps			
A1C (MANAGEMENT)	Overdue since 4/11/2024	3 month(s)	1/11/2024 - H... 12/13/2
Upcoming			
NEPHROPATHY (eGFR, MICROALBUMIN)	Next due on 7/30/2024	1 year(s)	7/30/2023 - HHC ...
HIV SCREENING	Next due on 2/1/2025	1 year(s)	2/1/2024 - HIV A... 8/20/2006
LIPID PANEL	Next due on 2/1/2025	1 year(s)	2/1/2024 - Multipl... 2/4/202
RETINOPATHY SCREEN	Next due on 3/26/2025	1 year(s)	3/26/2024 - Had ... 1/25/2024
TDAP/TD VACCINE	Next due on 4/17/2033	10 year(s)	4/17/2023 - TDa... 3/28/2013
COLORECTAL CANCER SCREENING (COLONOSCOPY - Pre...	Next due on 3/22/2034	10 year(s)	3/22/2024 - END... 3/22/2024
Completed or No Longer Recommended			
HEPATITIS C SCREENING	Tentatively Complete	Once	11/13/2020 - Hep...
ABDOMINAL AORTIC ANEURYSM (AAA) SCREEN	Completed	Once	3/8/2022 - US Ab... 8/10/2021
ZOSTER (SHINGRIX) VACCINE	Completed	Imm Details	5/2/2022 - (shingl... 2/3/2022 -
PNEUMOCOCCAL 65+ YEARS VACCINE	Completed	Imm Details	9/20/2023 - PNE... 2/3/2022 -
INFLUENZA VACCINE	Completed	Imm Details	12/13/2023 - Infl... 10/27/2022
COVID VACCINE	Completed	Imm Details	1/5/2024 - Pfizer ... 11/18/2022
HEPATITIS B VACCINE	Aged Out	Imm Details	
HUMAN PAPILLOMA VIRUS (HPV) VACCINE	Aged Out	Imm Details	

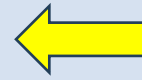


DR Workflow: Day of

Pre-chart?

Scan ordered
ahead of visit

- Retinal Scan is done at intake



Charts during
visit?

Scan ordered for
after the visit

- Retinal Scan is done at outtake






DR Workflow: Day of

Bellevue

LEVY, NATALIE

Filter by Status

Total: 5

Time	Pri?	Status	Status Details	Events	Patient	Age/Gender	DOB	MRN	Notes	My Sticky Note	Last H...	HBA1C Date
BE PRIMARY CARE												
9:40 a		Scheduled							Intake: POC A1c, retinal scan		7.9	10/10/2023
10:00 a		Scheduled							POC A1c		8.2	02/06/2024
10:20 a		Scheduled							POC A1c. (Add Zetia. LDL goal ideally <70. 90s on atorva 40.)		8.4	02/15/2024
10:40 a		Scheduled							Intake: Retinal Scan		8.8	05/07/2024
11:00 a		Scheduled							(recheck c peptide and bmp)		8.7	05/02/2024

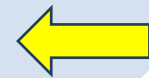
DR Workflow: Day of

Time to pre-chart?
scan ordered ahead of visit

- Retinal Scan is done at intake

Charts during visit?
scan ordered for after the visit

- Retinal Scan is done at outtake



DR Workflow: Day of

Provider charts during visit and orders scan for after the visit

- Types 'retinal scan' in check out note
- Done at outtake

Charge Capture LOS Follow-up

Bill area: BE MEDICAL CLINIC

Follow-up

Return in: (from 5/13/2024) 4 Weeks 3 Months 6 Months 1 Years
 2 Days Weeks Months Years

Return on: 7/13/2024 Approximately

PRN

For: Annual In-Person Physical FastCheck
 In-Person Televideo Televisit

Additional Details

Check-out note:
 Fit test today
 Retinal scan today
 Appt w me . make for 2 months in A1c- dont eat prior to the apt
 Needs covid and pcv 20 w the nurse
 Podiatry referral placed

Follow-up:

Send Chart Upon Closing Workspace

+ My List + Other Remove All

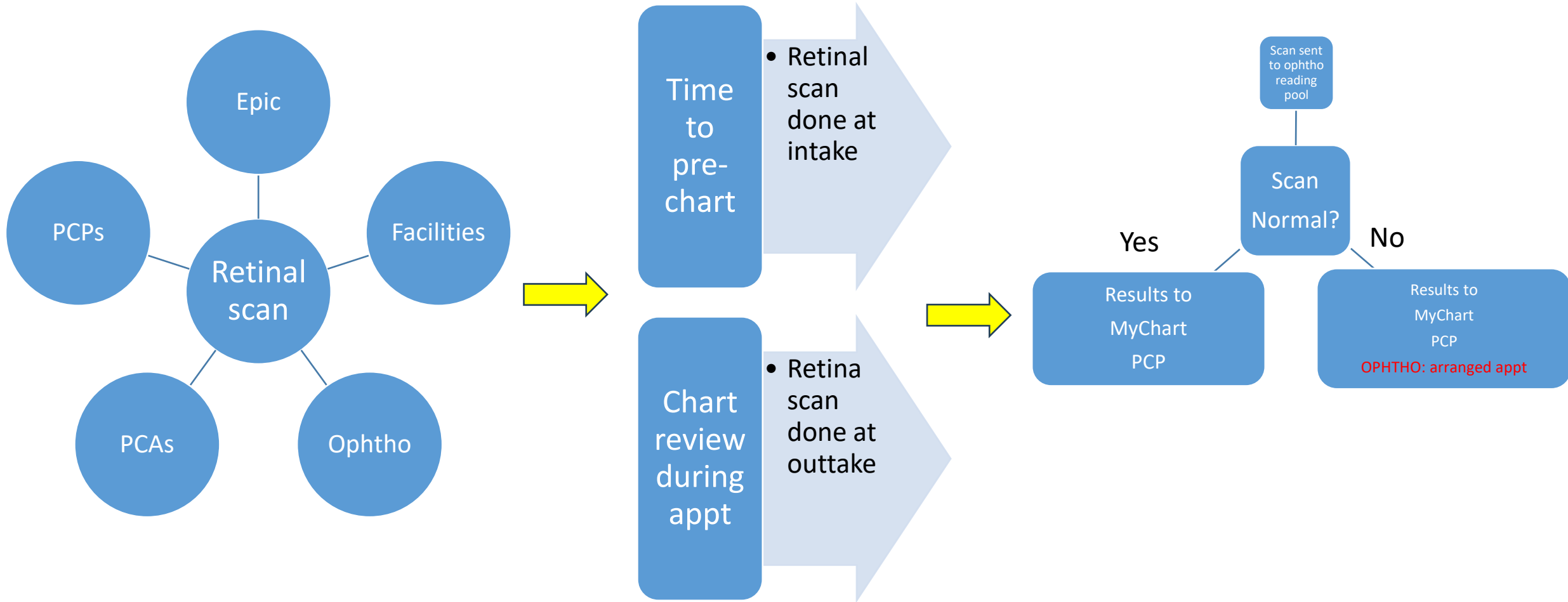
Allergies
Iodine

Medications Prior Authorizations
 aspirin (BAYER) 81 MG EC tablet
 atorvastatin (LIPITOR) 40 MG tablet
 chlorthalidone (HYGROTON) 25 MG tablet
 Cholecalciferol 1000 units tablet
 empagliflozin (JARDIANCE) 10 MG tablet
 ezetimibe (ZETIA) 10 MG tablet
 spironolactone (ALDACTONE) 50 MG tablet

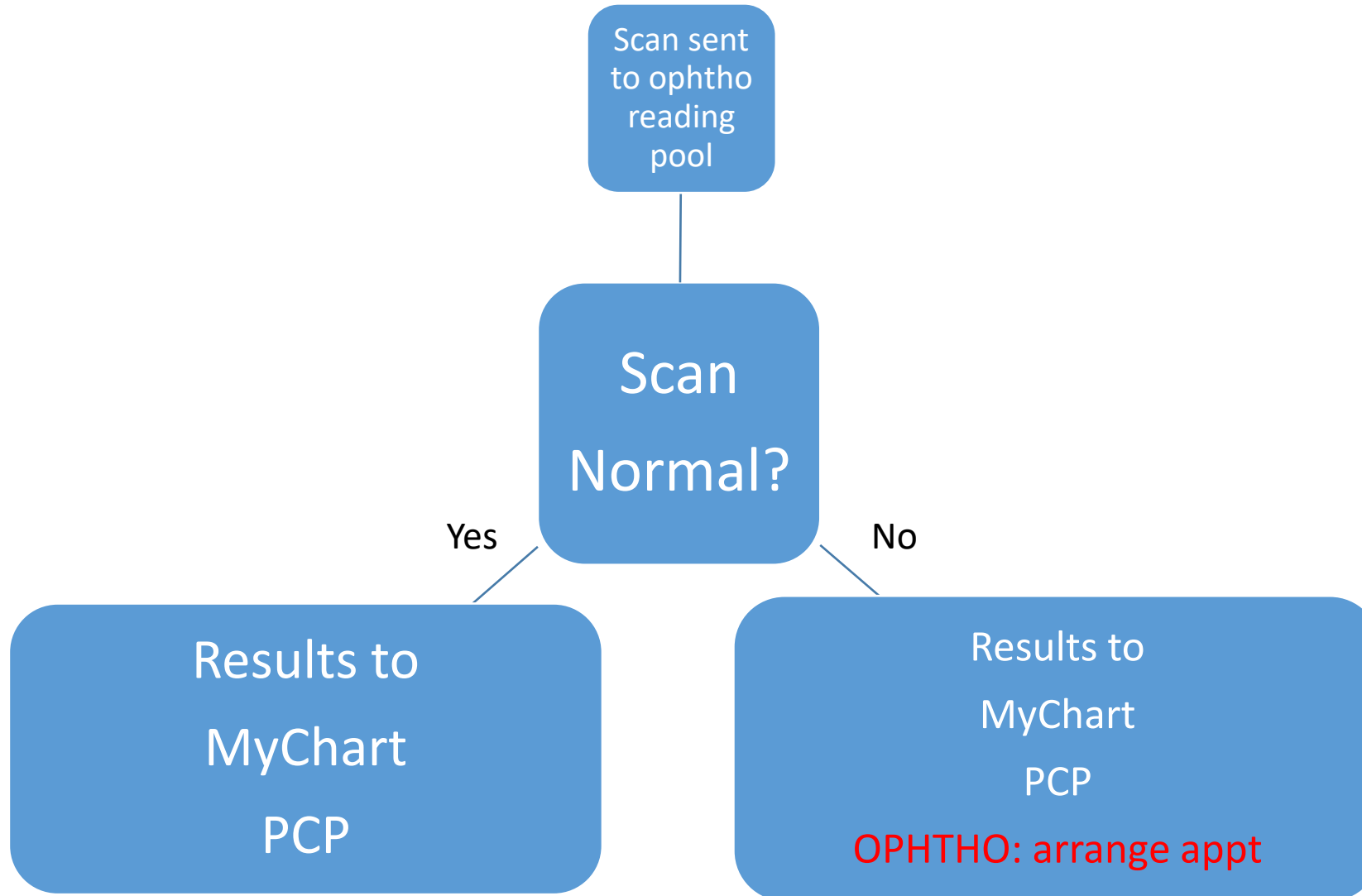
Problem List 10 items
 Atrial ectopy
 Bradycardia
 CAD (coronary artery disease)
 Health care maintenance
 High aldosterone (HCC)
 Hyperlipidemia
 Low vitamin D level
 Primary hypertension
 Stage 3a chronic kidney disease (HCC)
 Type 2 diabetes mellitus, without long-term current use of insulin (HCC)

Tobacco History 2 items
 Smoking Status: Never
 Smokeless Tobacco Status: Never

DR Workflow



DR Workflow: Post Production



Retinal Screening Photo - OU - Both Eyes

Status: Final result Visible to patient: No (not released) Next appt: 05/09/2024 at 10:40 AM in Primary Care (Natalie Levy, MD) Dx: Type 2 diabetes mellitus with other s...

1 Result Note | 1 HM Topic

Details

Reading Physician

Reading Date

Result Priority

5/6/2021

Routine

Narrative

Follow-up needed in the Eye Clinic?

Yes

Evidence of Diabetic Retinopathy

Yes

Follow-up in Eye Clinic

General Ophthalmology Clinic

Time to scheduled visit

Within 1 month

Exam Ended: 05/04/21 14:06

Last Resulted: 05/06/21 10:41

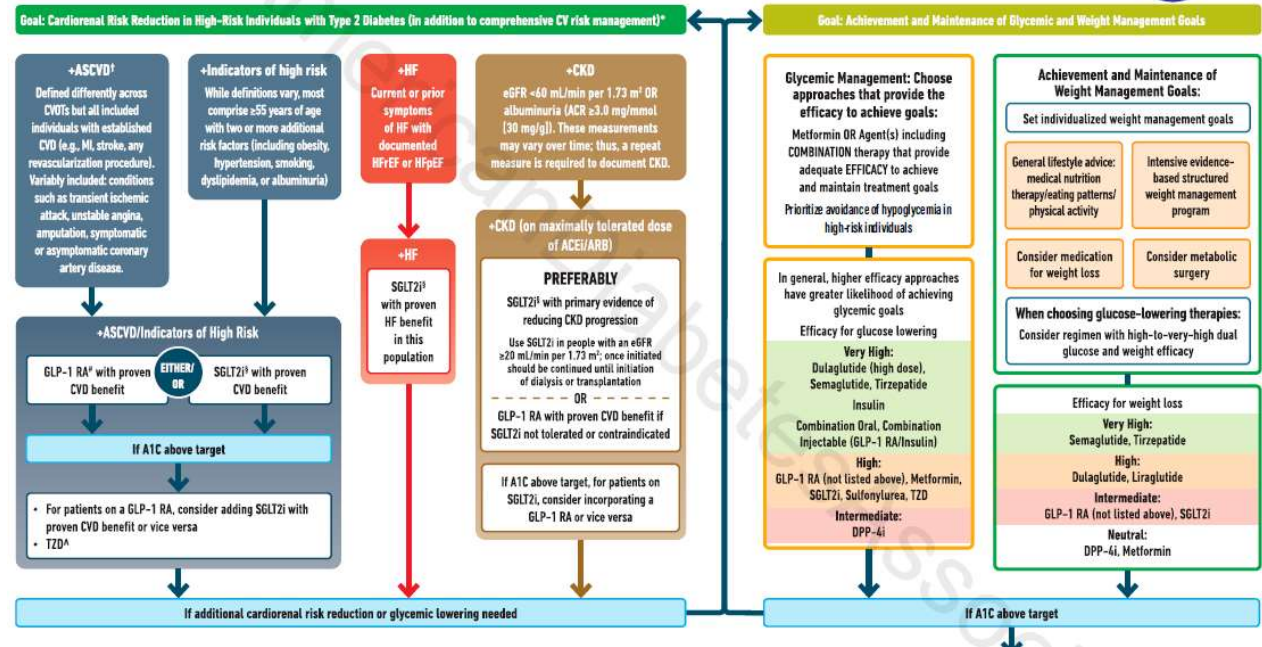
[↩ Mark as an Unsuccessful Attempt](#)

[📄 Order Details](#) [👤 View Encounter](#)

- Retinopathy
- Nephropathy
 - UACR, GFR
- Heart Failure
- ASCVD
 - CAD, CVA, PVD
- BMI

USE OF GLUCOSE-LOWERING MEDICATIONS IN THE MANAGEMENT OF TYPE 2 DIABETES

HEALTHY LIFESTYLE BEHAVIORS; DIABETES SELF-MANAGEMENT EDUCATION AND SUPPORT (DSMES); SOCIAL DETERMINANTS OF HEALTH (SDOH)





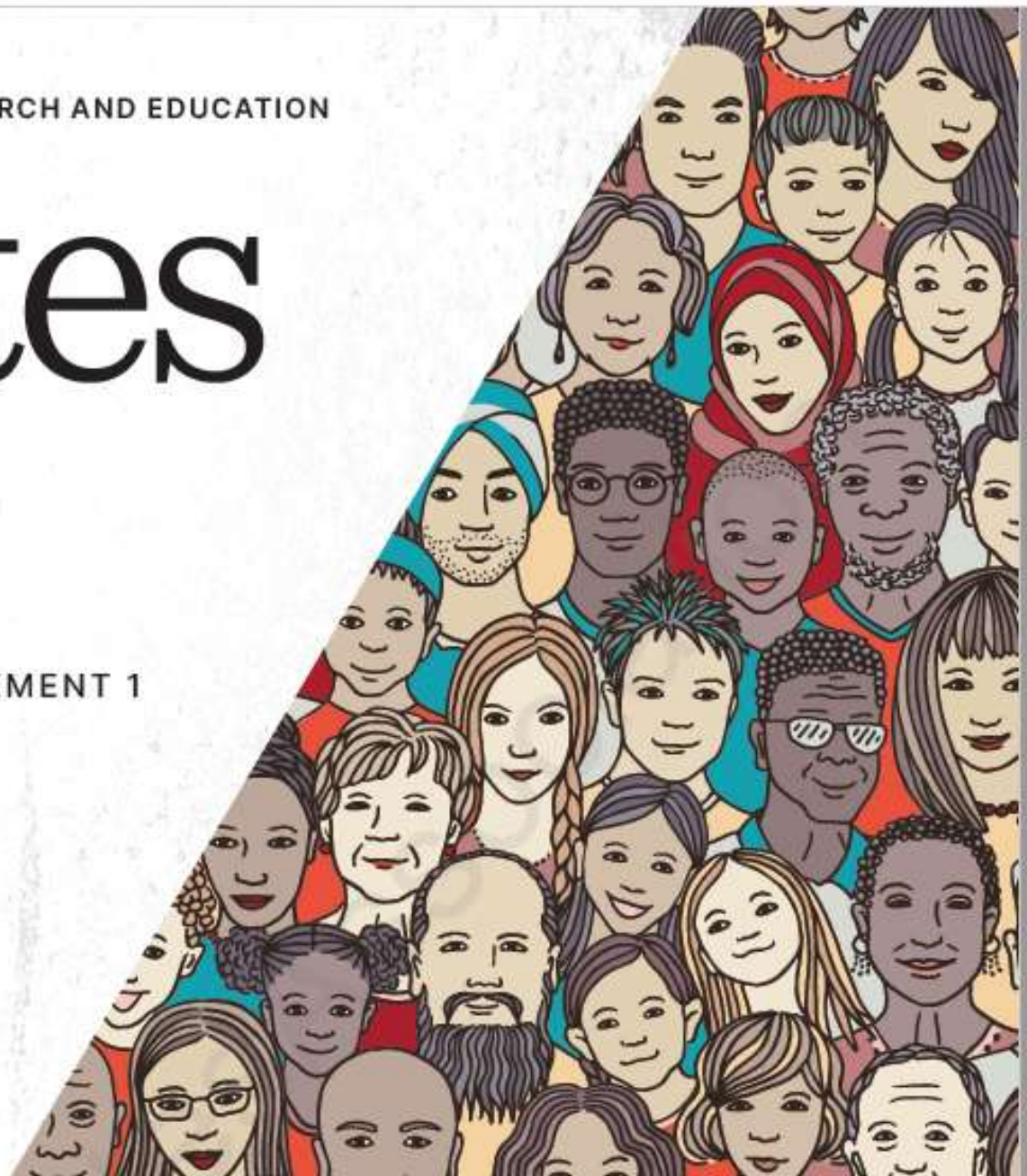
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Diabetes Care[®]

JANUARY 2024 | VOLUME 47 | SUPPLEMENT 1

WWW.DIABETESJOURNALS.ORG/CARE

**Standards of Care
in Diabetes—2024**



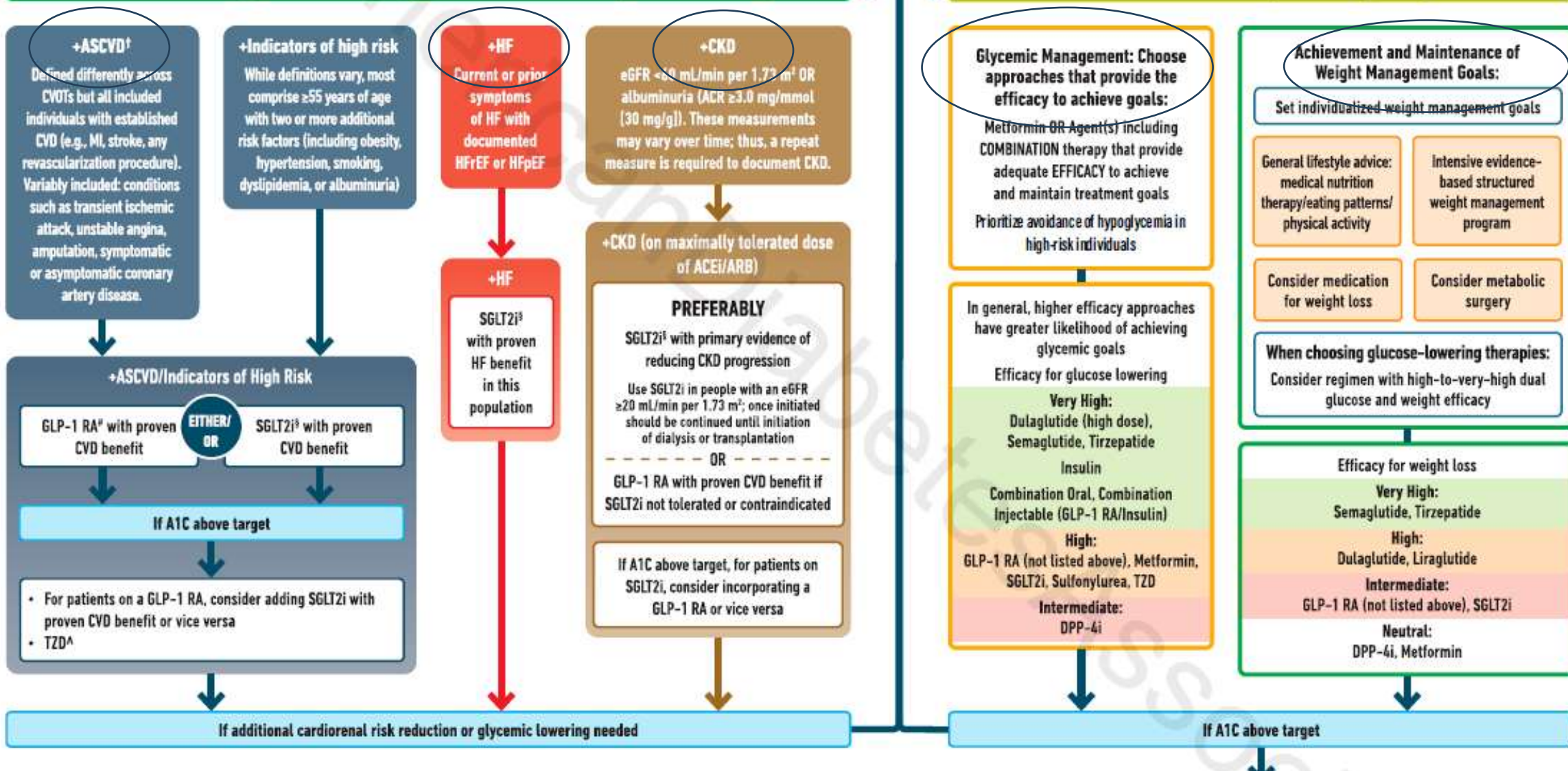
USE OF GLUCOSE-LOWERING MEDICATIONS IN THE MANAGEMENT OF TYPE 2 DIABETES



HEALTHY LIFESTYLE BEHAVIORS; DIABETES SELF-MANAGEMENT EDUCATION AND SUPPORT (DSMES); SOCIAL DETERMINANTS OF HEALTH (SDOH)

Goal: Cardiorenal Risk Reduction in High-Risk Individuals with Type 2 Diabetes (in addition to comprehensive CV risk management)*

Goal: Achievement and Maintenance of Glycemic and Weight Management Goals





Comorbidities

- Document the comorbidities using the overview section
 - Carries forward
 - Reminds you to assess if the correct cardiorenal medications are on board

Problem List Visit Diagnoses

Diabetes mellitus, type 2 (HCC)

Details

Code: E11.9 Priority: Unprioritized Noted: 5/31/2019

Share w/ Pt

Overview Edited: Levy, Natalie, MD 5/9/2024 6:32 PM

Uacr 217 max, last 129
 GFR ranges 51 to >60
 CAD 7/2022 Incidental finding on chest CT
 Bladder Benign Tumor
 Lisinopril Angioema

BMI 25.48
 2023 Fib 4 1.08
 2024 Pro BNP 148
 Dexcom clarity share code

Current Assessment & Plan Note

Edited: Levy, Natalie, MD 5/9/2024 6:31 PM

Pharmacy / he has been out of trulicity 4.5mg weekly for 4 weeks but he started exercising and despite this his A1c went down. We talked about the power of exercise.

I called his pharmacy. Only the 0.75mg dose is available and they only have one box left (4 pens). They can't hold it for him.

Will resume trulicity but at 0.75mg. He called his hha from the exam room and the hha is going to go right how to pick it up.

Diet
 Exercise
 Resume trulicity 0.75 and cont metformin, jardiance, and glimepiride
 Utd optho and pod
 And vaccines

4.5 trulicity. Out 1 mo. Starting 0.75

Last updated: Today

Allergies

Lisinopril Swelling

Succinylcholine

Medications

Prior Authorizations

Medications from outside sources need reconciliation.

- Alcohol Swabs 70 % Pads
- amlODIPine (NORVASC) 5 MG tablet
- aspirin (BAYER) 81 MG chewable tablet
- carboxymethylcellulose 0.5 % (REFRESH TEARS) 0.5 % ophthalmic solution
- Continuous Glucose Sensor (DEXCOM G6 SENSOR) Misc
- cyanocobalamin 1000 MCG tablet
- dulaglutide (TRULICITY) 0.75 MG/0.5ML pen injector
- empagliflozin (JARDIANCE) 25 MG tablet
- ferrous sulfate (FERATAB) 325 (65 FE) MG tablet
- glimepiride (AMARYL) 4 MG tablet
- glucose blood strip
- Lancets Misc
- metFORMIN (GLUCOPHAGE) 1000 MG tablet
- metoprolol succinate er (TOPROL XL) 25 MG 24 hr tablet
- polyvinyl alcohol 1.4 % (LIQUIFILM TEARS) 1.4 % ophthalmic solution
- rosuvastatin (CRESTOR) 20 MG tablet
- Vitamin D, Cholecalciferol, (VITAMIN D3) 25 MCG (1000 UT) Cap capsule

Problem List

29 items

- B12 deficiency
- Bladder tumor



Search for problem

+ Add

DxReference

Show: Past Problems

Diagnosis

Resolved

Unprioritized

Type 2 diabetes mellitus with complication, without long-term current use of insulin

△ × ✓ ▲

Details ⓘ Code: E11.8 Priority: Unprioritized Noted: 4/23/2019 Share w/ Pt:

Overview Edited: Levy, Natalie, MD 5/14/2024 7:06 PM

Mild NPDR OU 10/2020
GFR >60
UACR 16
BMI 30
MASLD. 2023 Fib 4 = 2.48, 2023 Fibroscan S1 F1

Create Current Assessment & Plan Note

Last Assessment & Plan Note Edited: Levy, Natalie, MD 2/15/2024 11:07 AM

Type 2 diabetes mellitus, without long-term current use of insulin (HCC)

Edit Overview

Unprioritized

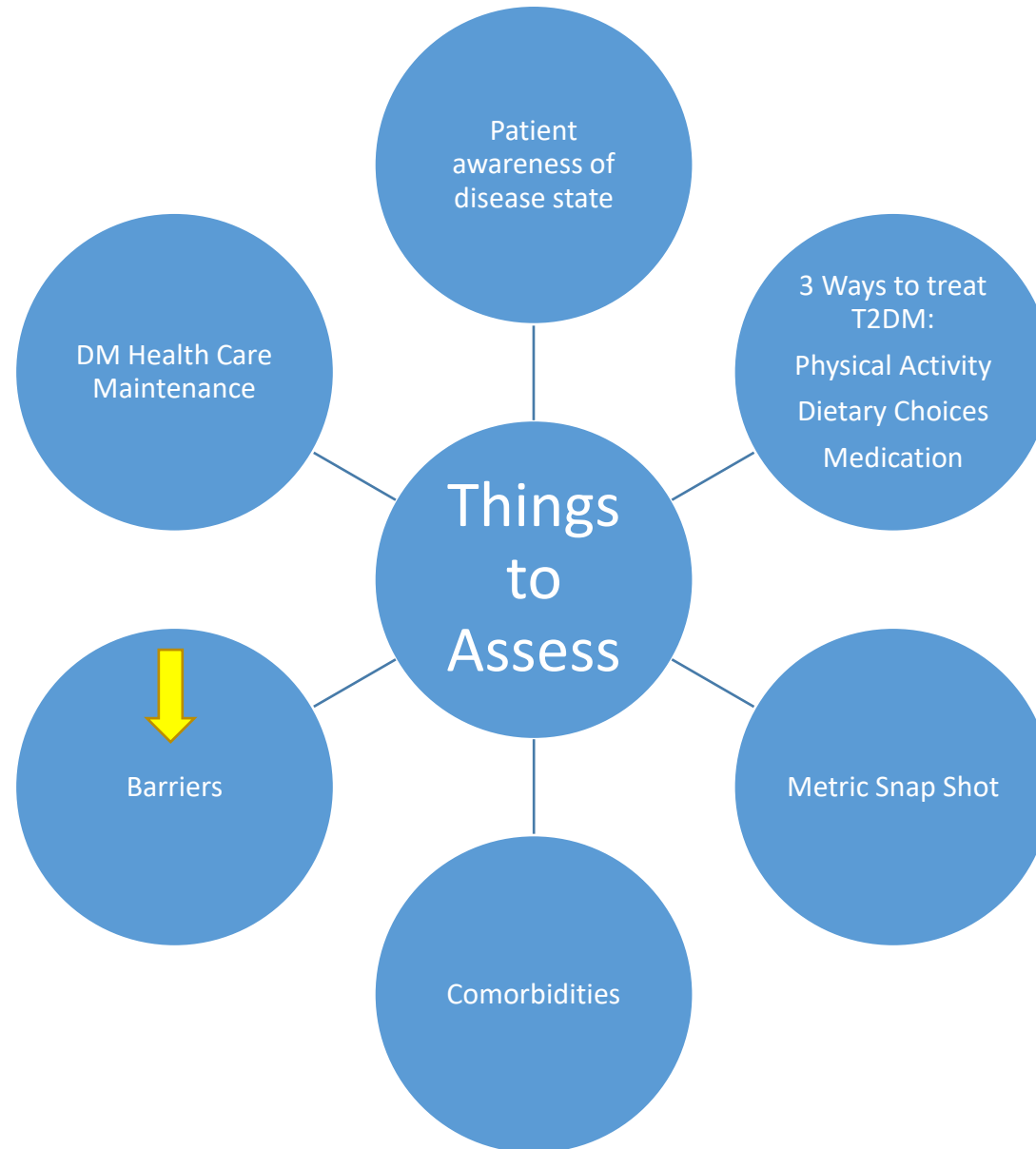
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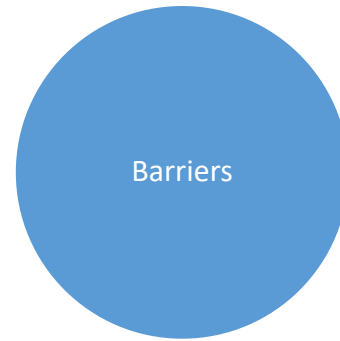
×

Details ⓘ Chronic: ⓘ Code: E11.9 Noted: 12/28/2020 Share w/ Pt:

Overview Edited: Levy, Natalie, MD 6/7/2024 12:52 PM

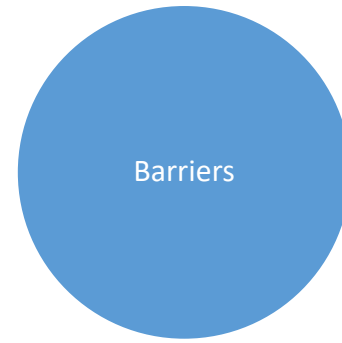
A1c elevated to 6.6 3/2020
CAD: NSTEMI 2006 or 2007. 3 Stents: 2 Lcx 1 Rca.
EF: 65%. +wma: basal anterolateral, mid inferolateral
GFR 49, UACR max 58, now normal.
BMI 27



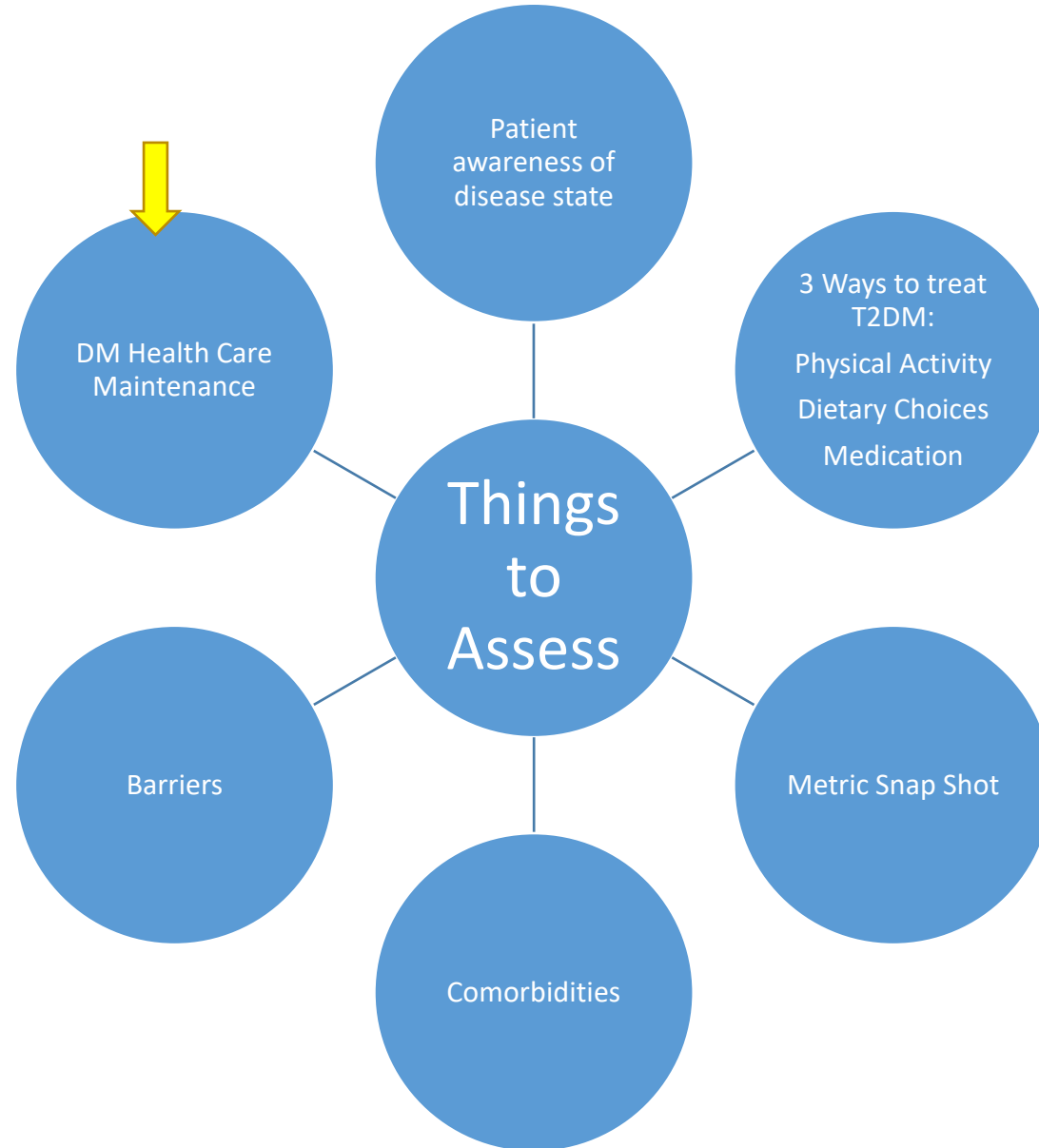


Barriers?

- Especially prompted to ask when I see long standing uncontrolled T2DM or a lot of missed visits
 - SDOH Barriers
 - Transportation
 - Time off from work
 - Food or Housing insecurity
 - Social isolation
 - Health literacy
 - Chronic Pain preventing physical activity
 - Rehab Medicine or Neurology or Pain Clinic needed?
 - Mental Health Challenges
 - Look at the PHQ2
 - Stress and Anxiety
 - (Unmotivated)



- Barriers?
- Refer to a teammate that can help
 - Community Health Workers
 - Social Workers
- Write the barrier down in the note
 - F/up on it next time





- Vaccines
 - Pneumococcal
 - Influenza
 - Covid
- Retinal Screening
- Podiatry

Topic	Due Date	Frequency	Date Completed
Current Care Gaps			
A1C (MANAGEMENT)	Overdue since 4/11/2024	3 month(s)	1/11/2024 - H... 12/13/2
Upcoming			
NEPHROPATHY (eGFR, MICROALBUMIN)	Next due on 7/30/2024	1 year(s)	7/30/2023 - HHC ...
HIV SCREENING	Next due on 2/1/2025	1 year(s)	2/1/2024 - HIV A... 8/20/2006
LIPID PANEL	Next due on 2/1/2025	1 year(s)	2/1/2024 - Multipl... 2/4/202
RETINOPATHY SCREEN	Next due on 3/26/2025	1 year(s)	3/26/2024 - Had ... 1/25/2024
TDAP/TD VACCINE	Next due on 4/17/2033	10 year(s)	4/17/2023 - TDa... 3/28/2013
COLORECTAL CANCER SCREENING (COLONOSCOPY - Pre...	Next due on 3/22/2034	10 year(s)	3/22/2024 - END... 3/22/2024
Completed or No Longer Recommended			
HEPATITIS C SCREENING	Tentatively Complete	Once	11/13/2020 - Hep...
ABDOMINAL AORTIC ANEURYSM (AAA) SCREEN	Completed	Once	3/8/2022 - US Ab... 8/10/2021
ZOSTER (SHINGRIX) VACCINE	Completed	Imm Details	5/2/2022 - (shingl... 2/3/2022 -
PNEUMOCOCCAL 65+ YEARS VACCINE	Completed	Imm Details	9/20/2023 - PNE... 2/3/2022 -
INFLUENZA VACCINE	Completed	Imm Details	12/13/2023 - Infl... 10/27/2022
COVID VACCINE	Completed	Imm Details	1/5/2024 - Pfizer ... 11/18/2022
HEPATITIS B VACCINE	Aged Out	Imm Details	
HUMAN PAPILLOMA VIRUS (HPV) VACCINE	Aged Out	Imm Details	



Chart Review

When	Department	Provider	Provider Specialty	Type	Note Summary	Description	OP R
Upcoming Visits							
09/13/2024	BE OPHTHALM...	[REDACTED]	Ophthalmology	Appointment			
07/30/2024	BE PODIATRY		Podiatry	Appointment			
07/29/2024	BE GASTROENT...		Physician Assistant, G...	Appointment			
07/12/2024	BE CARDIOTHO...			Appointment			
07/09/2024	BE CT IMAGING			Appointment			
05/17/2024	BE UROLOGY			Appointment			
05/16/2024	BE OPHTHALM...		Ophthalmology	Appointment			
05/09/2024	BE PRIMARY CA...		Pharmacist	Appointment			
05/09/2024	BE PRIMARY CA...	Levy, Natalie, MD	Internal Medicine	Appointment			
Recent Visits							
05/02/2024	BE GI PROCED...			Anesthesia Event		COLONOSCOPY (An...	
05/02/2024	BE ENDO		Gastroenterology	Procedure		COLONOSCOPY	

Chart Review



- Encounters**
- Notes
- Labs
- Microbiology
- Imaging
- Cardiology
- Procedures
- Meds
- Other Orders
- Letters
- Episodes
- Referrals
- Misc Reports
- Surgeries
- Anesthesia Records

- Preview
- Refresh (8:36 PM)
- Select All
- Deselect All
- Pre Epic Encounter
- Review Selected
- Synopsis
- Lifetime
- Flowsheet
- Route
- Load Remaining
- Encounter
- Add to Bookmarks
- VOICE

- Filters
- Cards
- GI
- Ger
- TV
- Me
- OV
- Endo
- OpPod
- Pulm
- Rheuma
- Neuro
- Primary Care
- Renal
- Derm
- Gyn
- Onc
- Rheum
- Sleep
- CVS
- GU
- More
- Clear Filters
- +4
- On

When	Department	Provider	Provider Specialty	Type	Note Summary	Description	OP Reason for Visit	B...	Priv...	Account Number	CSN
------	------------	----------	--------------------	------	--------------	-------------	---------------------	------	---------	----------------	-----

Upcoming Visits

09/13/2024	BE OPHTHALM...		Ophthalmology	Appointment							145455488
07/30/2024	BE PODIATRY		Podiatry	Appointment							148461983
05/16/2024	BE OPHTHALM...		Ophthalmology	Appointment							145455573

Recent Visits

04/26/2024	BE PODIATRY		Podiatry	Office Visit		Type 2 diabetes mellit...		No			139810419
03/28/2024	BE OPHTHALM...		Nurse Practitioner, Op...	Orders Only		Combined forms of a...					145428900
03/28/2024	BE OPHTHALM...		Ophthalmology	Office Visit		Glaucoma suspect of ...	FOLLOW-UP	No			141732817
03/27/2024	BE OPHTHALM...		Ophthalmology	Orders Only							145326227
02/15/2024	BE OPHTHALM...		Ophthalmology	Office Visit		Suspected glaucoma ...		No			137674163
01/04/2024	BE OPHTHALM...		Ophthalmology	Office Visit		Cystoid macular ede...	FOLLOW-UP	No			137107380
12/27/2023	BE OPHTHALM...		Ophthalmology	Office Visit		Macular edema (Prim...	FOLLOW-UP	No			134609887
11/28/2023	BE OPHTHALM...		Ophthalmology	Procedure visit		Macular edema (Prim...		No			133522062

6 Months Ago

09/28/2023	BE OPHTHALM...		Ophthalmology	Office Visit		Cystoid macular ede...		No			127279298
09/28/2023	BE OPHTHALM...		Ophthalmology	Orders Only							129479318
08/31/2023	BE OPHTHALM...		Ophthalmology	Office Visit		Cystoid macular ede...		No			123556520

+ ADD ORDER + ADD DX (0)

PRINT AVS SIGN V

Chart Review

Encounters | Notes | Labs | Microbiology | Imaging | Cardiology | Procedures | Meds

View | Refresh (6:39 PM) | Select All | Deselect All | Pre Epic Encounter | Review Selected

Filters | Cards | GI | Ger | TV | Me | OV | Endo | OpPod | Pulm | Rheuma | Neuro

Appointment Status	Episode
Attachment Type	Medication
Chief Complaint	Primary Dx
Department Specialty	Provider
Dx/Impressions	Order
Encounter Class	Home Care Contact Type
Encounter Department	Admissions/Outpatient
Encounter Type	Specialty (Department ...
Episode Linked Problem	Organization

Include | Exclude | Department Specialty contains... +

Department Specialty	Count	Last Date
<input type="checkbox"/> Neurology	20	04/03/2024
<input checked="" type="checkbox"/> Ophthalmology	57	09/13/2024
<input type="checkbox"/> Pediatric Urology	1	04/18/2021
<input type="checkbox"/> Pediatrics	1	09/04/2020
<input type="checkbox"/> Pharmacy	3	08/04/2023
<input checked="" type="checkbox"/> Podiatry	22	07/30/2024
<input type="checkbox"/> Pre-Admission Testing	8	01/04/2023
<input type="checkbox"/> Primary Care	208	05/09/2024

Save this Filter for Quick Access Later

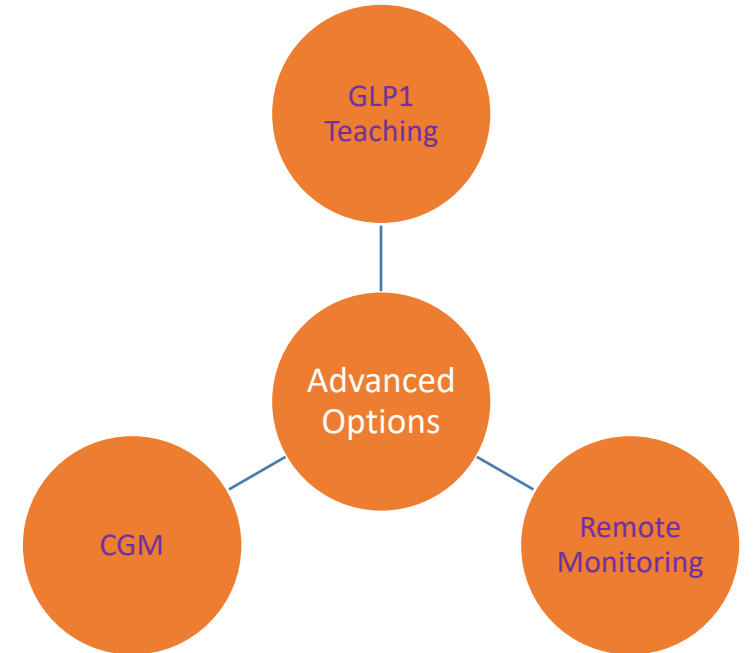
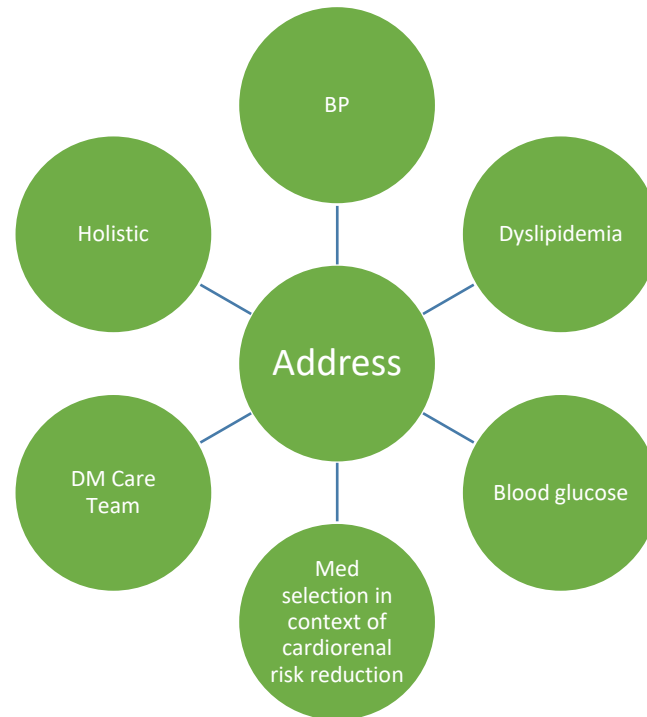
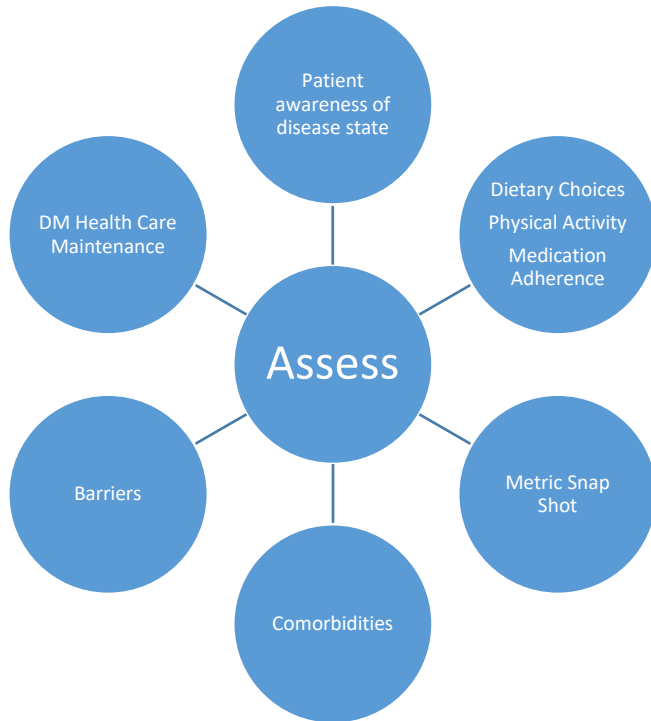
Show encounters with start dates:

From: To:

When	Department
Upcoming Visits	
09/13/2024	BE OPHTHALM...
07/30/2024	BE PODIATRY
05/16/2024	BE OPHTHALM...
Recent Visits	
04/26/2024	BE PODIATRY
03/28/2024	BE OPHTHALM...
03/28/2024	BE OPHTHALM...
03/27/2024	BE OPHTHALM...
02/15/2024	BE OPHTHALM...
01/04/2024	BE OPHTHALM...
12/27/2023	BE OPHTHALM...
11/28/2023	BE OPHTHALM...
6 Months Ago	
09/28/2023	BE OPHTHALM...
09/28/2023	BE OPHTHALM...
08/31/2023	BE OPHTHALM...

**What did the ocean
say to the shore?**

**Nothing...
It just waved.**



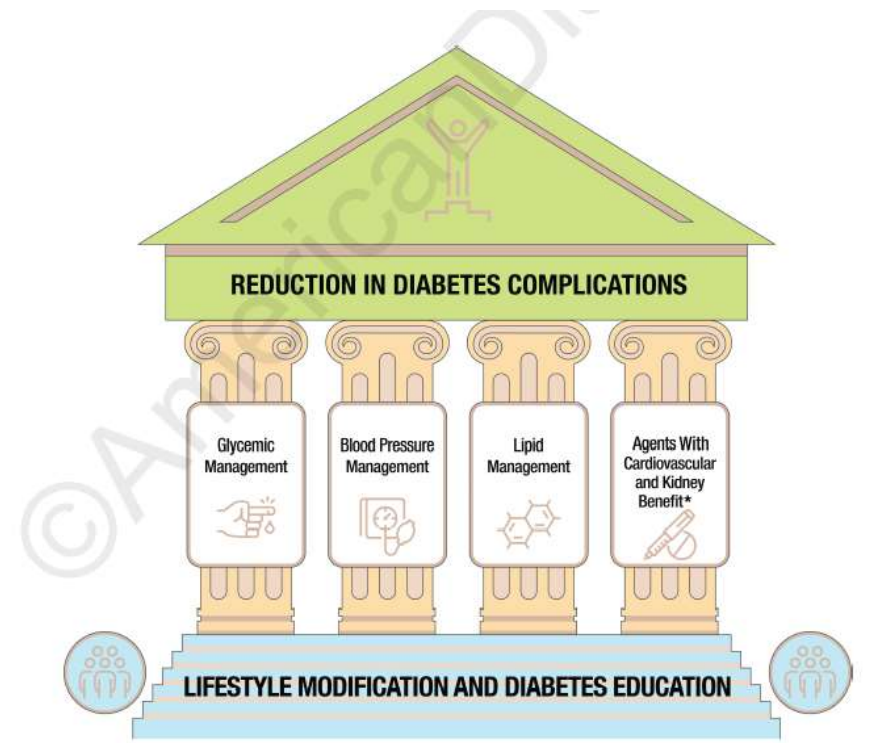
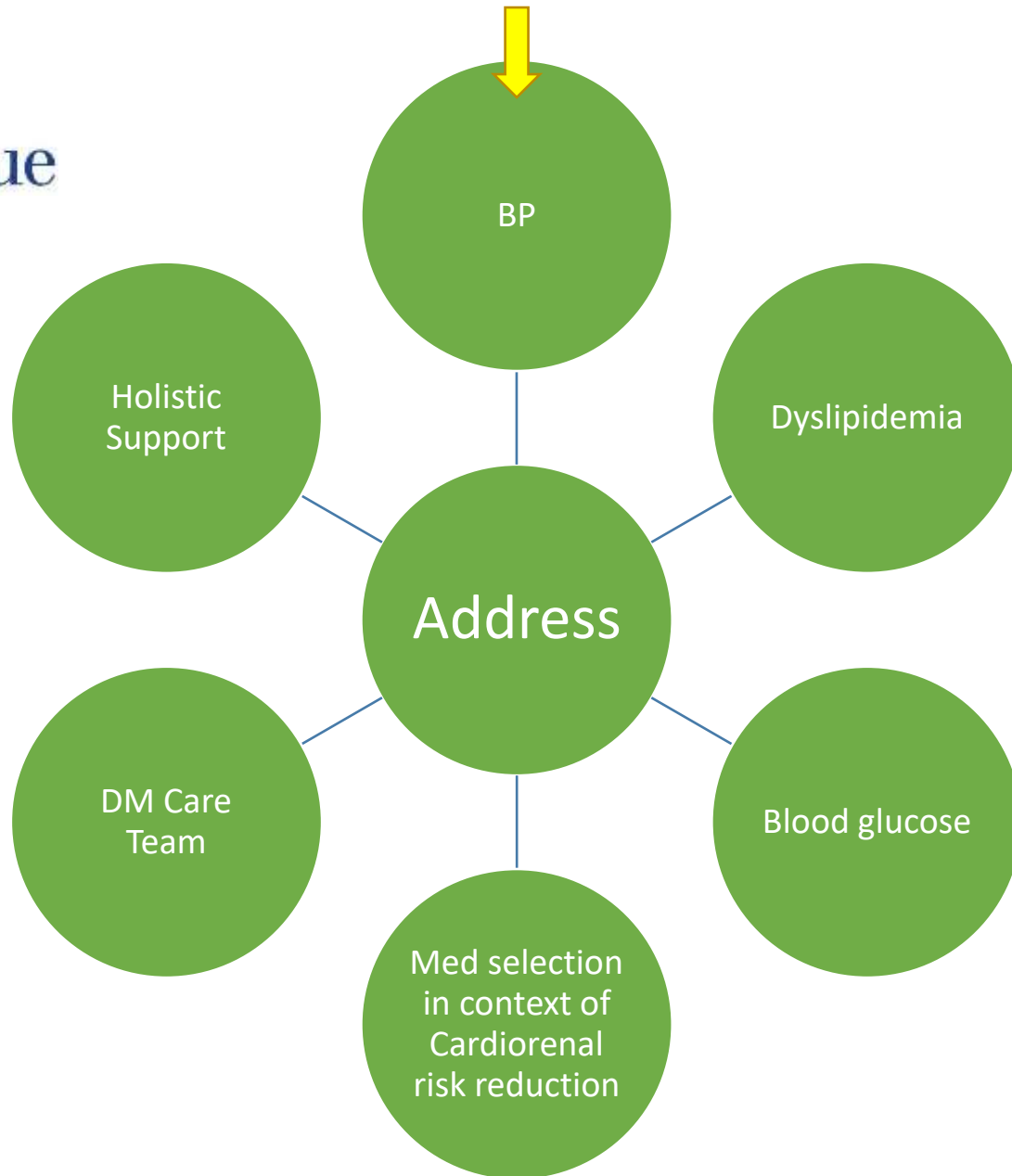


Figure 10.1—Multifactorial approach to reduction in risk of diabetes complications. *Risk reduction interventions to be applied as individually appropriate.

- BP: Definition and on Treatment Goal <130/80
 - Repeated measurement prior to diagnosis
 - I add the diagnosis to the problem list
 - I always 'treat' but often I start with lifestyle if very close to target

Recommendations

10.7 Individuals with confirmed office-based blood pressure $\geq 130/80$ mmHg qualify for initiation and titration of pharmacologic therapy to achieve the recommended blood pressure goal of <130/80 mmHg. **A**



- LDL Goals

- “Moderate / 70 / 55 ”
- Primary Prevention
 - T2DM and 40-75 yo: moderate intensity statin
 - T2DM, 40-75 yo, higher ASCVD risk / ≥ 1 additional ASCVD RF: high intensity statin, LDL < 70 , drop $\geq 50\%$
- Secondary Prevention
 - T2DM and hx ASCVD: high intensity statin, LDL < 55 , drop $\geq 50\%$

STATIN TREATMENT

Primary Prevention

Recommendations

10.18 For people with diabetes aged 40–75 years without ASCVD, use moderate-intensity statin therapy in addition to lifestyle therapy. **A**

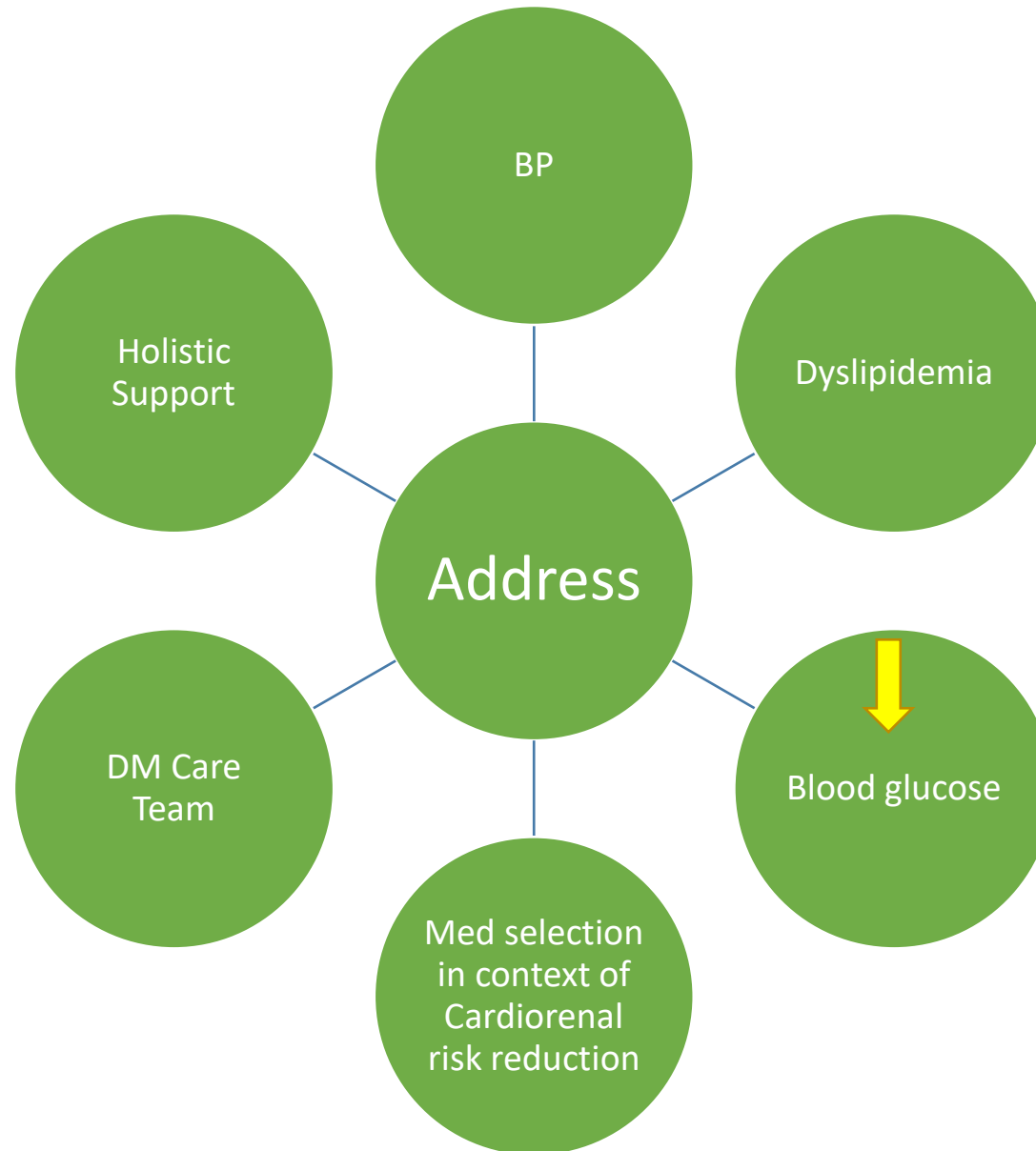
10.20 For people with diabetes aged 40–75 years at higher cardiovascular risk, including those with one or more ASCVD risk factors, it is recommended to use high-intensity statin therapy to reduce LDL cholesterol by $\geq 50\%$ of baseline and to target an LDL cholesterol goal of < 70 mg/dL (< 1.8 mmol/L). **A**

Secondary Prevention

Recommendations

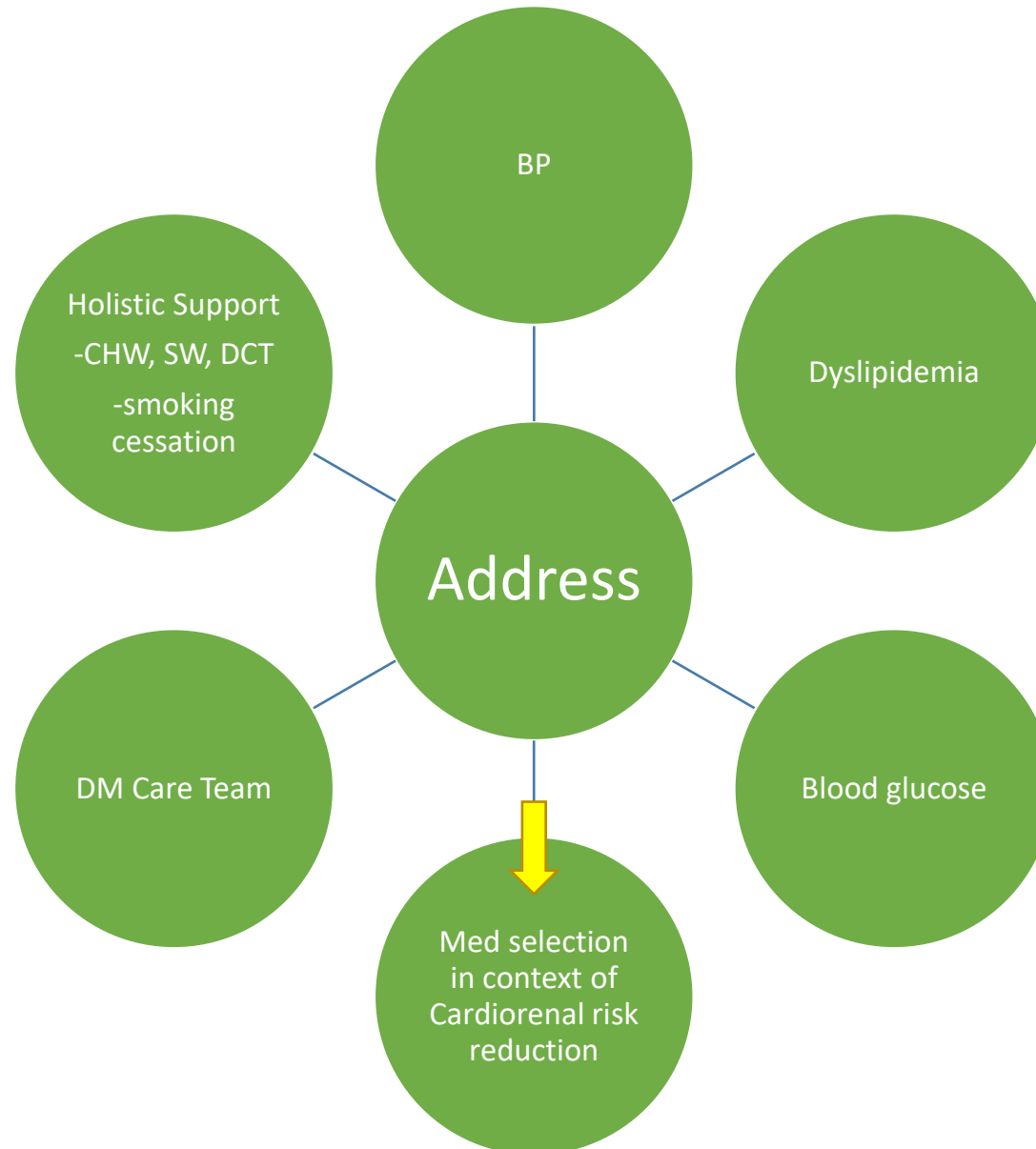
10.26 For people of all ages with diabetes and ASCVD, high-intensity statin therapy should be added to lifestyle therapy. **A**

10.27 For people with diabetes and ASCVD, treatment with high-intensity statin therapy is recommended to target an LDL cholesterol reduction of $\geq 50\%$ from baseline and an LDL cholesterol goal of < 55 mg/dL (< 1.4 mmol/L). Addition of ezetimibe or a PCSK9 inhibitor with proven benefit in this population is recommended if this goal is not achieved on maximum tolerated statin therapy. **B**



Blood Glucose Goals

- Self monitoring glucose
 - Fasting 80-130
 - Post prandial <180
 - Prior to the next meal <130
- A1c
 - Population Health Goal <8%
 - For some <7%
 - Individualize
- Time in Range (CGM)
 - Population Health Goal >50%
 - For some >70%
 - Individualize





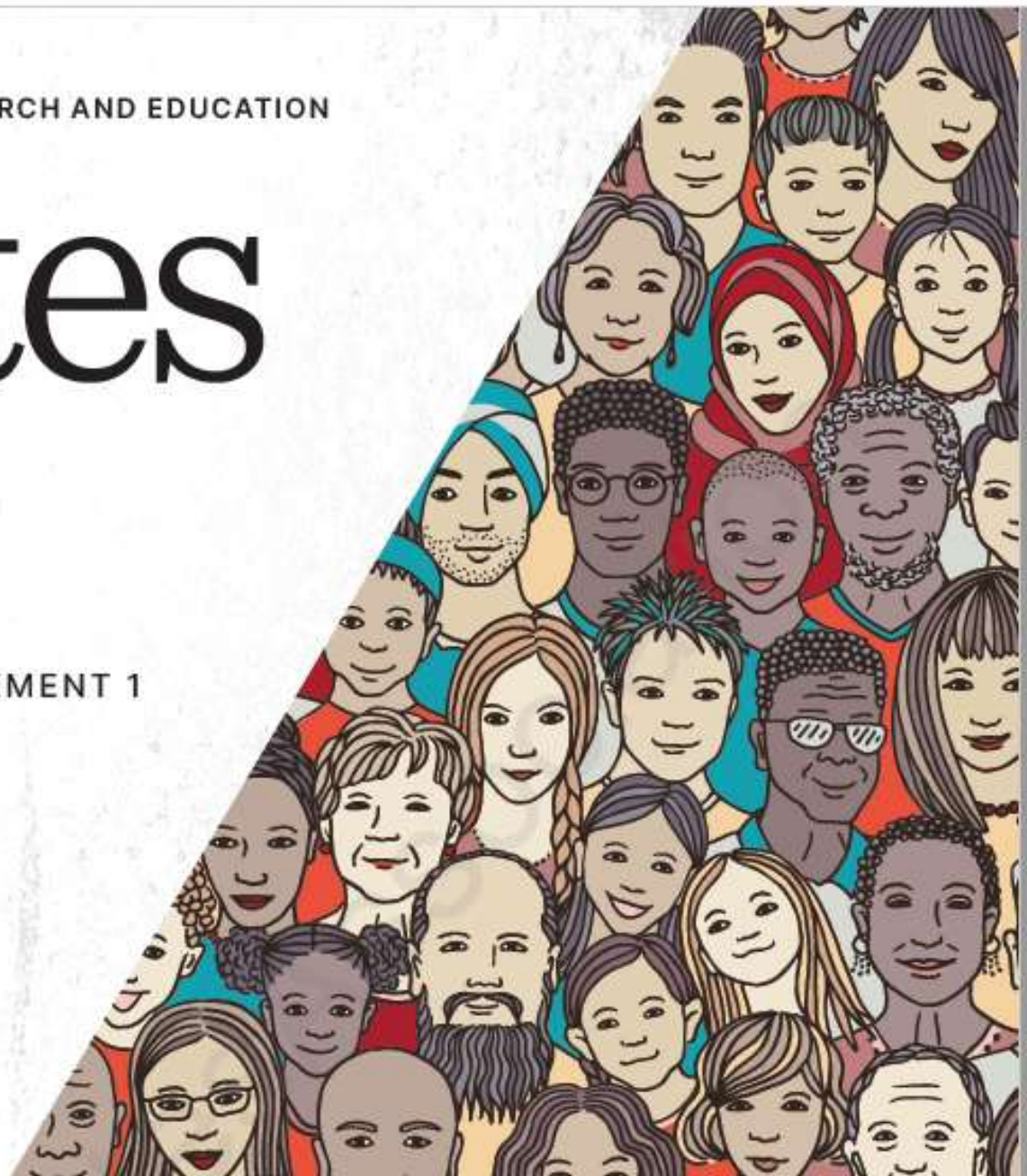
THE JOURNAL OF CLINICAL AND APPLIED RESEARCH AND EDUCATION

Diabetes Care[®]

JANUARY 2024 | VOLUME 47 | SUPPLEMENT 1

WWW.DIABETESJOURNALS.ORG/CARE

**Standards of Care
in Diabetes—2024**



USE OF GLUCOSE-LOWERING MEDICATIONS IN THE MANAGEMENT OF TYPE 2 DIABETES



HEALTHY LIFESTYLE BEHAVIORS; DIABETES SELF-MANAGEMENT EDUCATION AND SUPPORT (DSMES); SOCIAL DETERMINANTS OF HEALTH (SDOH)

Goal: Cardiorenal Risk Reduction in High-Risk Individuals with Type 2 Diabetes (in addition to comprehensive CV risk management)*

Goal: Achievement and Maintenance of Glycemic and Weight Management Goals

+ASCVD†
Defined differently across CVOTs but all included individuals with established CVD (e.g., MI, stroke, any revascularization procedure). Variably included: conditions such as transient ischemic attack, unstable angina, amputation, symptomatic or asymptomatic coronary artery disease.

+Indicators of high risk
While definitions vary, most comprise ≥55 years of age with two or more additional risk factors (including obesity, hypertension, smoking, dyslipidemia, or albuminuria)

+HF
Current or prior symptoms of HF with documented HFrEF or HFpEF

+CKD
eGFR <60 mL/min per 1.73 m² OR albuminuria (ACR ≥3.0 mg/mmol [30 mg/g]). These measurements may vary over time; thus, a repeat measure is required to document CKD.

+ASCVD/Indicators of High Risk

GLP-1 RA^a with proven CVD benefit **EITHER/OR** SGLT2i^b with proven CVD benefit

If A1C above target

- For patients on a GLP-1 RA, consider adding SGLT2i with proven CVD benefit or vice versa
- TZD^A

+HF

SGLT2i^b with proven HF benefit in this population

+CKD (on maximally tolerated dose of ACEi/ARB)

PREFERABLY

SGLT2i^b with primary evidence of reducing CKD progression

Use SGLT2i in people with an eGFR ≥20 mL/min per 1.73 m²; once initiated should be continued until initiation of dialysis or transplantation

OR

GLP-1 RA with proven CVD benefit if SGLT2i not tolerated or contraindicated

If A1C above target, for patients on SGLT2i, consider incorporating a GLP-1 RA or vice versa

Glycemic Management: Choose approaches that provide the efficacy to achieve goals:

Metformin OR Agent(s) including COMBINATION therapy that provide adequate EFFICACY to achieve and maintain treatment goals

Prioritize avoidance of hypoglycemia in high-risk individuals

In general, higher efficacy approaches have greater likelihood of achieving glycemic goals

Efficacy for glucose lowering

Very High:
Dulaglutide (high dose), Semaglutide, Tirzepatide

Insulin

Combination Oral, Combination Injectable (GLP-1 RA/Insulin)

High:
GLP-1 RA (not listed above), Metformin, SGLT2i, Sulfonylurea, TZD

Intermediate:
DPP-4i

Achievement and Maintenance of Weight Management Goals:

Set individualized weight management goals

General lifestyle advice: medical nutrition therapy/eating patterns/physical activity

Intensive evidence-based structured weight management program

Consider medication for weight loss

Consider metabolic surgery

When choosing glucose-lowering therapies:
Consider regimen with high-to-very-high dual glucose and weight efficacy

Efficacy for weight loss

Very High:
Semaglutide, Tirzepatide

High:
Dulaglutide, Liraglutide

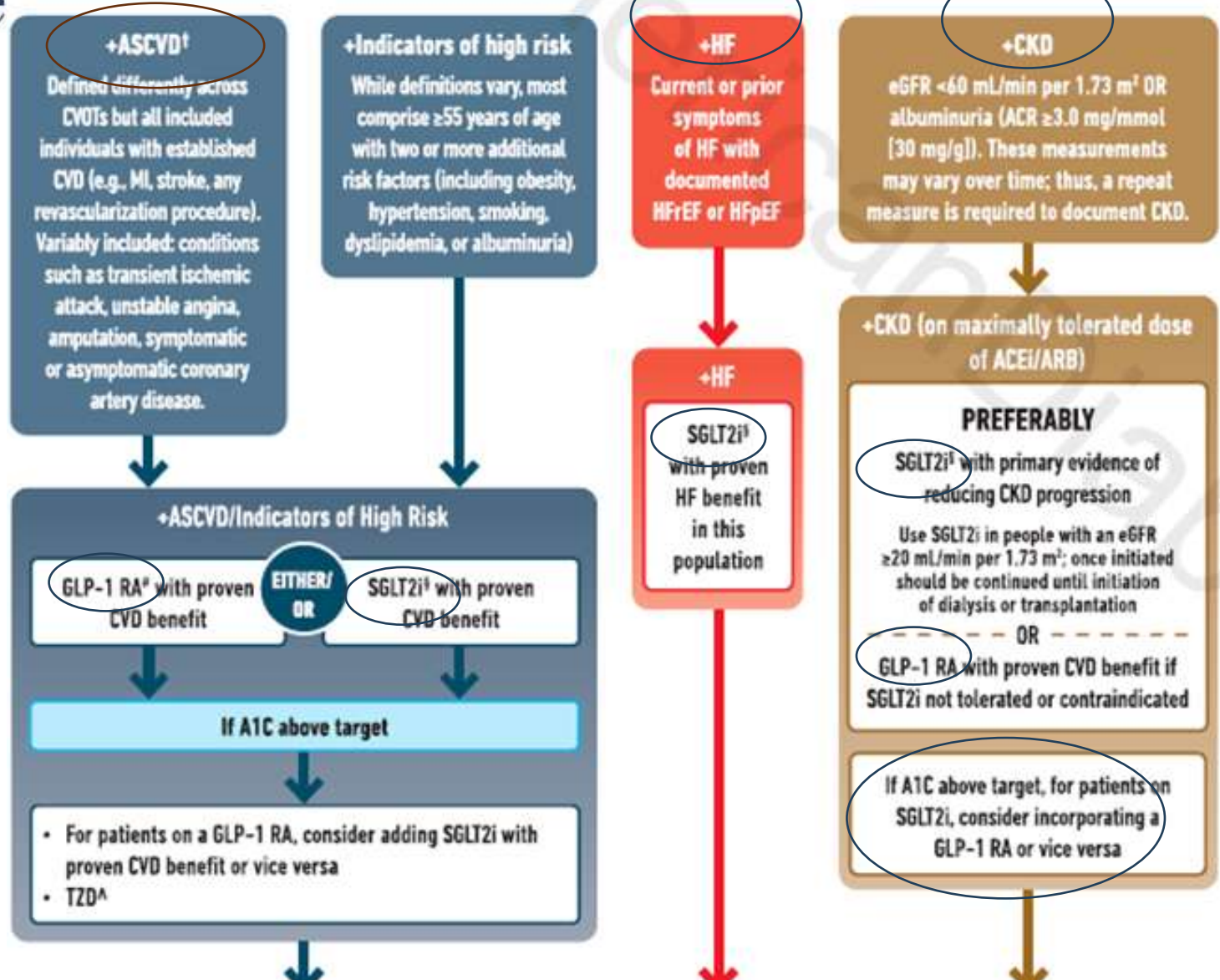
Intermediate:
GLP-1 RA (not listed above), SGLT2i

Neutral:
DPP-4i, Metformin

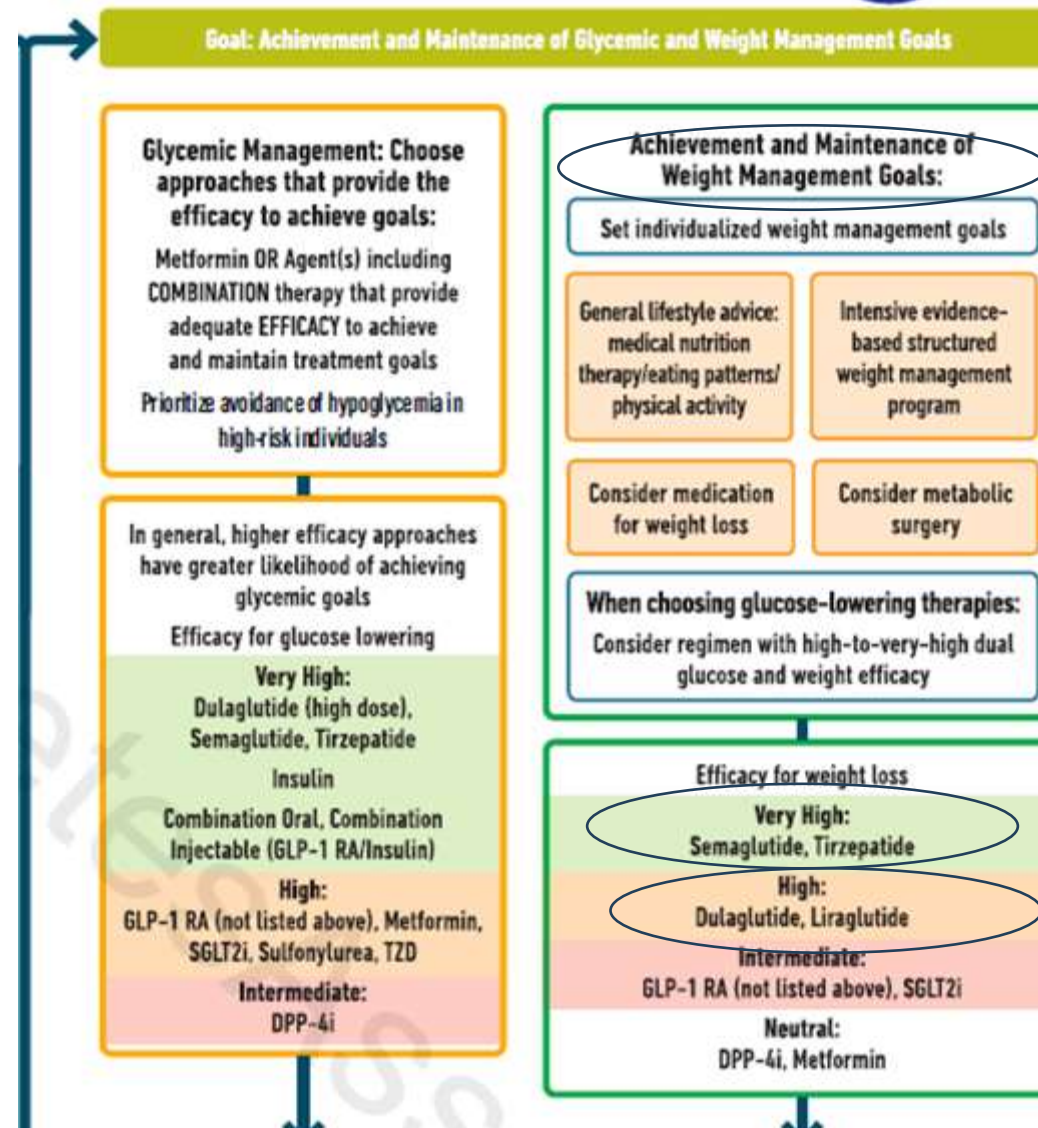
If additional cardiorenal risk reduction or glycemic lowering needed

If A1C above target

Goal: Cardiorenal Risk Reduction in High-Risk Individuals with Type 2 Diabetes (in addition to comprehensive CV risk management)*



Med selection in context of Cardiorenal risk reduction



Med selection in context of Cardiorenal risk reduction

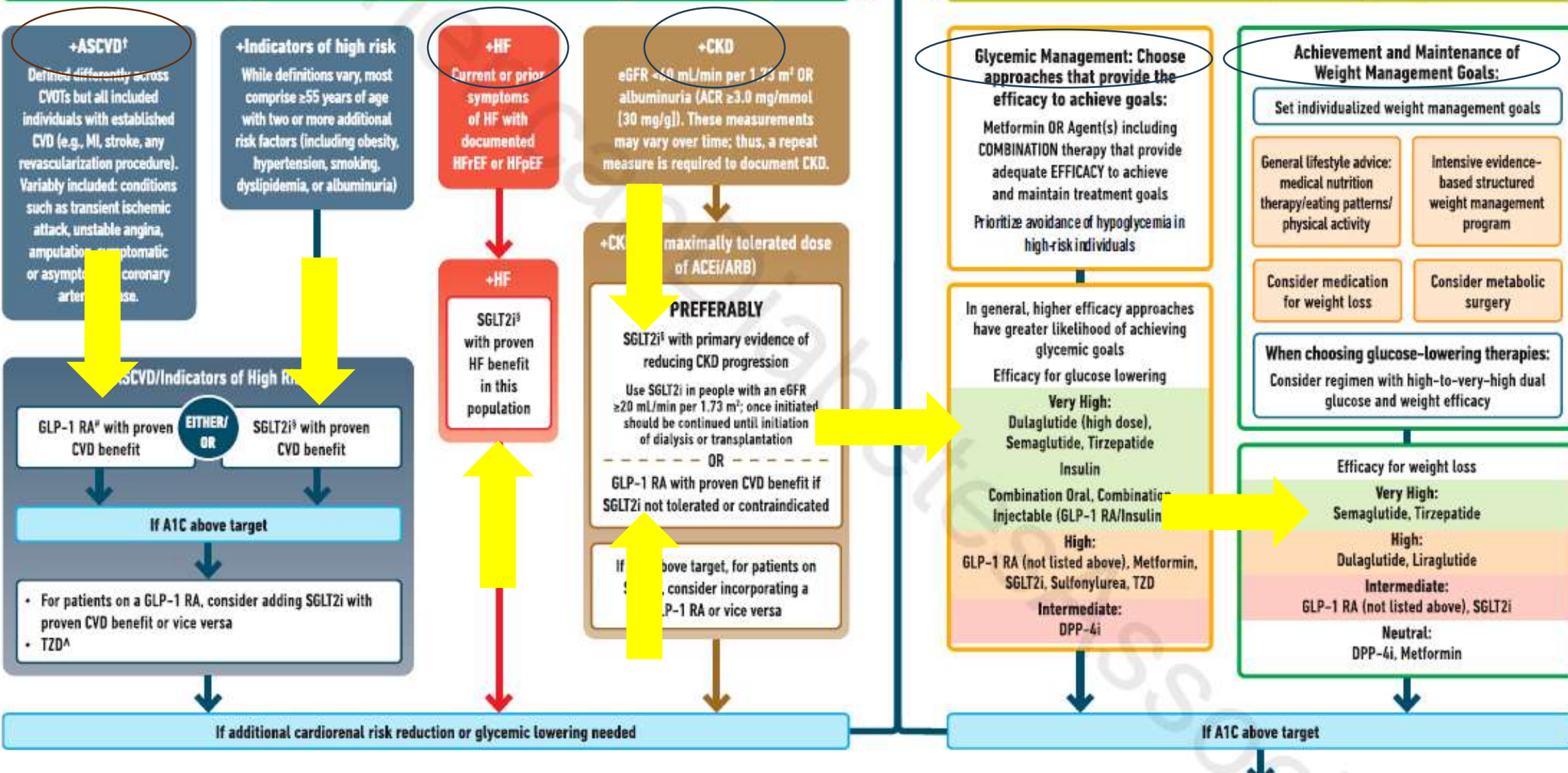
USE OF GLUCOSE-LOWERING MEDICATIONS IN THE MANAGEMENT OF TYPE 2 DIABETES



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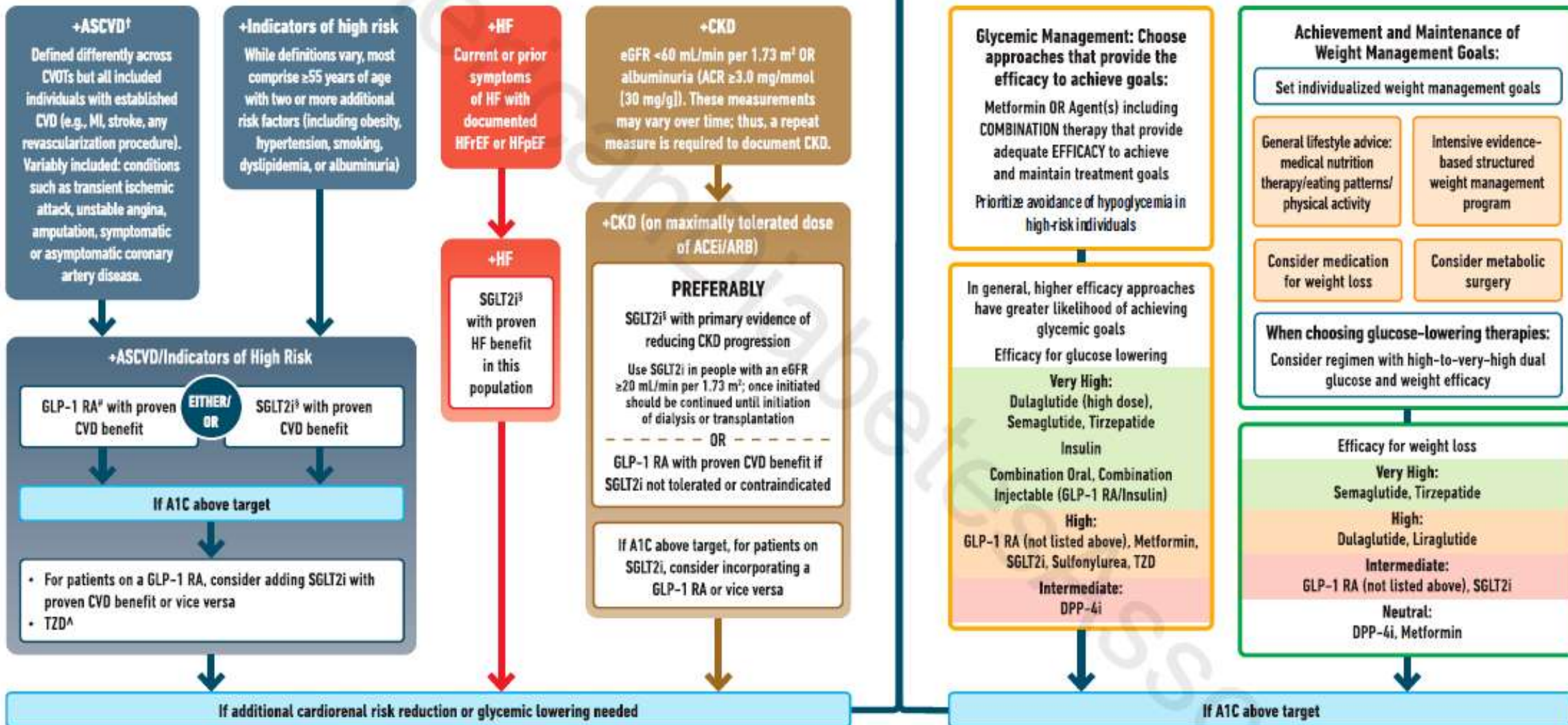
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Med selection
in context of
Cardiorenal risk
reduction

- Flow Trial NEJM May 24, 2024
- 3500 pts; Albuminuric DKD
- Semaglutide 1mg –vs- Placebo
- Decreased
 - CV Death
 - Decreased CKD Progression

THE NEW ENGLAND JOURNAL OF MEDICINE

ORIGINAL ARTICLE

Effects of Semaglutide on Chronic Kidney Disease in Patients with Type 2 Diabetes

Vlado Perkovic, M.B., B.S., Ph.D., Katherine R. Tuttle, M.D., Peter Rossing, M.D., D.M.Sc., Kenneth W. Mahaffey, M.D., Johannes F.E. Mann, M.D., George Bakris, M.D., Florian M.M. Baeres, M.D., Thomas Idorn, M.D., Ph.D., Heidrun Bosch-Traberg, M.D., Nanna Leonora Lausvig, M.Sc., and Richard Pratley, M.D., for the FLOW Trial Committees and Investigators*

Table 2. Efficacy and Safety Outcomes.*

Outcome	Semaglutide (N=1767)	Placebo (N=1766)	Hazard Ratio (95% CI)	Estimated Difference (95% CI)
Primary outcome: major kidney disease events — no. (%)†	331 (18.7)	410 (23.2)	0.76 (0.66 to 0.88)	—
Components of primary outcome — no. (%)				
Persistent ≥50% reduction from baseline in eGFR	165 (9.3)	213 (12.1)	0.73 (0.59 to 0.89)	—
Persistent eGFR <15 ml/min/1.73 m ²	92 (5.2)	110 (6.2)	0.80 (0.61 to 1.06)	—
Initiation of kidney-replacement therapy	87 (4.9)	100 (5.7)	0.84 (0.63 to 1.12)	—
Death from kidney-related causes	5 (0.3)	5 (0.3)	0.97 (0.27 to 3.49)	—
Death from cardiovascular causes	123 (7.0)	169 (9.6)	0.71 (0.56 to 0.89)	—
Composite of kidney-specific components of the primary outcome	218 (12.3)	260 (14.7)	0.79 (0.66 to 0.94)	—

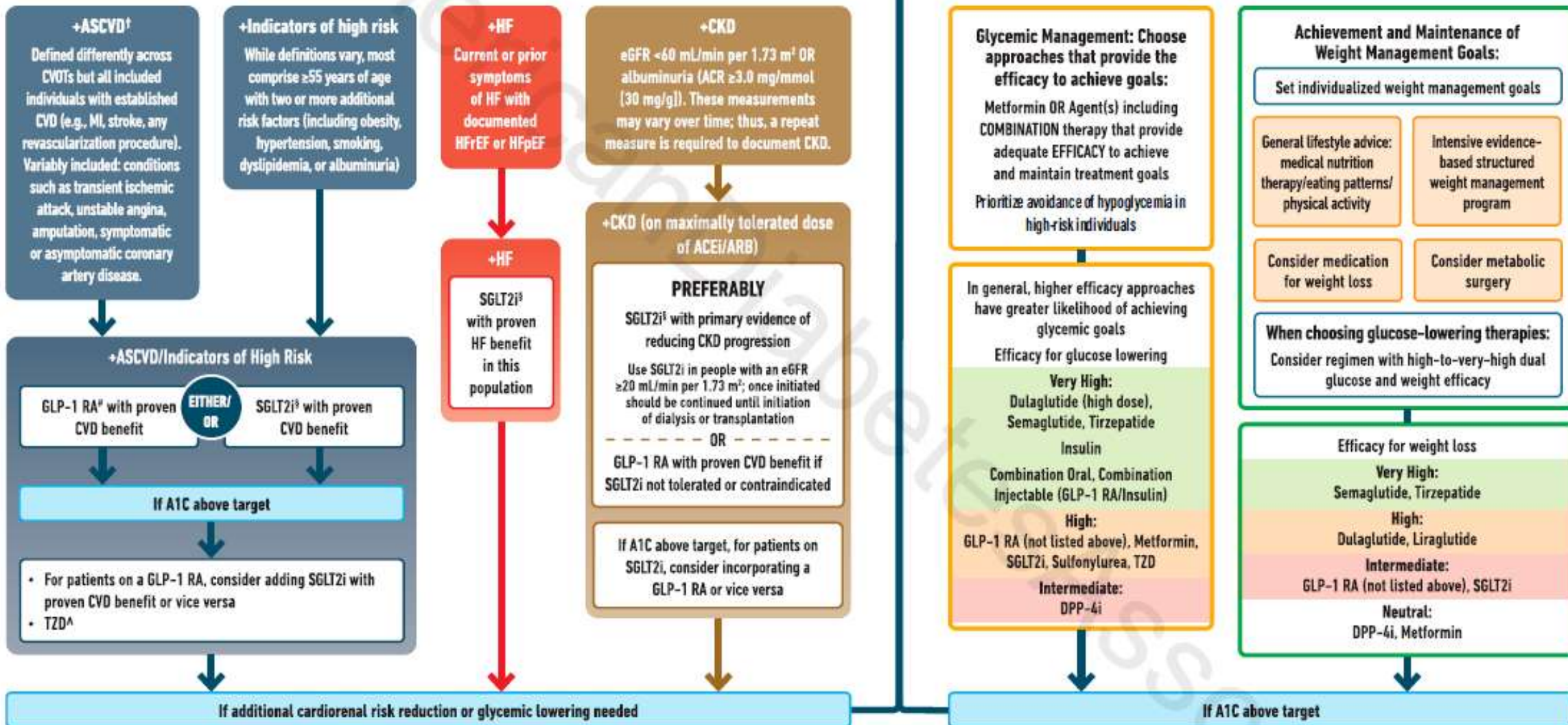
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- Finerenone

- Non-steroidal mineralocorticoid receptor antagonist
- Fibrosis and inflammation
- Fidelio and Figaro (NEJM)
 - In the trials- only ~5% on SGLT2i
 - I've not yet written for it....I would use it in patients with
 - Albuminuric DKD
 - Despite
 - Max tolerated Ace/Arb
 - And on an SGLT2i
 - Still with significant proteinuria
 - With an acceptable K \leq 5 and GFR \geq 25
 - Not yet with unacceptable polypharmacy
 - Willing to come back for labs in 1-2 weeks

10.43 For individuals with type 2 diabetes and chronic kidney disease with albuminuria treated with maximum tolerated doses of ACE inhibitor or ARB, addition of finerenone is recommended to improve cardiovascular outcomes and reduce the risk of chronic kidney disease progression. **A**

10.45d In individuals with type 2 diabetes and diabetic kidney disease, finerenone is recommended to reduce the risk of hospitalization for heart failure. **A**

Med selection
in context of
Cardiorenal risk
reduction

Up-Order Review findhelp Patient Profile ...

Problem List Visit Diagnoses

Diabetes mellitus, type 2 (HCC) △ ✕ ✓ ▲

[Details](#)

Code: E11.9 Priority: ⬇ Unprioritized Noted: 5/31/2019
Share w/ Pt:

[Overview](#) Edited: Levy, Natalie, MD 5/9/2024 6:32 PM

Uacr 217 max, last 129
GFR ranges 51 to >60
CAD 7/2022 Incidental finding on chest CT
Bladder Benign Tumor
Lisinopril Angioema

BMI 25.48
2023 Fib 4 1.08
2024 Pro BNP 148
Dexcom clarity share code KVYR-KNGB-CYFD

[Current Assessment & Plan Note](#)
Edited: Levy, Natalie, MD 5/9/2024 6:31 PM

Pharmacy / he has been out of trulicity 4.5mg weekly for 4 weeks but he started exercising and despite this his A1c went down. We talked about the power of exercise.

I called his pharmacy. Only the 0.75mg dose is available and they only have one box left (4 pens). They can't hold it for him.

Will resume trulicity but at 0.75mg. He called his hha from the exam room and the hha is going to go right how to pick it up.

Diet
Exercise
Resume trulicity 0.75 and cont metformin, jardiance, and glimepiride
Utd optho and pod
And vaccines

4.5 trulicity. Out 1 mo. Starting 0.75
Last updated: Today

Allergies

Lisinopril Swelling
Succinylcholine

Medications Prior Authorizations

Medications from outside sources need reconciliation.

- Alcohol Swabs 70 % Pads
- amlODIPine (NORVASC) 5 MG tablet
- aspirin (BAYER) 81 MG chewable tablet
- carboxymethylcellulose 0.5 % (REFRESH TEARS) 0.5 % ophthalmic solution
- Continuous Glucose Sensor (DEXCOM G6 SENSOR) Misc
- cyanocobalamin 1000 MCG tablet
- dulaglutide (TRULICITY) 0.75 MG/0.5ML pen injector
- empagliflozin (JARDIANCE) 25 MG tablet
- ferrous sulfate (FERATAB) 325 (65 FE) MG tablet
- glimepiride (AMARYL) 4 MG tablet
- glucose blood strip
- Lancets Misc
- metFORMIN (GLUCOPHAGE) 1000 MG tablet
- metoprolol succinate er (TOPROL XL) 25 MG 24 hr tablet
- polyvinyl alcohol 1.4 % (LIQUIFILM TEARS) 1.4 % ophthalmic solution
- rosuvastatin (CRESTOR) 20 MG tablet
- Vitamin D, Cholecalciferol, (VITAMIN D3) 25 MCG (1000 UT) Cap capsule

Problem List 29 items

B12 deficiency
Bladder tumor

Search for problem

+ Add

DxReference

Show: Past Problems

Diagnosis

Resolved

Unprioritized

Type 2 diabetes mellitus with complication, without long-term current use of insulin

△ × ✓ ▲

Details ⓘ Code: E11.8 Priority: Unprioritized Noted: 4/23/2019 Share w/ Pt:

Overview Edited: Levy, Natalie, MD 5/14/2024 7:06 PM

Mild NPDR OU 10/2020
GFR >60
UACR 16
BMI 30
MASLD. 2023 Fib 4 = 2.48, 2023 Fibroscan S1 F1

Create Current Assessment & Plan Note

Last Assessment & Plan Note Edited: Levy, Natalie, MD 2/15/2024 11:07 AM

Type 2 diabetes mellitus, without long-term current use of insulin (HCC)

Edit Overview

Unprioritized

Details ⓘ Chronic: Code: E11.9 Noted: 12/28/2020 Share w/ Pt:

Overview Edited: Levy, Natalie, MD 6/7/2024 12:52 PM

A1c elevated to 6.6 3/2020
CAD: NSTEMI 2006 or 2007. 3 Stents: 2 Lcx 1 Rca.
EF: 65%. +wma: basal anterolateral, mid inferolateral
GFR 49, UACR max 58, now normal.
BMI 27

Med selection in context of Cardiorenal risk reduction

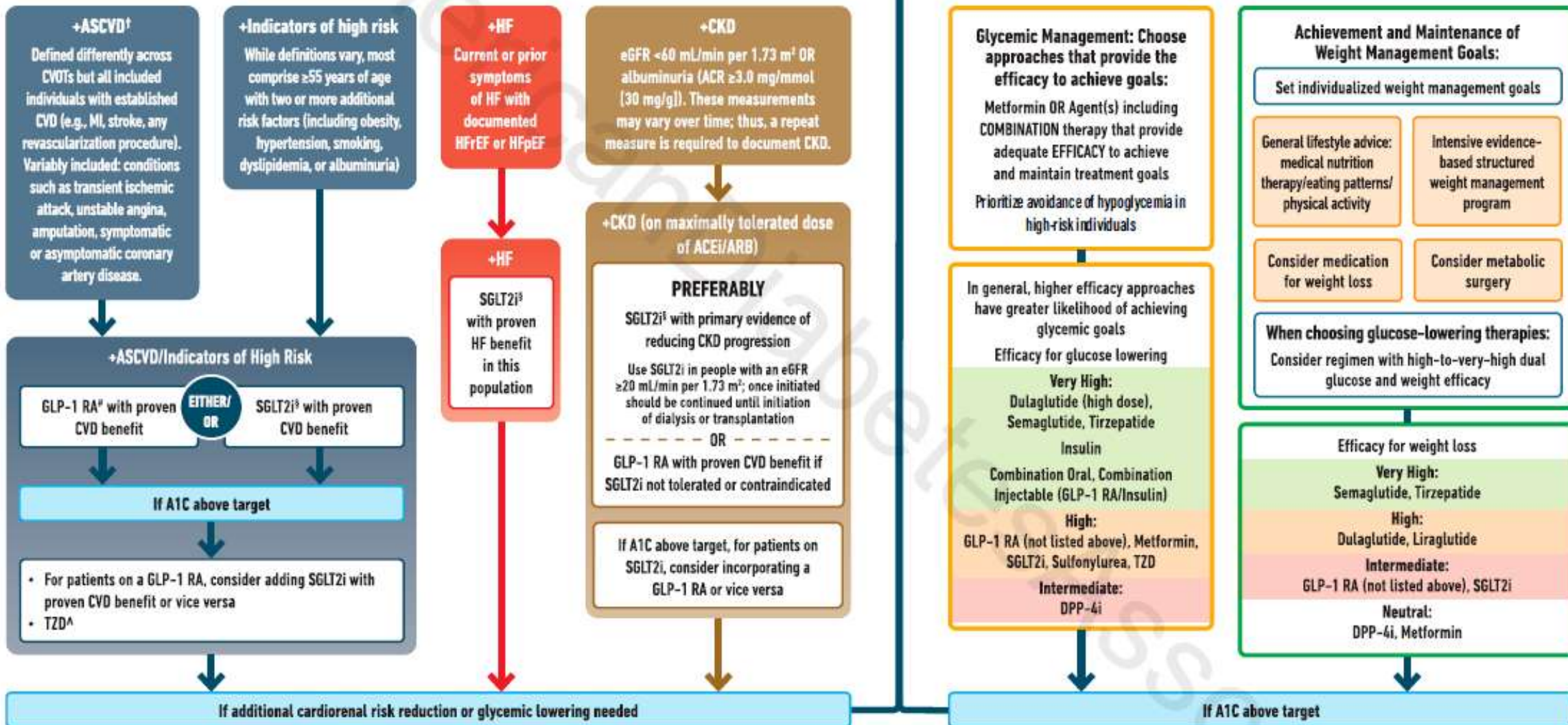
USE OF GLUCOSE-LOWERING MEDICATIONS IN THE MANAGEMENT OF TYPE 2 DIABETES

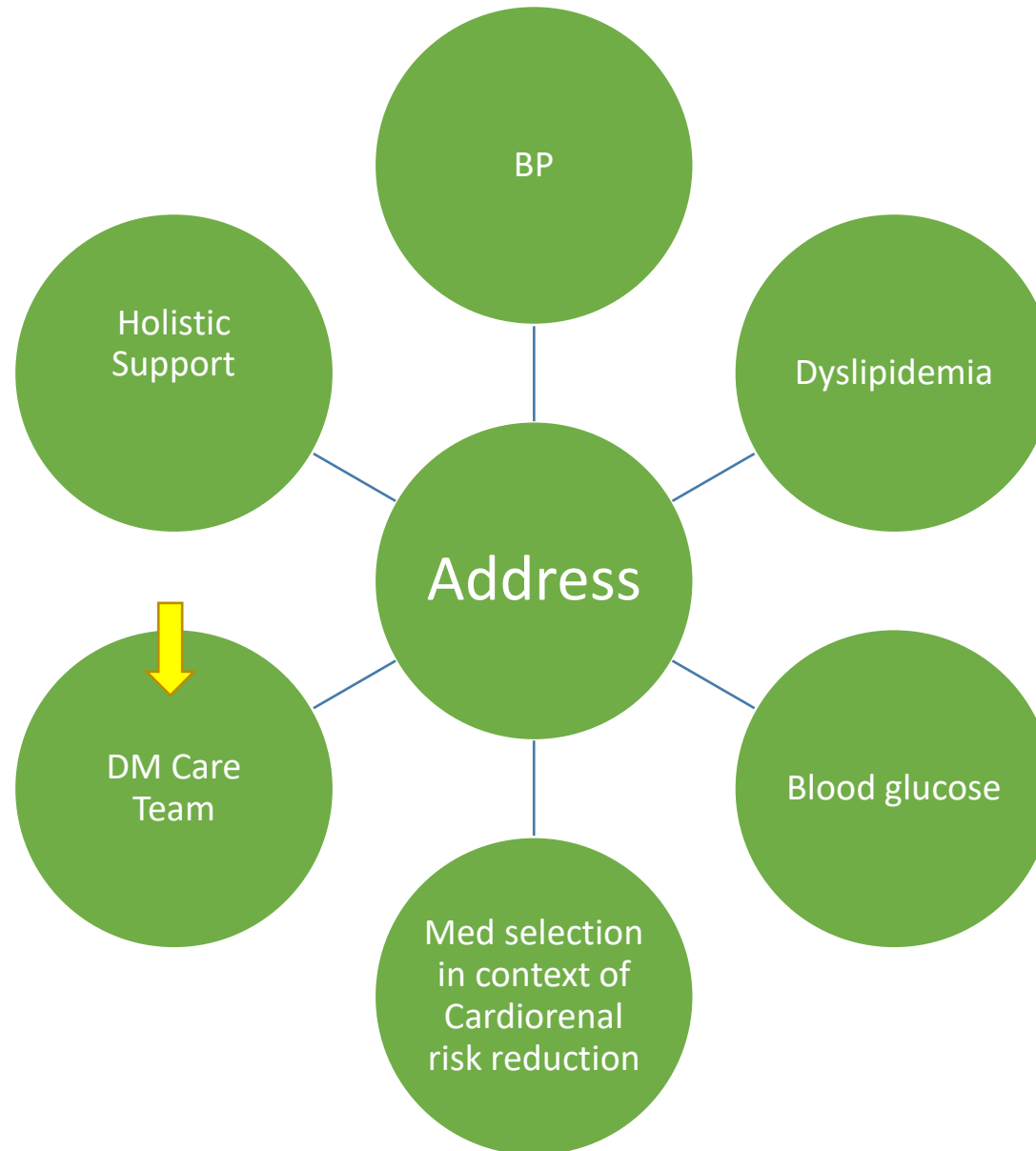


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Goal: Cardiorenal Risk Reduction in High-Risk Individuals with Type 2 Diabetes (in addition to comprehensive CV risk management)*

Goal: Achievement and Maintenance of Glycemic and Weight Management Goals



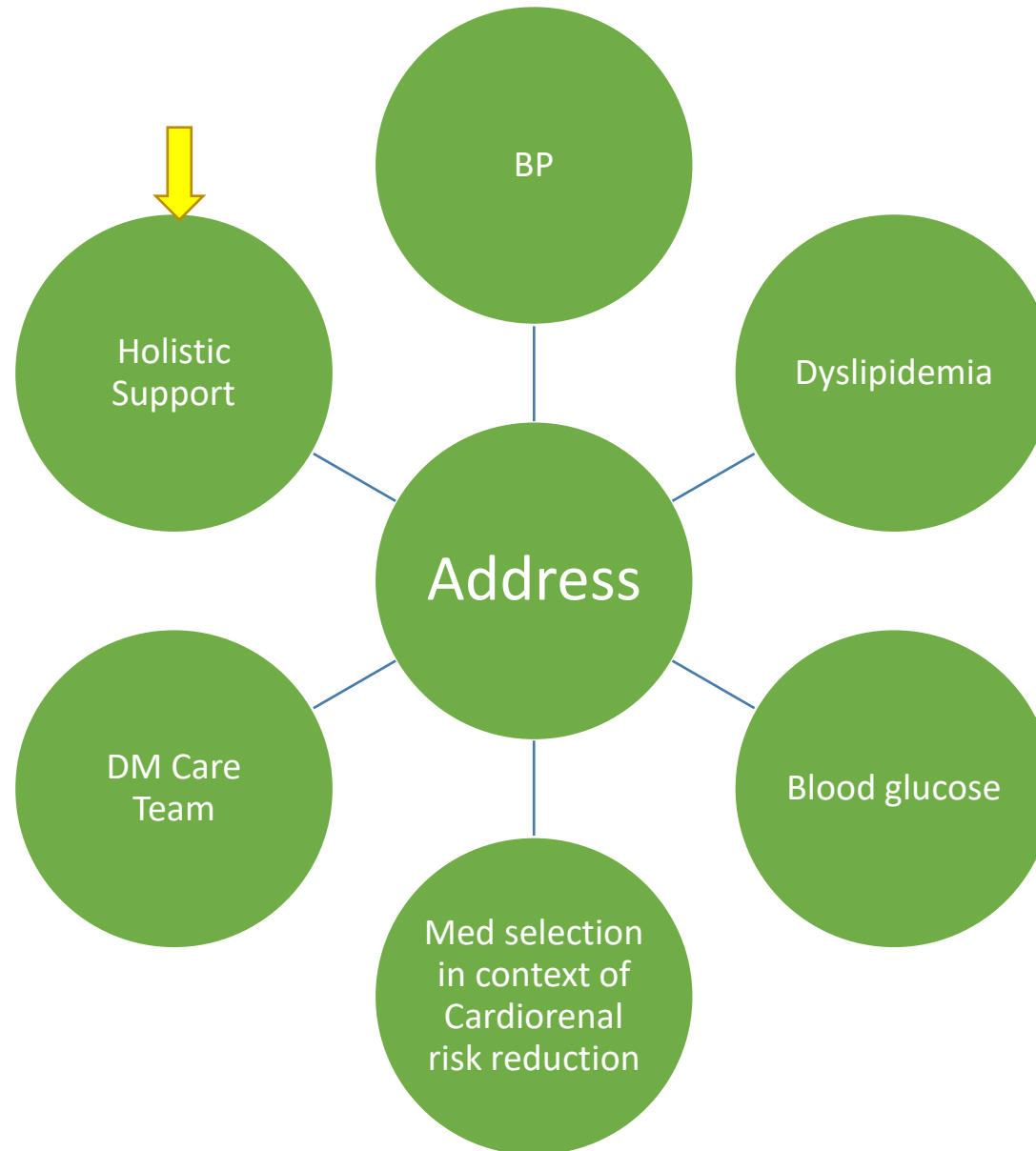


- DM Nursing Team
- Pharm D Team
- Nutritionist

- DM Nursing Team
 - Diabetes Education
 - Lifestyle support
 - Medication Adherence Challenges
 - Glucometer Teaching
 - How to use a DM Med Pen
 - How to use a CGM
- Pharm D Team
- Nutrition Counseling

- DM Nursing Team
- Pharm D Team
 - Medication Titration
 - CGM Logistics
- Nutrition Counseling

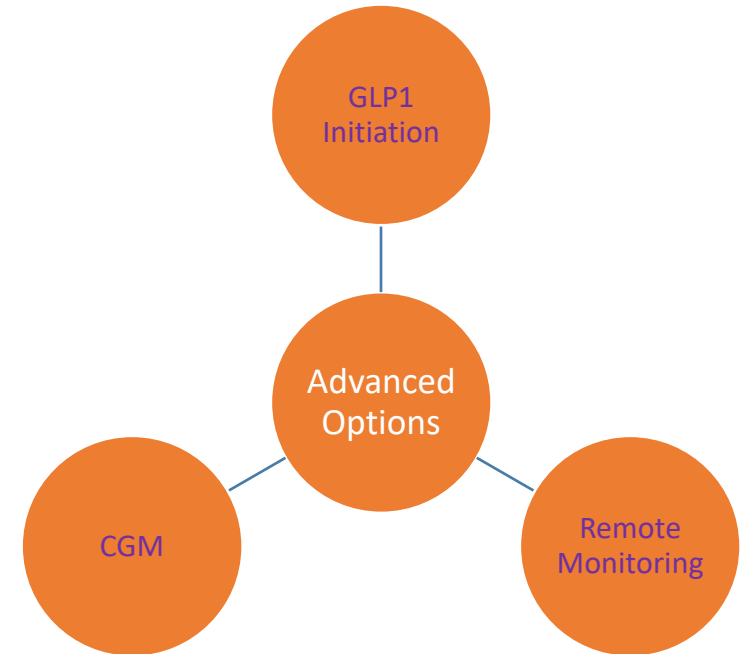
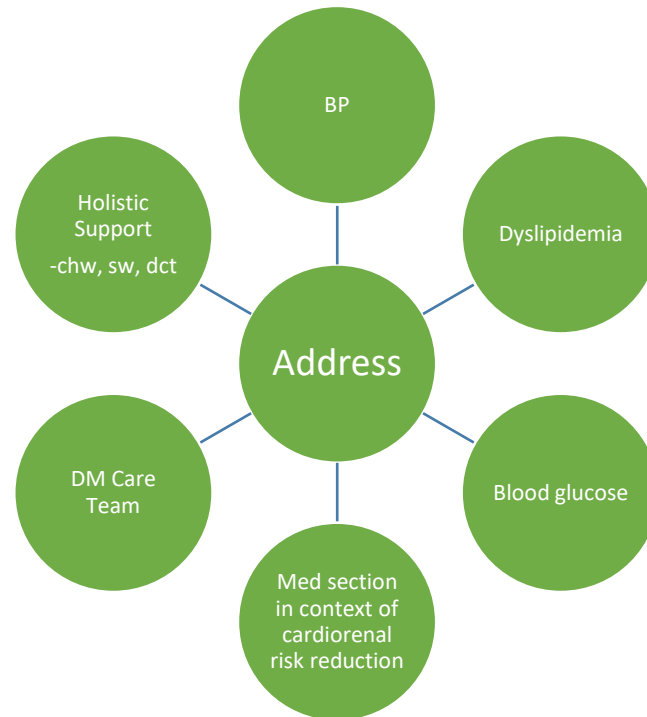
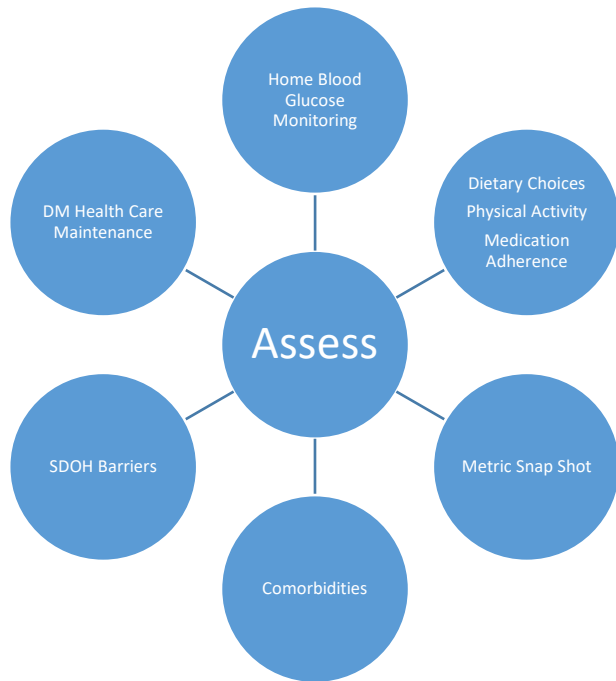
- DM Nursing Team
- Pharm D Team
- **Nutrition Counseling**
 - Nutritionist
 - Group visits: English and Spanish
 - Individual visits: Any language

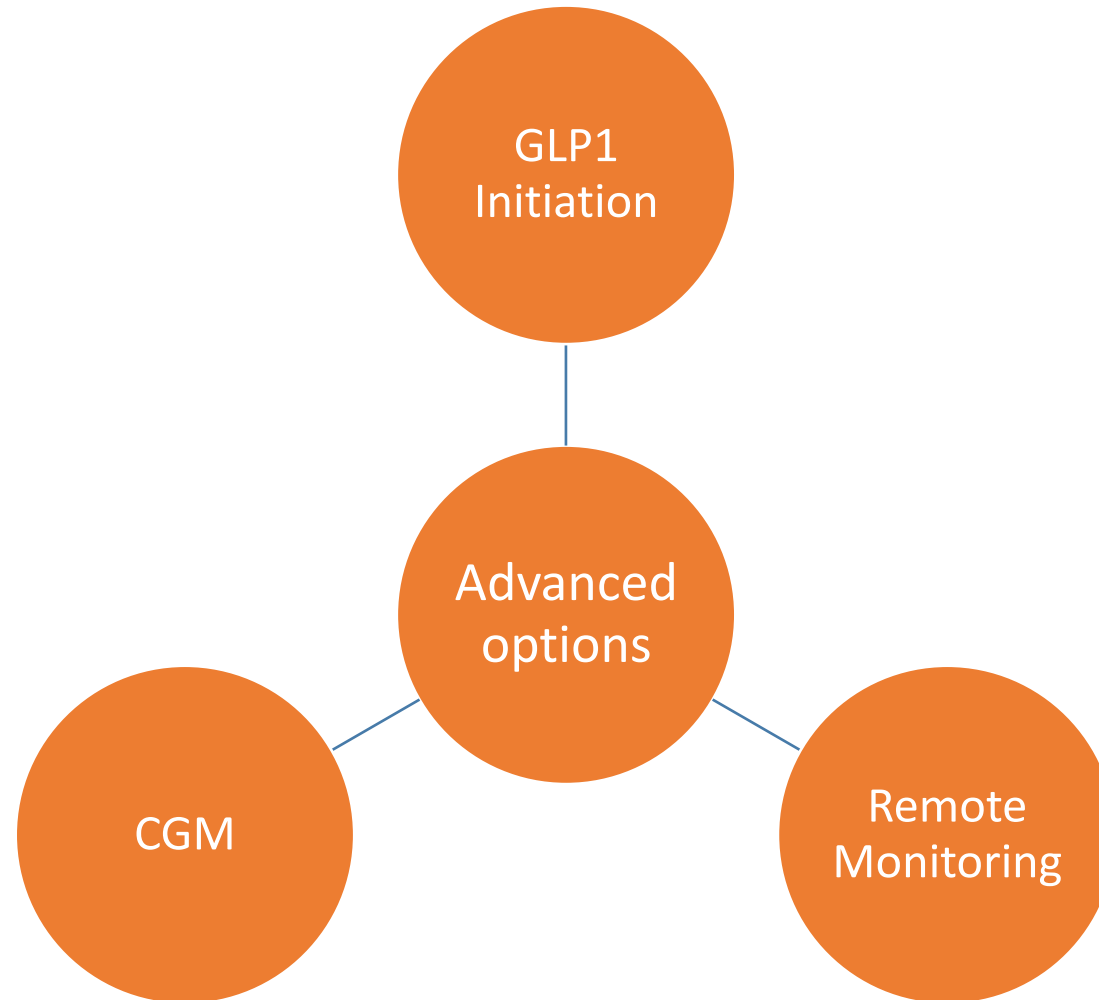


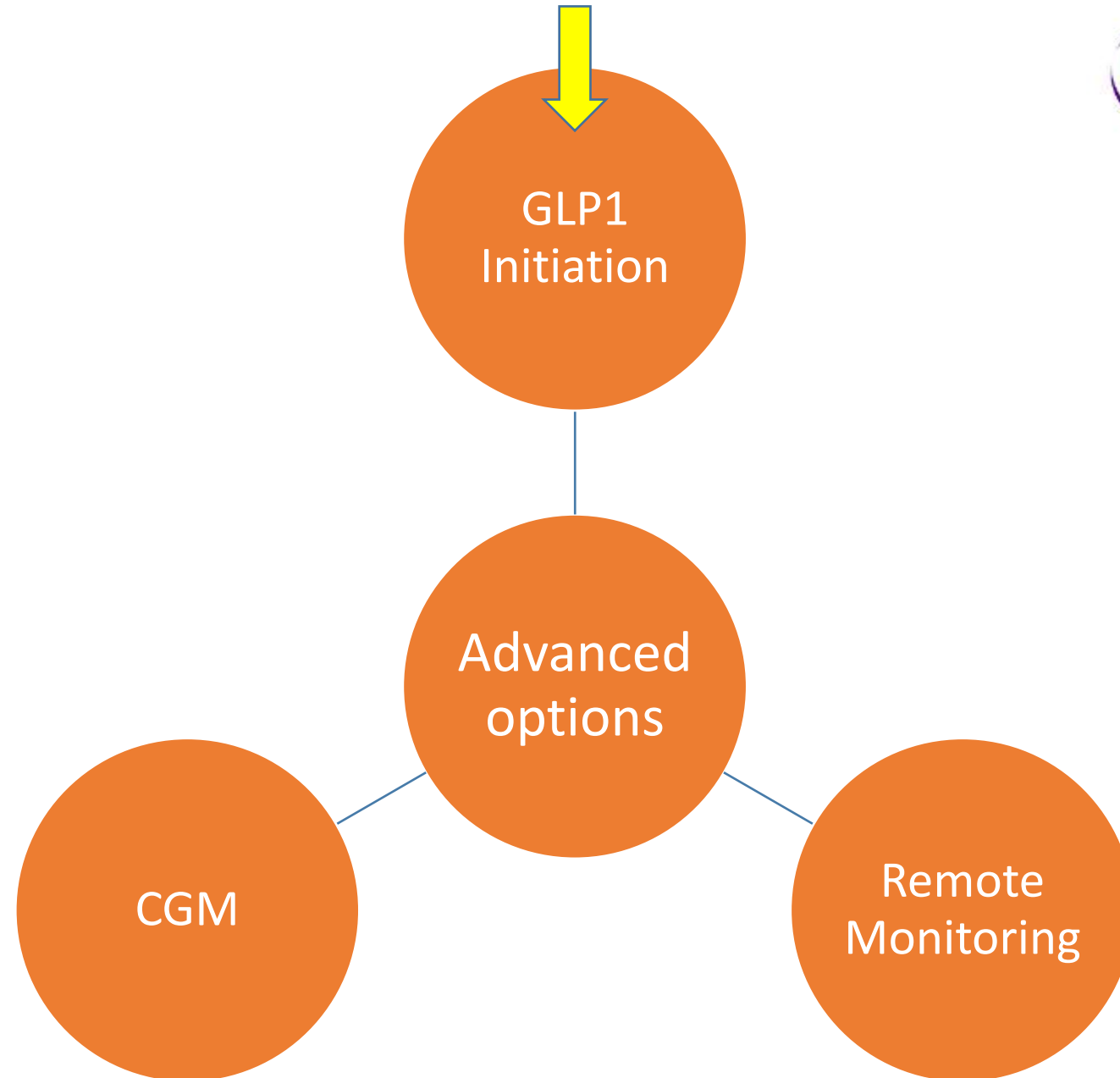
- CHW and SW
 - Referrals
 - Same Day Connection
 - CHW: Warm Hand Offs
 - SW have walk in policy
- Depression Care Team
 - Referral
 - Psychiatric NP and SW, Supervising psychiatrist
- Smoking Cessation
 - Referrals
 - NRT available in clinic

**Why did the
scarecrow win an
award?**

**Because he was
outstanding in his field.**







GLP1
Initiation



GLP1
Initiation

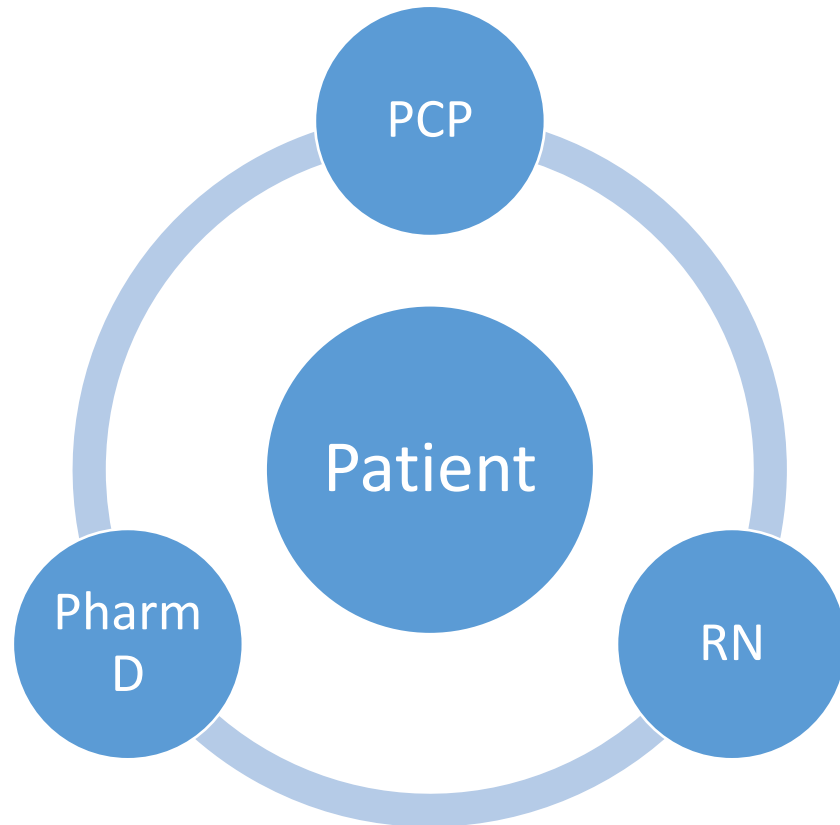


GLP1
Initiation

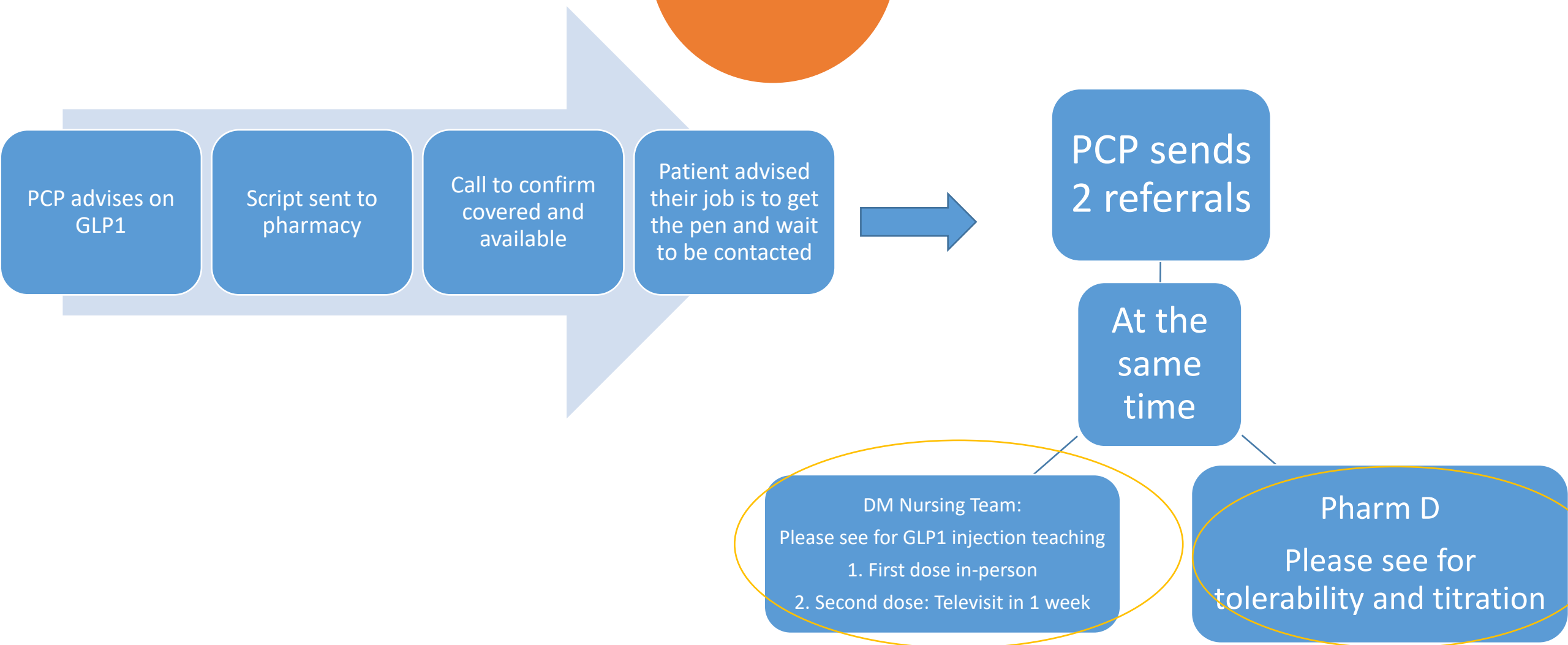
- Challenging!
- PCP - Patient
- Conversations with patients
 - Health Benefits
 - Show the demo pens: compact device, tiny needle. Not formal teaching but 'buy in'
 - Stop DPP4i based meds
 - Lifestyle modifications💡
- Ensure coverage
- Ensure availability

- Challenging!
- DM Team– Patient
- Teaching / Support
 - Needles
 - Injection technique
 - Storage
 - Side effects
 - Lifestyle modifications
 - Emotional Support
 - Titration

GLP1
Initiation



GLP1 Initiation



PCP advises on
GLP1

Script sent to
pharmacy

Call to confirm
covered and
available

Patient advised
their job is to get
the pen and wait
to be contacted

PCP sends
2 referrals

At the
same
time

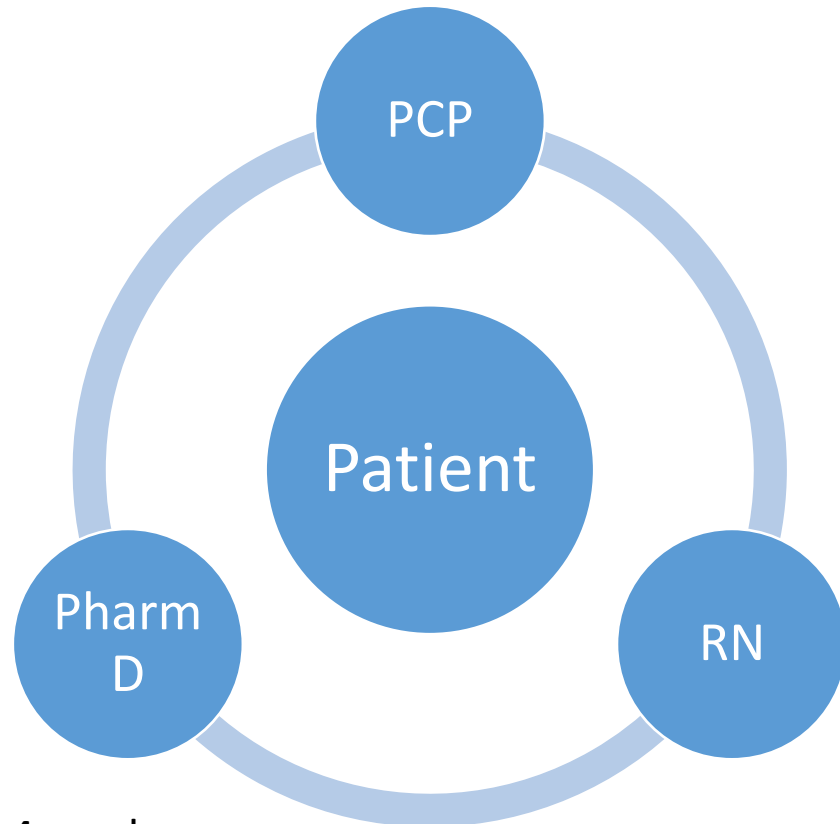
DM Nursing Team:
Please see for GLP1 injection teaching
1. First dose in-person
2. Second dose: Televisit in 1 week

Pharm D
Please see for
tolerability and titration



Time= 0 week

Time= 12 weeks



Time= 4 weeks

Time= 8 weeks

Time= 1 +2 weeks



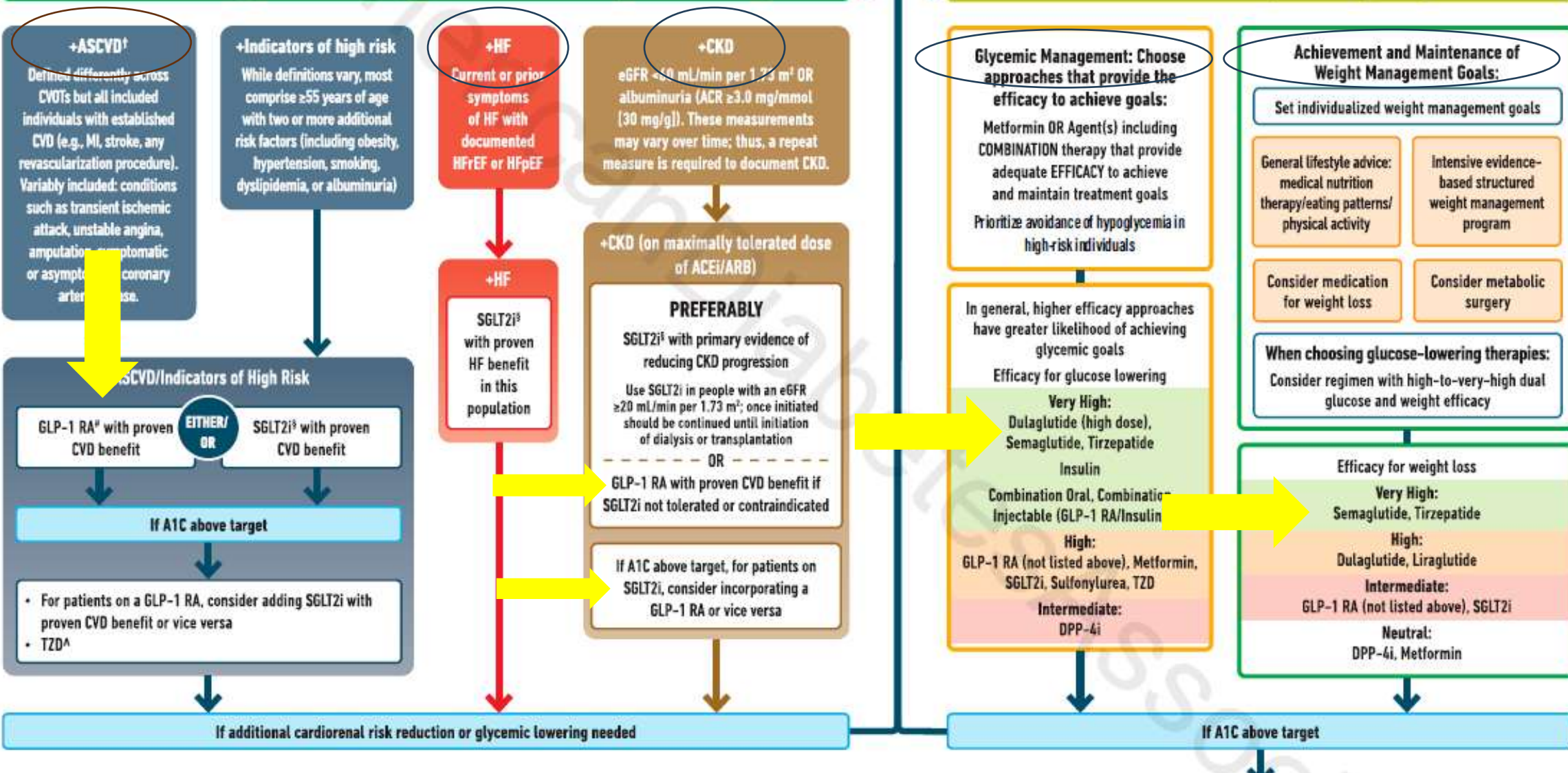
USE OF GLUCOSE-LOWERING MEDICATIONS IN THE MANAGEMENT OF TYPE 2 DIABETES

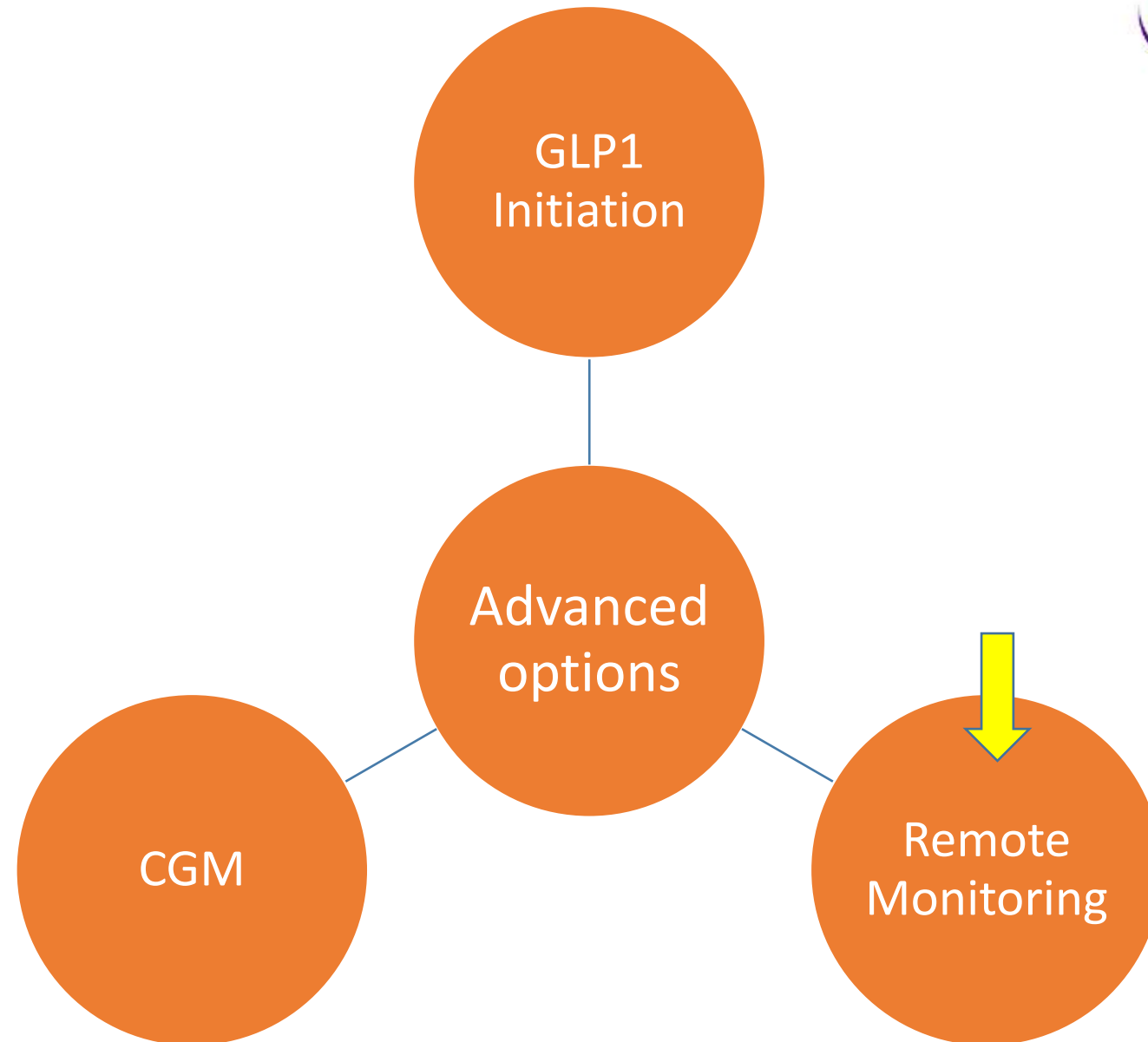


HEALTHY LIFESTYLE BEHAVIORS; DIABETES SELF-MANAGEMENT EDUCATION AND SUPPORT (DSMES); SOCIAL DETERMINANTS OF HEALTH (SDOH)

Goal: Cardiorenal Risk Reduction in High-Risk Individuals with Type 2 Diabetes (in addition to comprehensive CV risk management)*

Goal: Achievement and Maintenance of Glycemic and Weight Management Goals





Remote Monitoring

- Remote Titration Programs
- Support patients using injectable medications
- Technology available to our safety net patients
 - Daily SMS Text messages
 - Weekly phone calls
- Team based approach
- MITI and MITI-GLP1



Remote Monitoring

- MITI = Mobile Insulin Titration Intervention
- Titration of Basal Insulin
- Patients with *uncontrolled* T2DM
- Enrolled on Lumeon Platform
 - Daily weekday text message
- RNs
 - Daily: check for alarm values
 - Weekly: titration phone call
 - Pre-signed algorithm; don't have to precept
- Flow
 - Collect info: Text
 - Give info: Phone call
 - Text message: efficient, therapeutic
- Goal: Fasting Blood Sugar <130
- Maximum time in the program: 12 weeks



Remote Monitoring

- MITI-GLP1 (Pilot)
- People with *well-controlled* T2DM
 - On basal insulin
 - Not on a GLP1 or on a sub max dose
- Transition them from insulin to a GLP1
 - Both classes lower blood sugar
 - GLP1s
 - Avoid hypoglycemia
 - Weight Loss
 - ASCVD Benefits

9.23 In adults with type 2 diabetes, a GLP-1 RA, including a dual glucose-dependent insulinotropic polypeptide (GIP) and GLP-1 RA, is preferred to insulin (Fig. 9.4). **A**



Remote Monitoring Programs

Remote
Monitoring

- Goals
 - Max the GLP1
 - Minimize the Insulin
 - Avoid hypoglycemia
- MITI-GLP1 Workflow
 - Enrolled on the Lumeon Platform
 - Daily Text
 - Weekly Phone call
 - Nurses *do* precept these cases
 - Continues until: max tolerated GLP1 dose or 16 wks



Bellevue

Weekly Values		Weekly Call Log		Algorithm	Copy Call Log to Epic									
Week	Call Date	Current Dose (Insulin)	Current Dose (GLP-1)	Fr	Mo	Tu	We	Th	Change by (Insulin)	New Total Dose (Insulin)	Change by (GLP-1)	New Total Dose (GLP-1)	Translator	Call Completed?
1	10/26/23	50	0.75	127	144	144	116	163	-5	45	0.75	1.5	No	Yes
2	11/02/23	50	1.5	145	180	164	159	156	0	50	0	1.5	No	Yes
3	11/09/23	50	trulicity 1.5	113	132		177	127	-5	45	0	1.5mg	No	Yes
4	11/16/23	50	trulicity 1.5mg		136	156	146	163	5	45	0	1.5mg	No	Yes
5*	11/24/23	na	na	113	106	150	141		na	na	na	na	No	Yes
6	11/30/23	na	na	206	158	143	128	107	na	na	na	na	N/A	N/A
7	12/07/23	45	1.5	121	135	129	127	174	-10	35	+1.5	3	No	Yes
8	12/14/23	35	1.5	129	145	102	160	164	0	35	+1.5	3	No	Yes
9	12/21/23	35	Trulicity 3mg	161	166	170	160	110	-3	32	0	3mg	No	Yes
10	12/28/23	35	Trulicity 3mg	180		139	136	150	-3	32	0	3mg	No	Yes
11	01/04/24	32	3mg	139		165	128	150	-2	30	0	3	No	Yes
12	01/11/24	30	Trulicity 3mg	158	134	112	138	185	-2	28	0	3mg	No	Yes
13				155		179	149							

Remote
Monitoring

- MITI-GLP1 Pilot Data



Insulin Dose Changes

	All Discharges	Standard Discharges	LTFU Discharges
	N=58	N=52	N=6
Insulin lowered by any amount	55 95%	52 100%	3 50%
Insulin lowered by $\geq 50\%$	46 79%	45 87%	1 17%
Insulin stopped completely	37 64%	37 71%	0 0%

GLP1-RA Dose Changes

	All Discharges N=58	Standard Discharges N=52	LTFU Discharges N=6
GLP-1 at max dose upon entry	5	5	0
GLP1- dose increased by at least one level or already started on max	51 88%	48 92%	3 50%
GLP1-dose at discharge was max dose	37 64%	36 69%	1 17%

Hypoglycemia

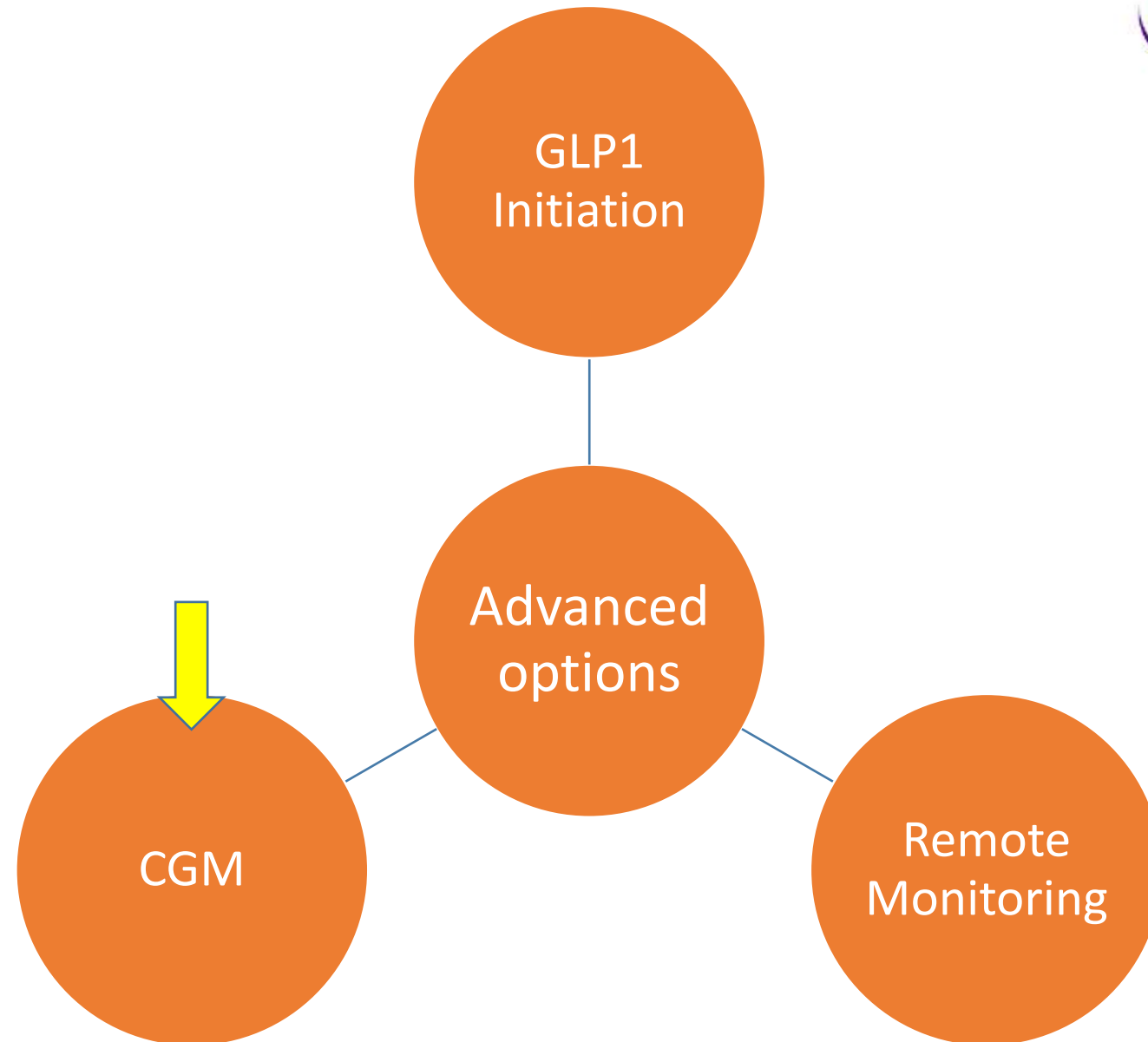
	All Patients N=58
Text messages received back	2757
Hypoglycemia (BG <80 mg/dL)	5
The Value(s) Texted	79 mg/dL 74mg/dL, 73mg dL, 63 mg/dL 79mg/dL
%	0.18%

Participant Responsiveness

n=58

	Totals	Totals	%
Text Response Rate	2902 Total Texts Sent	2757 received	95%
Weekly Call Connection	564 Cumulative Weeks	505 weeks Connected w/ Patients	90%





- Expanded Eligibility!
- Teaching points about CGM
- Workflow that we are using at Bellevue

- Expanded Eligibility
- Medicaid
 - 'on insulin'
- Medicare
 - 'on insulin'
- Uninsured
 - FSL- \$75/month



NYRx Preferred Diabetic Supply Program (PDSP) Fact Sheet

Background:

On October 1, 2009, per [Social Services Law Chapter 55, Article 5 Title 11, Section 365-a\[2\]\[g\]](#) New York State implemented a Preferred Diabetic Supply Program for NYRx, the Medicaid Pharmacy Program. Members may obtain preferred blood glucose monitors, diabetic test strips, continuous glucose monitors (CGM) and disposable insulin pumps from their NYS Medicaid enrolled pharmacy or durable medical equipment (DME) provider.

Coverage Criteria and/or Quantity limits:

Diabetic Test Strips

- For Type 1 Diabetics: 300 strips per 30 days
- For Type 2 Diabetics: 100 strips per 30 days

Continuous Glucose Monitors (CGM)

- Diagnosis of gestational diabetes, or
- Diagnosis of type 1 or type 2 diabetes **and**:
 - Ordering provider is enrolled in Medicaid and is an endocrinologist, or provider with experience in diabetes treatment, **and**
 - Member is compliant with regular visits to review CGM data with their provider, **and**
 - Member is on self or care giver administered insulin or an insulin pump, **and**
 - Member or member caregiver can hear and view CGM alerts and respond appropriately.

Disposable Insulin Pumps

- Diagnosis of gestational diabetes, or
- Diagnosis of type 1 or type 2 diabetes **and**:
 - Ordering provider is enrolled in Medicaid and is an endocrinologist or provider who has experience managing patients on continuous subcutaneous insulin infusion therapy, **and**
 - Member has been on a program of multiple daily injections of insulin (i.e., at least three injections per day) with frequent self or care giver adjustments of their insulin dose for at least six months prior to initiation of the insulin pump and has failed to achieve acceptable control of blood sugars that are not explained by poor motivation or compliance; **and**
 - the member completed a comprehensive diabetes education program as meets one or more of the following criteria while receiving multiple daily injections:
 - HbA1c >seven percent

CGM

Continuous Glucose Monitors (CGM)

- Diagnosis of gestational diabetes, or
- Diagnosis of type 1 or type 2 diabetes **and**:
 - Ordering provider is enrolled in Medicaid and is an endocrinologist, or provider with experience in diabetes treatment, **and**
 - Member is compliant with regular visits to review CGM data with their provider, **and**
 - Member is on self or care giver administered insulin or an insulin pump, **and**
 - Member or member caregiver can hear and view CGM alerts and respond appropriately.

FROM THE AMERICAN ACADEMY OF FAMILY PHYSICIANS

Medicare Coverage of Continuous Glucose Monitoring – 2023 Updates

AUTHORS: SEAN M. OSER, MD, MPH, AND TAMARA K. OSER, MD

JANUARY/FEBRUARY 2024

Introduction

The American Diabetes Association's (ADA's) *Standards of Care in Diabetes–2023* recommends consistent use of continuous glucose monitoring (CGM) for people who have type 1 or type 2 diabetes and take insulin.¹ This includes any insulin regimen, whether basal insulin only, multiple daily administrations of insulin, or an insulin pump.

In April 2023, the Centers for Medicare & Medicaid Services (CMS) updated its Medicare coverage criteria for CGM, making them highly aligned with the ADA standards of care.² In this supplement, we will discuss the potential utility of CGM in diabetes management, explore the updated Medicare coverage criteria, review CGM systems cleared by the U.S. Food and Drug Administration (FDA), and consider key steps involved in prescribing CGM and potential challenges.

Updated Medicare Coverage Criteria for CGM

[Updates to the coverage criteria for CGM](#) allow many more Medicare beneficiaries to qualify. The patient's medical record

Medicare

Updated Medicare Coverage Criteria for CGM

Updates to the coverage criteria for CGM allow many more Medicare beneficiaries to qualify. The patient's medical record should show that they meet the following four eligibility requirements²:

1. The patient has diabetes mellitus.
2. The patient (or their caregiver) has been sufficiently trained on the CGM system's use. The prescription for CGM serves as evidence that the patient meets this requirement.
3. CGM is prescribed in accordance with the FDA's indications for use of the system.
4. CGM is prescribed to improve glycemia in a patient who is treated with insulin and/or has a documented history of "problematic hypoglycemia."



CGM

CGMs: Medicare

It is important to remember that Medicare covers CGM through the DME benefit, not the pharmacy benefit.

What potential challenges are involved in prescribing CGM?

The insurance authorization process is the most noted barrier to effective implementation of CGM.⁵ One potentially confusing aspect of this process is the fact that Medicare CGM prescriptions must be sent to a DME supplier rather than a pharmacy (unless the pharmacy is also a DME supplier). If Medicare does not approve a pharmacy's claim, the pharmacy may communicate to you or your patient that CGM is "not covered." However, in most cases, the claim would have been approved if it was processed through the DME benefit rather than the pharmacy benefit. If a pharmacy says CGM is not covered, try resending the prescription to a DME supplier instead.

Uninsured

- Support programs for patients that are uninsured
- The least expensive that I have found is with FSL
- 2 sensors (14 days each) for \$75
 - Pt calls an FSL 855 number
 - Gives their email address
 - Coupon is emailed
 - Good for the calendar year

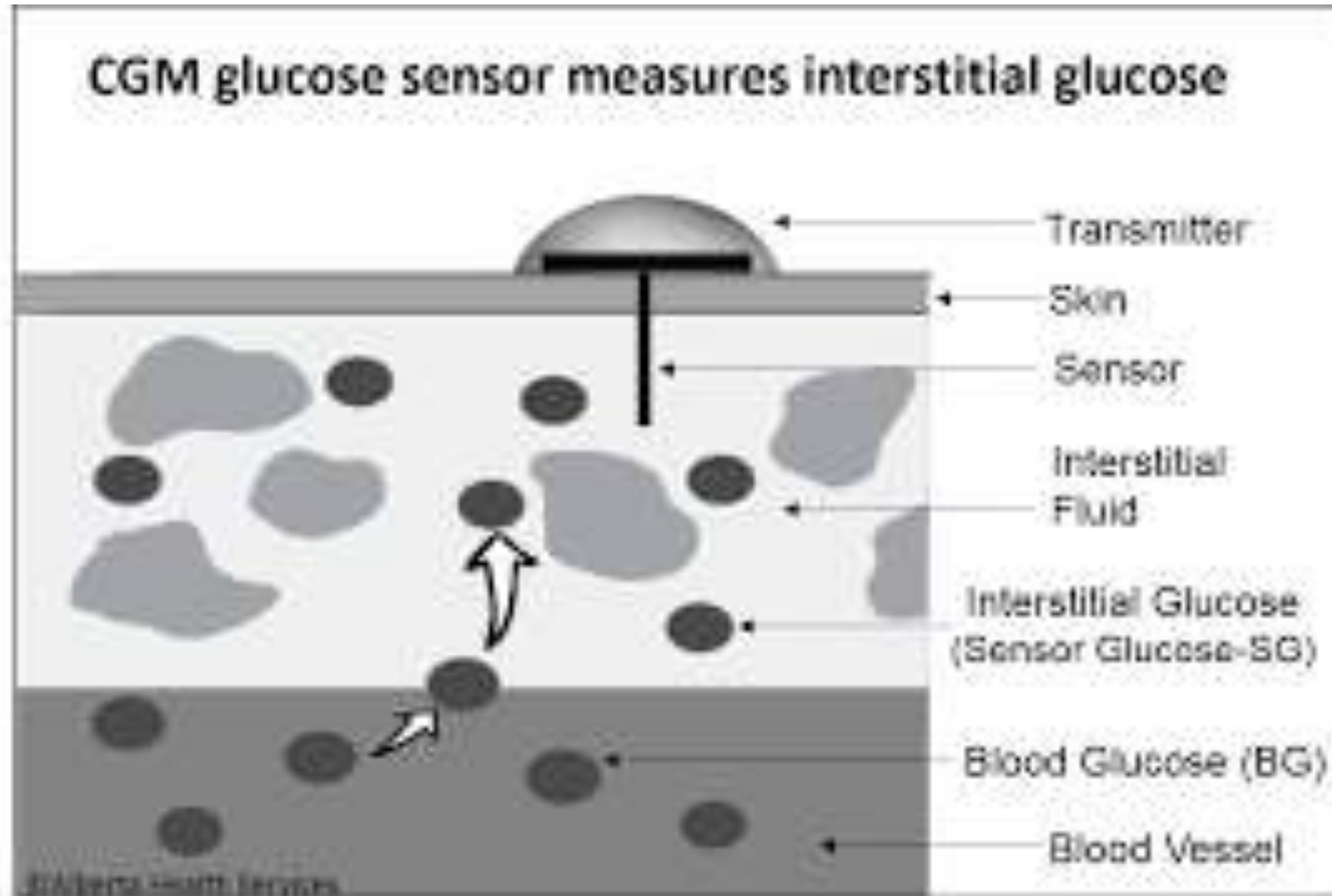




CGM

- Expanded Eligibility!
- **General CGM Info**
- Workflow that we are using at Bellevue

General Info: What is a CGM



General Info: Main Brands, Sensors



- Libre



- Dexcom



General Info: Readers

- FreeStyle Libre 3



The Reader can be:
Smart Phone/App -vs- a Reader

To use the Smart Phone +App:

- Phone Compatible
- Operating Compatible
- Tech Savvy
- Know Apple ID / Google Play password
- Know email and password + access to it



- Dexcom 7



Bellevue

AGP Report

April 14, 2024 - April 27, 2024 (14 Days)

LibreView

GLUCOSE STATISTICS AND TARGETS

April 14, 2024 - April 27, 2024

14 Days

Time CGM Active:

98%

Ranges And Targets For	Type 1 or Type 2 Diabetes
Glucose Ranges	Targets % of Readings (Time/Day)
Target Range 70-180 mg/dL	Greater than 70% (16h 48min)
Below 70 mg/dL	Less than 4% (58min)
Below 54 mg/dL	Less than 1% (14min)
Above 180 mg/dL	Less than 25% (6h)
Above 250 mg/dL	Less than 5% (1h 12min)
Each 5% increase in time in range (70-180 mg/dL) is clinically beneficial.	

Average Glucose

179 mg/dL

Glucose Management Indicator (GMI)

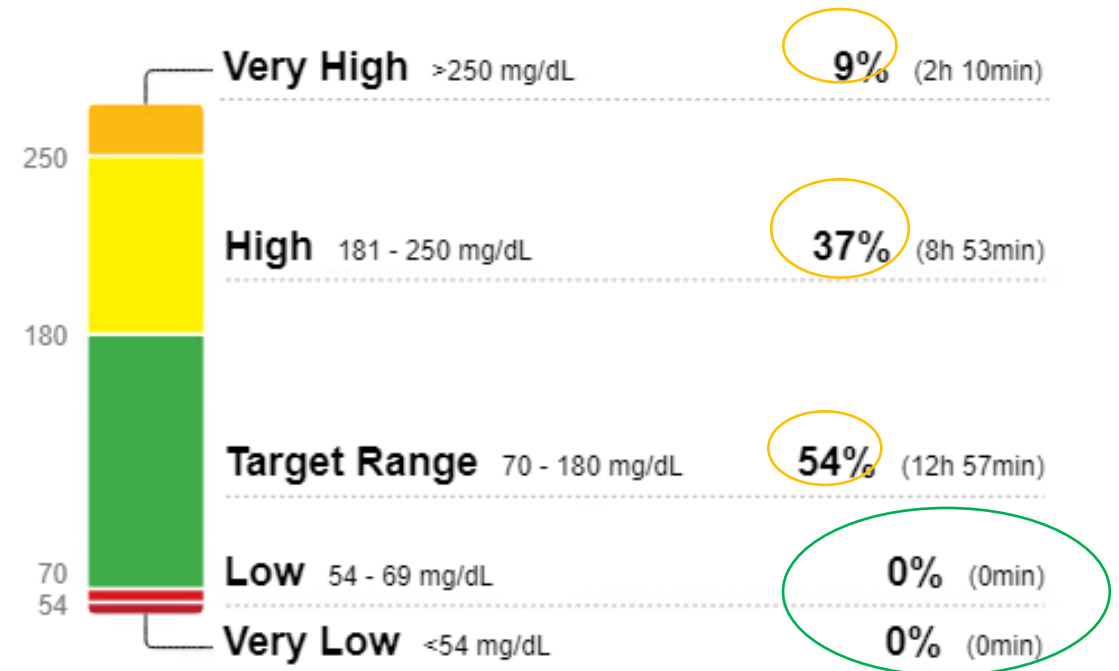
7.6%

Glucose Variability

26.7%

Defined as percent coefficient of variation (%CV); target ≤36%

TIME IN RANGES



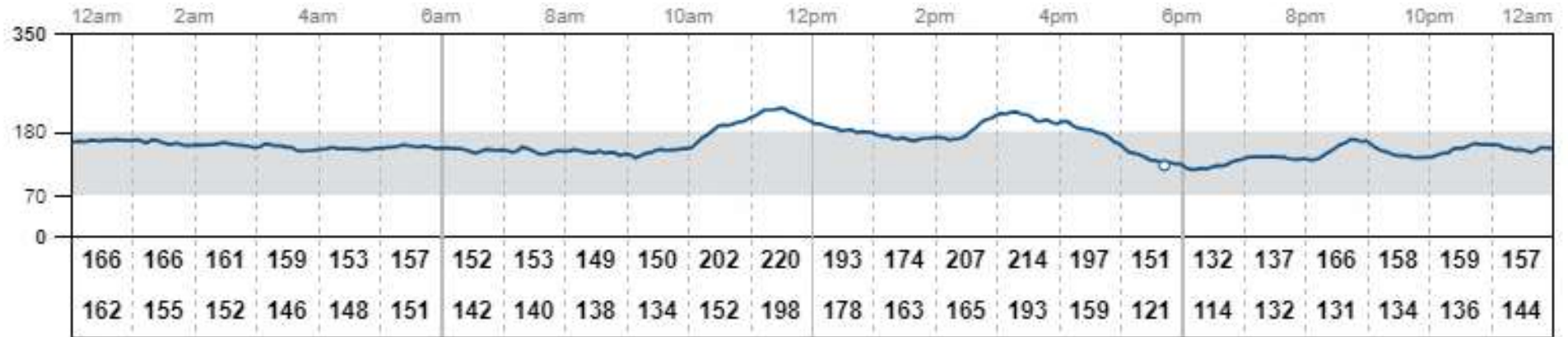
Bellevue

TUE Apr 23

Glucose mg/dL

Max

Min

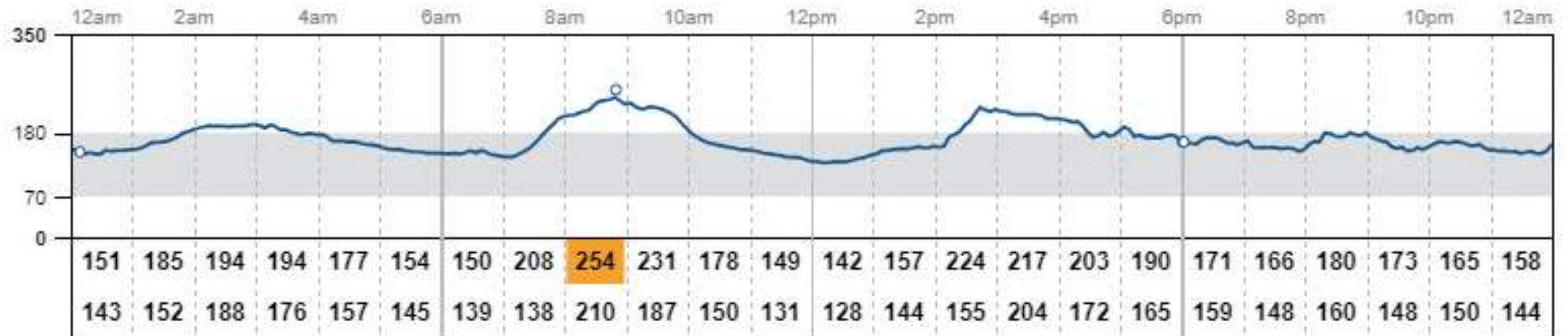


WED Apr 24

Glucose mg/dL

Max

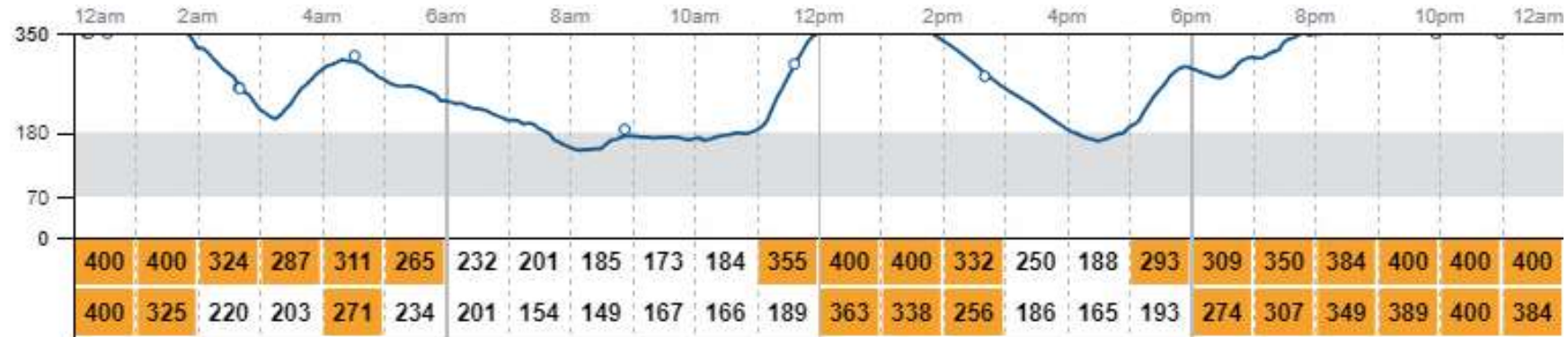
Min



Bellevue

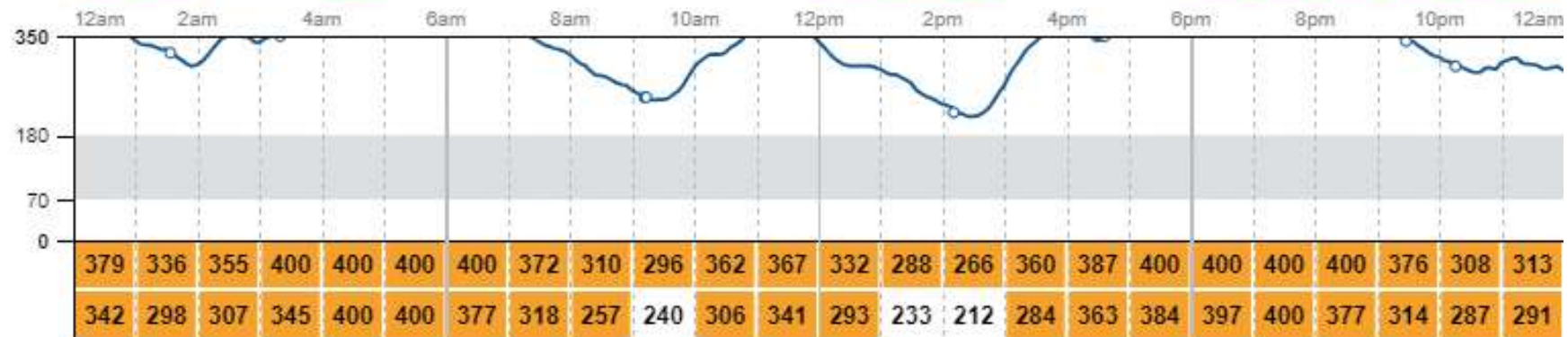
WED Mar 27

Glucose mg/dL
Max
Min



THU Mar 28

Glucose mg/dL
Max
Min



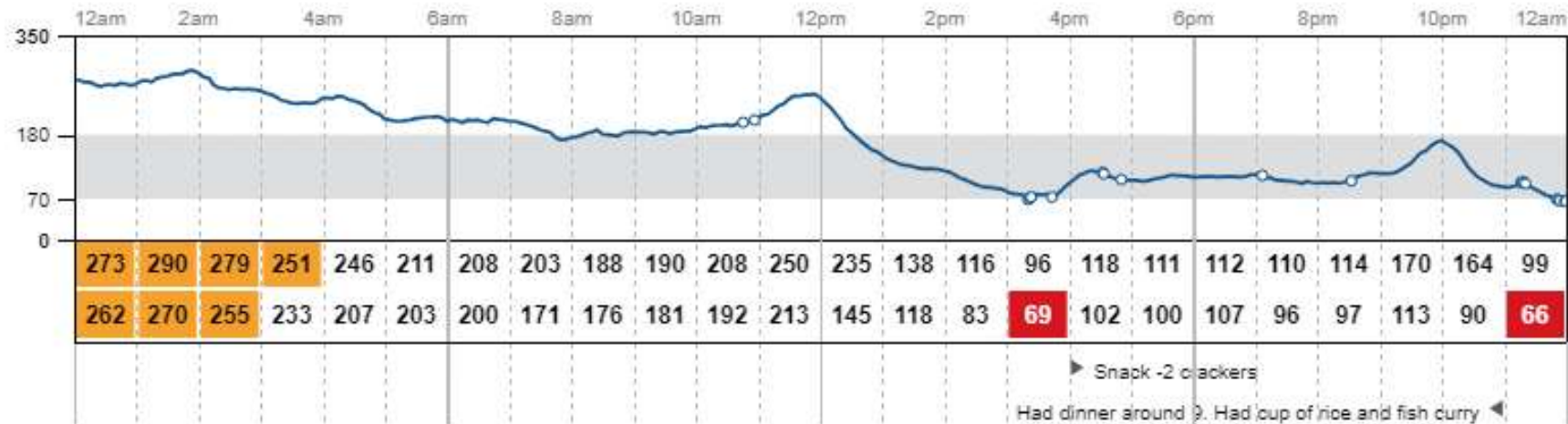
Notes

Fried chicken and 1/2 biscuit

Bellevue

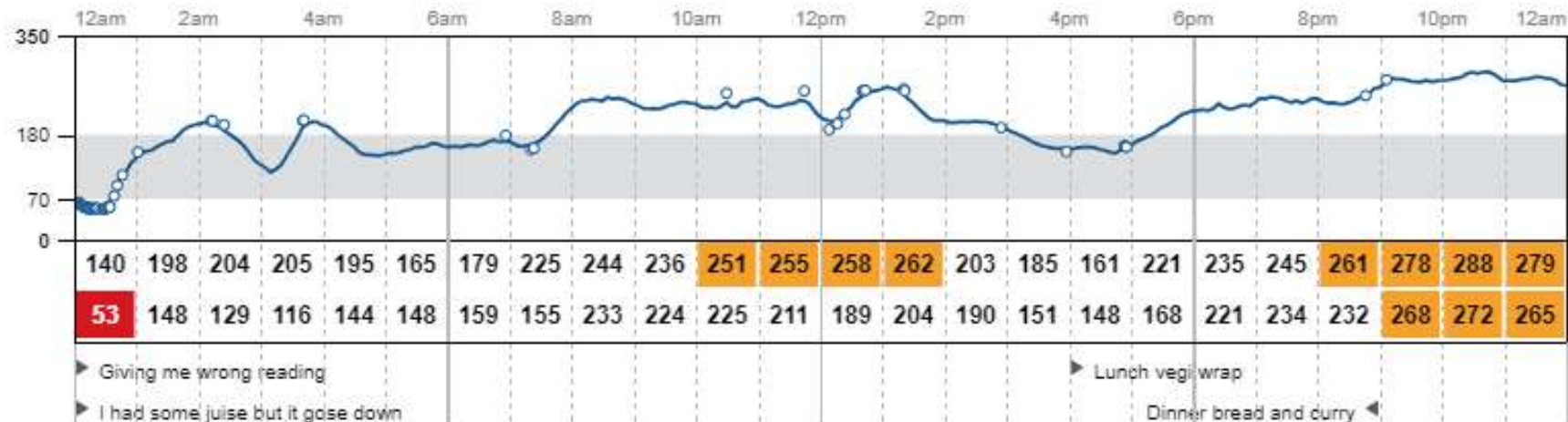
THU Apr 4

Glucose mg/dL
Max
Min



FRI Apr 5

Glucose mg/dL
Max
Min



CGM

- Expanded Eligibility!
- General CGM Info
- Workflow that we are using at Bellevue





Introducing Idea
Writing Scripts

Ensure : actually
able to get the CGM
F/up: Phone/App vs
Reader

Teach how to
1. Put on sensor
2. Use the sensor



Introducing Idea
Writing Scripts

Ensure : actually able to get the
CGM
F/up: Phone/App vs Reader

Teach how to
1. Put on sensor
2. Use the sensor

PCP

Pharm D

RN

CGM

PCP

Introducing Idea
Writing Scripts

- Introduce Idea
- Send in scripts
 - Medicaid: E-Rx, regular pharmacy, call
 - Private Insurance: E-Rx, regular pharmacy, call
 - Uninsured: E-Rx, regular pharmacy, call (FSL3 855#)
 - Medicare: Send to a DME supplier, don't call
- Refer to the Pharm D:
 - I am trying to start Patient XYZ on a CGM, FSL3 scripts sent, please f/up to ensure receipt or troubleshoot. Please f/up on if they can use their phone/app as the reader.

Pharm D

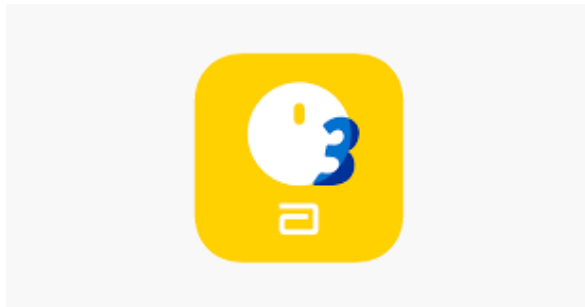
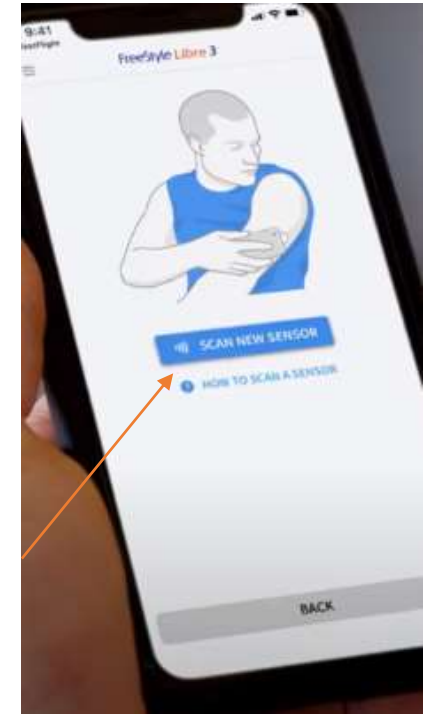
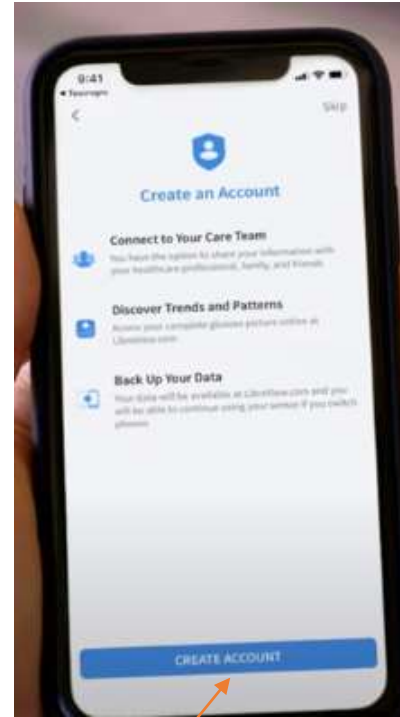
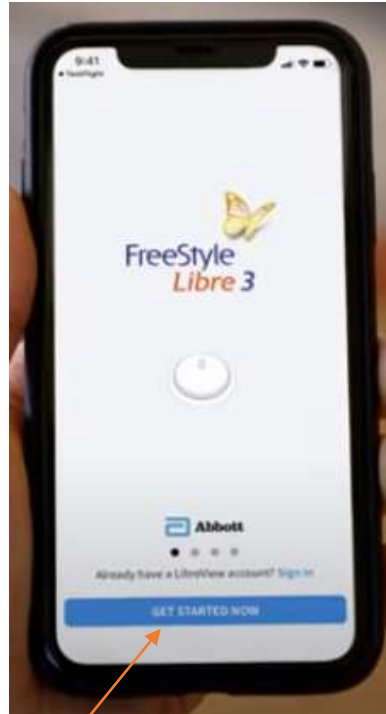
Ensure : actually
able to get the CGM
F/up: Phone/App vs
Reader

- Televisit
- Confirms if patient received the devices
 - Or Troubleshoot
- Explores the
 - Phone/App as 'reader'
 - Download the App?
 - Create an account on the App?
 - Reader as 'reader'

Apple ID or Google
Play password
needed



Email needed



Pharm D

Ensure : actually
able to get the CGM
F/up: Phone/App vs
Reader

- Televisit
- Confirms if patient received the devices
 - Troubleshoots
- Explores the
 - Phone/App as 'reader'
 - Download the App?
 - Create an account on the App?
 - Reader as 'reader'
- Messages the DM Nursing Team to request apt for in-person teaching
- Patient brings their own devices to the teaching

CGM

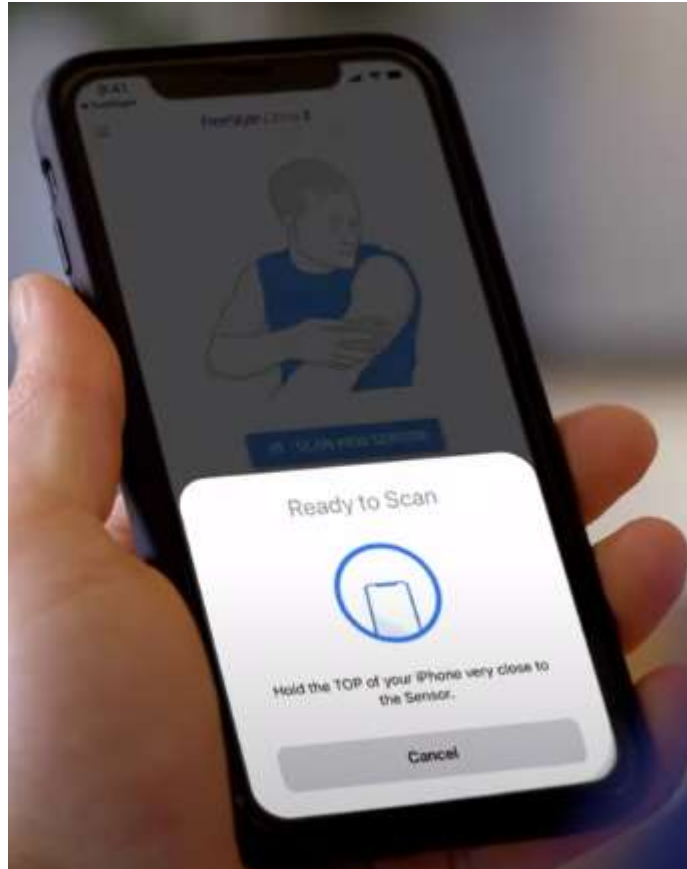
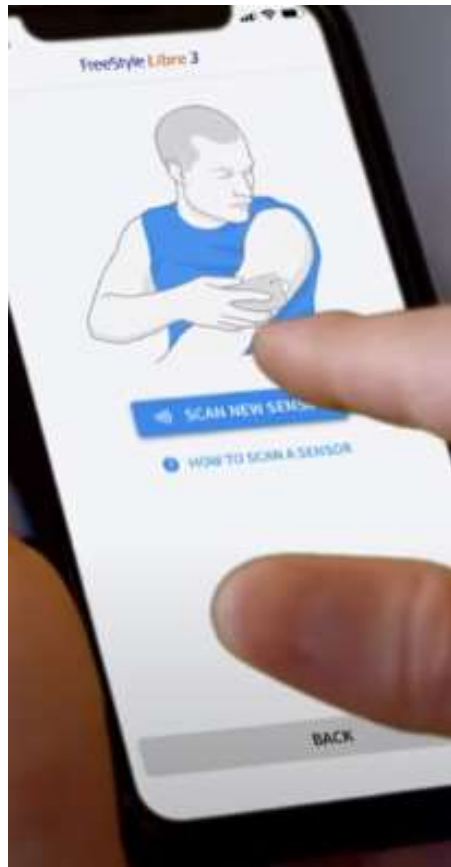
RN

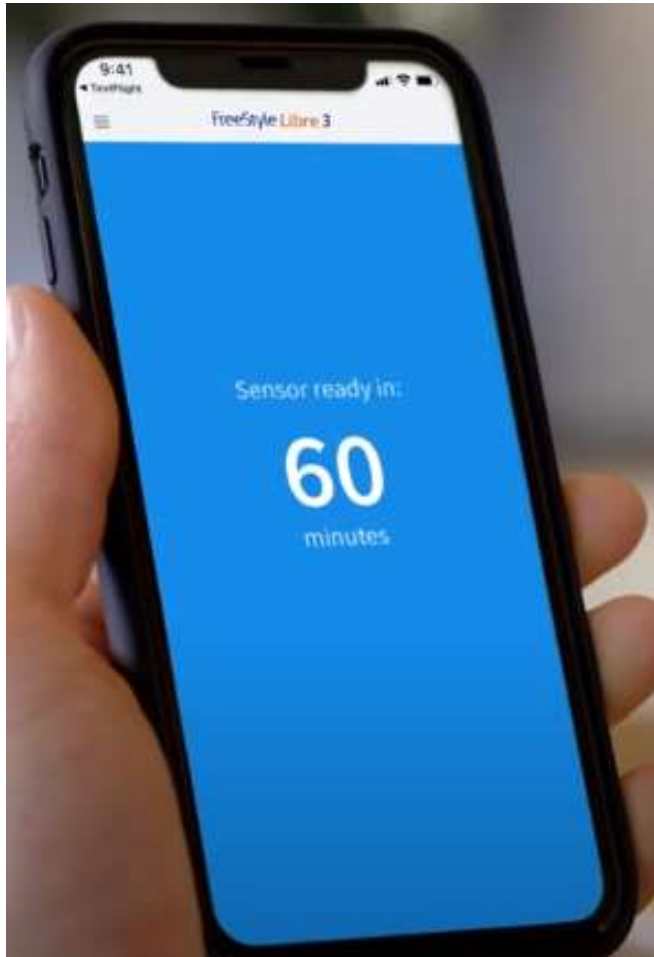
Teach how to

1. Put on sensor
2. Use the sensor

- In-Person
- Teaches patient:
 - Put on a new sensor
 - Start the sensor
 - Customize Alarms
 - Read the screen







FYI-
There is a
Warm up period

FSL3: 60 min

FSL2: 60min

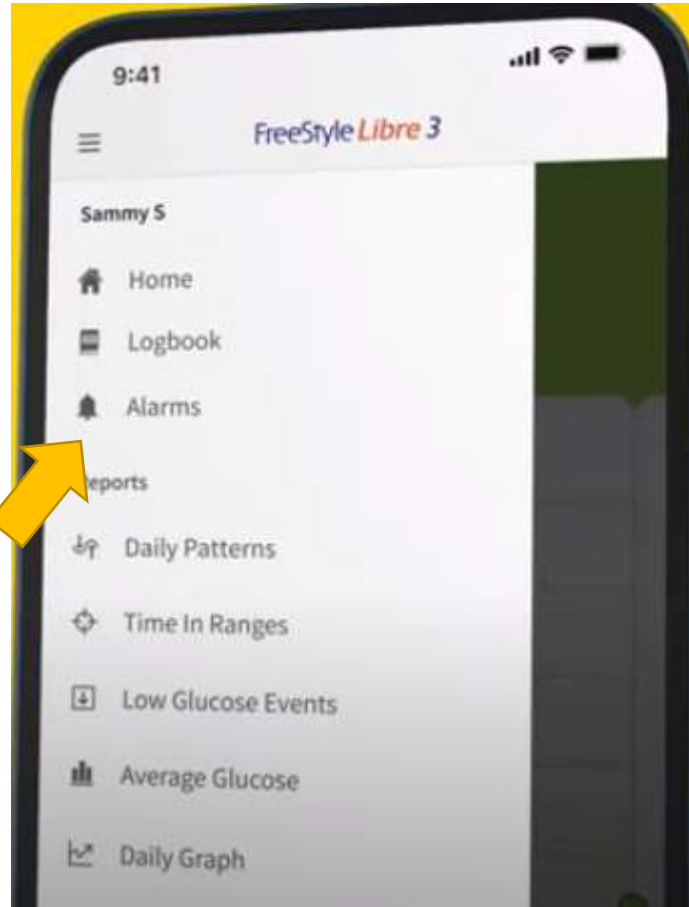
Dexcom G7: 30 min

Dexcom G6: 2 hrs

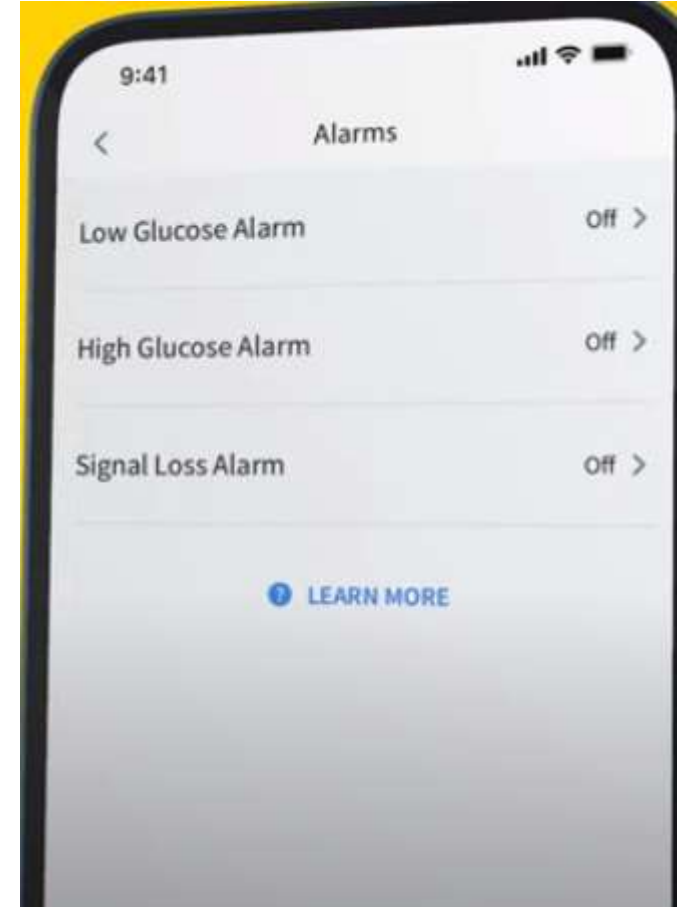
Click on Menu Bars



Click on Alarms



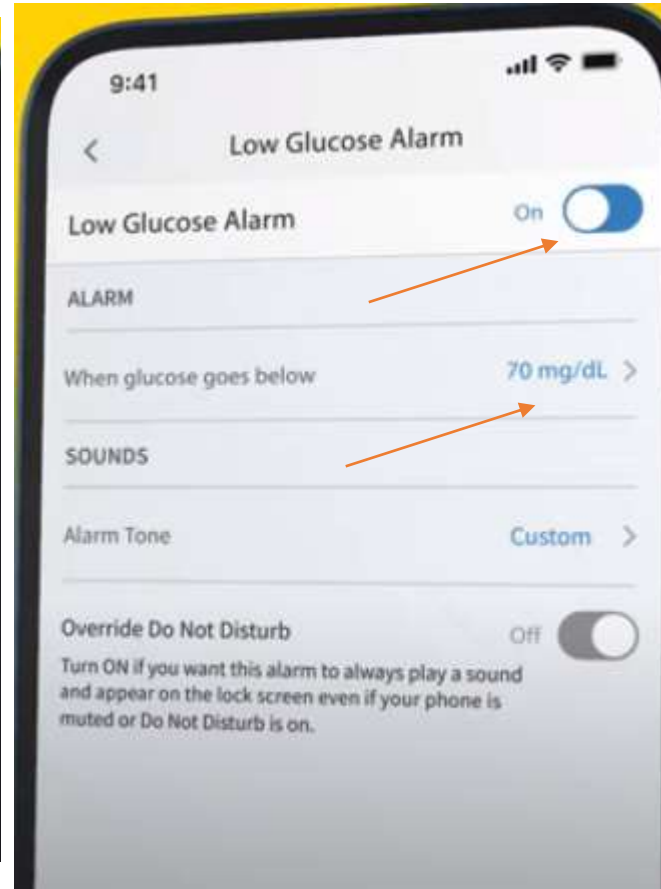
Three Alarms to Customize



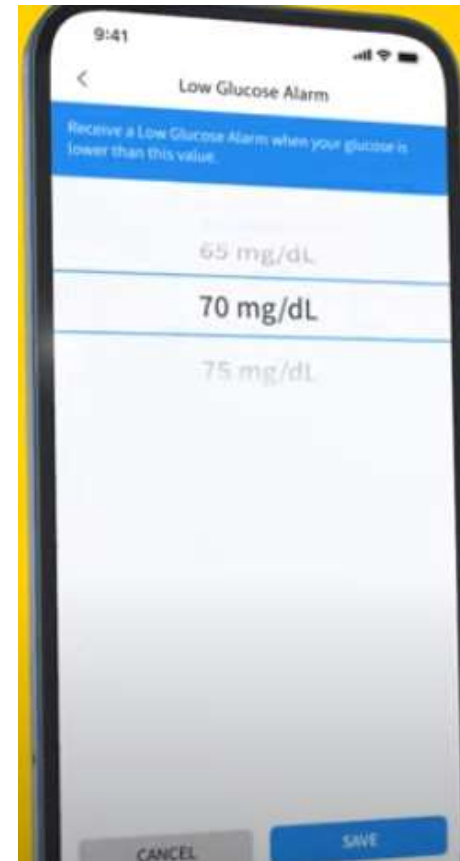
Start with Low Alarms



Turn them ON



Set Threshold



OVERRIDE Do Not Disturb

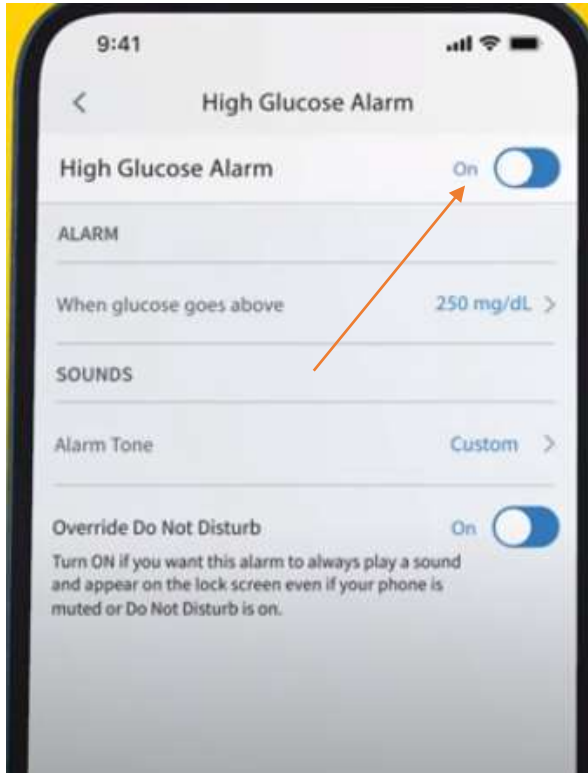




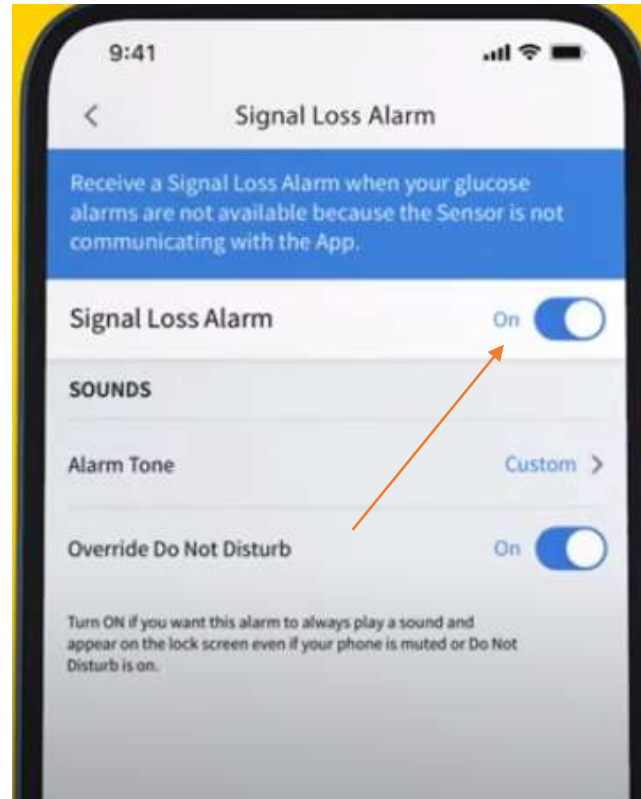
This is what a low Glucose Alarm
Looks Like

Bellevue

There is also a..
High Glucose Alarm to
customize

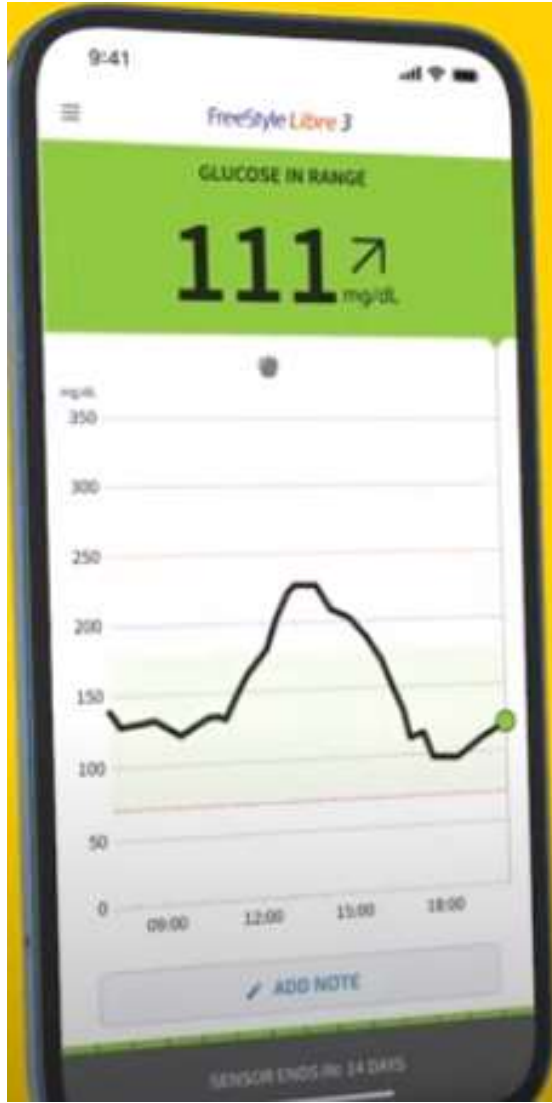


And a...
Signal Loss Alarm



If a patient
'swipes up' and
closes the FSL
app...
They will not get
alarms







The Top Shows the:

- 1) Glucose Level
- 2) If the glucose is in range
- 3) What direction the glucose is headed- Trend Arrows

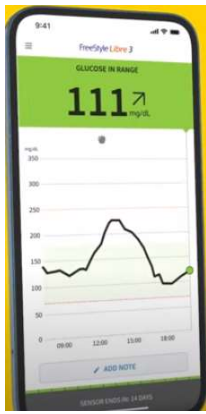


Trend Arrows:
Five options



Trend Arrows:
Help the
patient make
good decisions

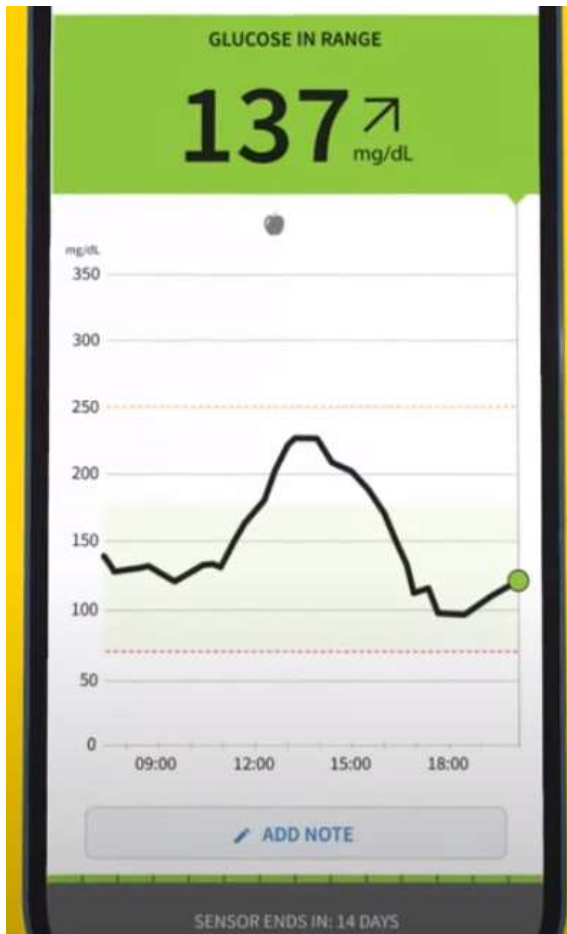




Middle of the screen







Add Note

137 [↗] mg/dL

Thu, Mar 11
3:47 PM

Food

Rapid-Acting Insulin

Long-Acting Insulin

Exercise

Comments

The 'Add Note' screen displays the current glucose reading of 137 mg/dL and the date and time: Thu, Mar 11, 3:47 PM. Below this, there is a list of categories with checkboxes: Food, Rapid-Acting Insulin, Long-Acting Insulin, Exercise, and Comments. Each category has a corresponding icon: an apple for Food, a syringe for Rapid-Acting Insulin, a syringe for Long-Acting Insulin, a person running for Exercise, and a list icon for Comments.

Add Note

137 [↗] mg/dL

Thu, Mar 11
3:47 PM

Food

Meal ▾
Breakfast
Lunch
Dinner
Snack
_____ grams of carbs

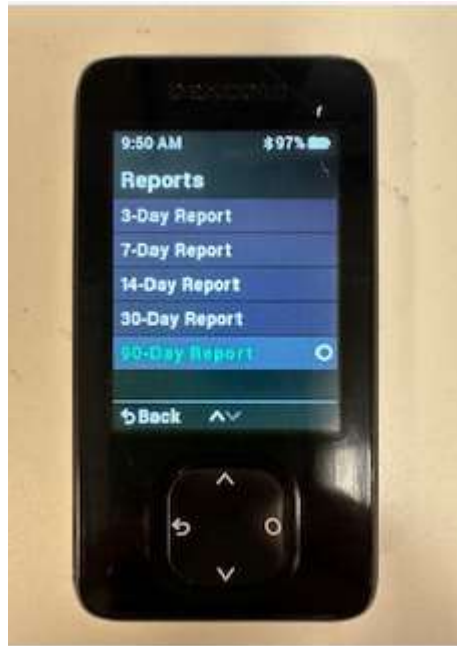
Rapid-Acting Insulin

_____ units

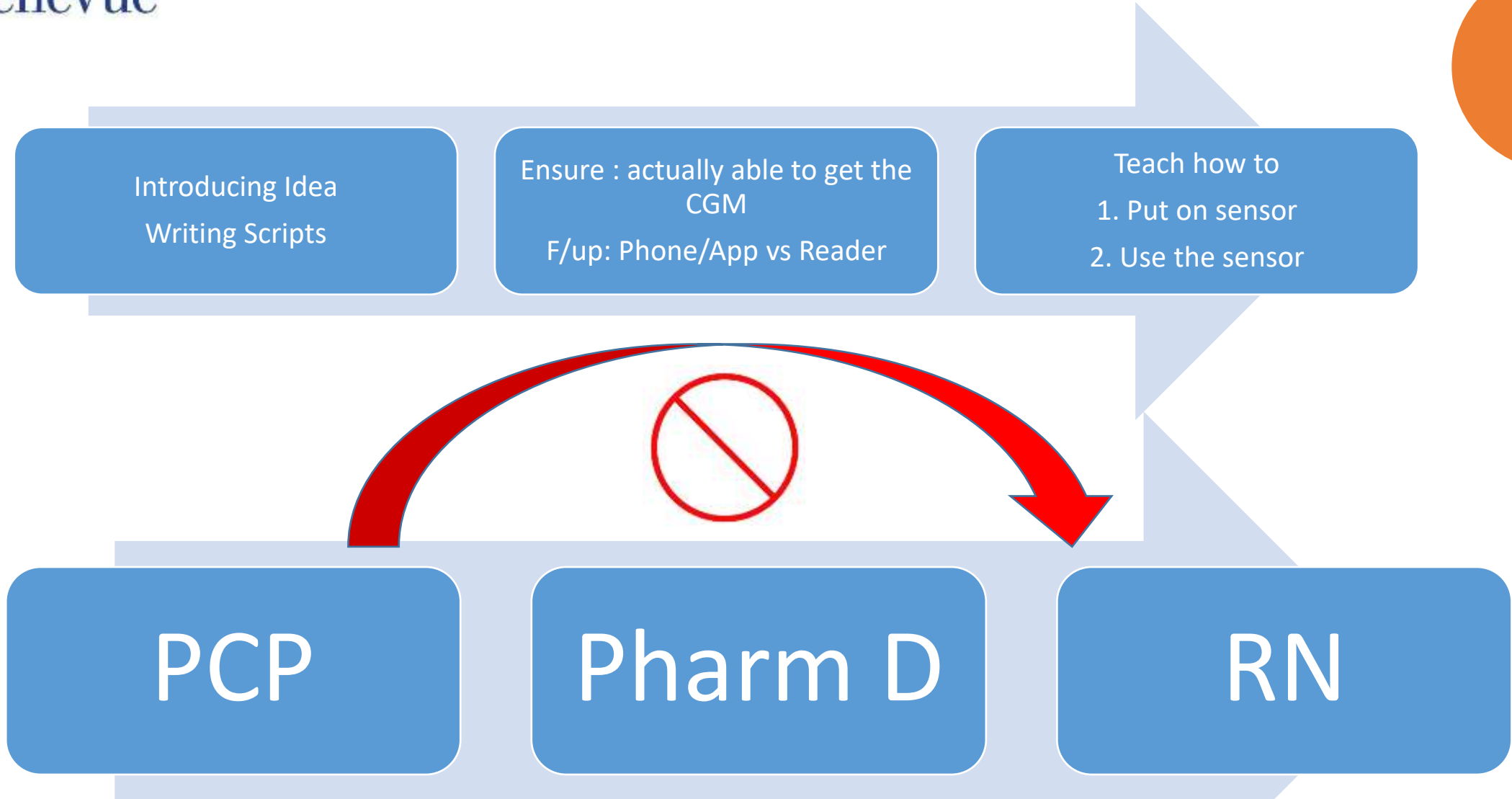
Long-Acting Insulin

_____ units

The 'Add Note' screen displays the current glucose reading of 137 mg/dL and the date and time: Thu, Mar 11, 3:47 PM. Below this, there is a list of categories with checkboxes, all of which are checked: Food, Rapid-Acting Insulin, and Long-Acting Insulin. The 'Food' category is expanded to show a 'Meal' dropdown menu with options: Breakfast, Lunch, Dinner, and Snack. Below the meal options, there is a field for 'grams of carbs'. The 'Rapid-Acting Insulin' and 'Long-Acting Insulin' categories have fields for 'units'.



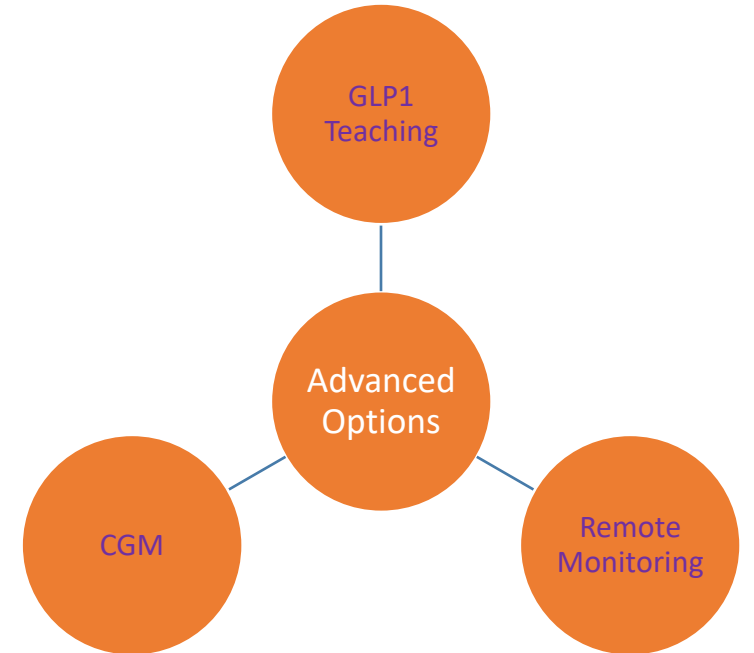
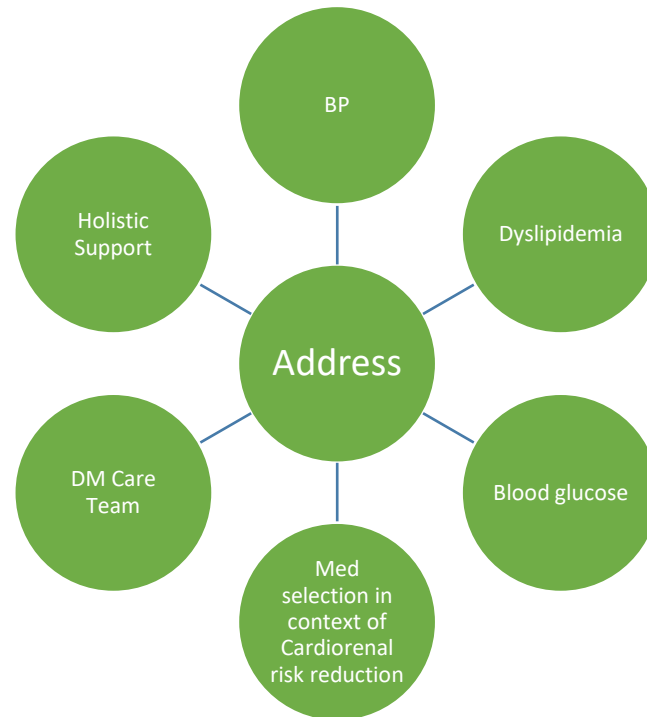
Workflow Summary:



Why shouldn't
you write with a
broken pencil?

Because it's
pointless.

Summary



CHCANYS Diabetes Continuum of Care Conversation

Supporting Patients' Diabetes Management & Optimizing Care Delivery

Thank you! Comments/ Questions?



Natalie Levy, MD

Director, Primary Care Diabetes Program, Bellevue Hospital

Associate Professor, NYU Grossman School of Medicine

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